UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported) May 2, 2012

The Allstate Corporation

(Exact name of registrant as specified in charter)

Delaware (State or other jurisdiction of incorporation) 1-11840 (Commission File Number) **36-3871531** (IRS Employer Identification No.)

2775 Sanders Road, Northbrook, Illinois

(Address of principal executive offices)

60062 (Zip Code)

Registrant's telephone number, including area code (847) 402-5000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions (see General Instruction A.2.below):

- o Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- o Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- o Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- o Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Section 2. - Financial Information

Item 2.02. Results of Operations and Financial Condition.

On May 2, 2012, the registrant issued a press release announcing its financial results for the first quarter of 2012, and the availability of the registrant's first quarter investor supplement on the registrant's web site. The press release and the investor supplement are furnished as Exhibits 99.1 and 99.2 to this report. The information contained in the press release and the investor supplement are furnished and not filed pursuant to instruction B.2 of Form 8-K.

Section 9. - Financial Statements and Exhibits

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

99.1 Registrant's press release dated May 2, 2012

99.2 First quarter 2012 Investor Supplement of The Allstate Corporation

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned, hereunto duly authorized.

THE ALLSTATE CORPORATION (registrant)

By /s/ Samuel H. Pilch

Name: Samuel H. Pilch

Title: Senior Group Vice President and Controller

Dated: May 2, 2012



FOR IMMEDIATE RELEASE

Contacts: Maryellen Thielen Media Relations (847) 402-5600

Robert Block Investor Relations (847) 402-2800

Allstate Reports Strong First Quarter 2012 Earnings

NORTHBROOK, Ill., May 2, 2012 - The Allstate Corporation (NYSE: ALL) today reported financial results for the first quarter of 2012:

The Allstate Corporation Consolidated Hig	ghlights				
		Three months ended			
	March 31,				
(\$ in millions, except per share amounts and ratios)			%		
	2012	2011 (1)	Change		
		(As Adjusted)			
Consolidated revenues	\$ 8,362	\$ 8,095	3.3		
Net income	766	524	46.2		
Net income per diluted share	1.53	0.98	56.1		
Operating income*	710	494	43.7		
Operating income per diluted share*	1.42	0.93	52.7		
Book value per share	38.57	35.72	8.0		
Book value per share, excluding the impact of unrealized net capital gains and losses on					
fixed income securities*	35.31	34.46	2.5		
Catastrophe losses	259	333	(22.2)		
Property-Liability combined ratio	92.1	94.9	(2.8) pts		
Property-Liability combined ratio excluding the effect of catastrophes, prior year reserve					
reestimates, business combination expenses and the amortization of purchased intangible					
assets ("underlying combined ratio")*	88.1	89.9	(1.8) pts		

- * Measures used in this release that are not based on accounting principles generally accepted in the United States of America ("non-GAAP") are defined and reconciled to the most directly comparable GAAP measure and operating measures are defined in the "Definitions of Non-GAAP and Operating Measures" section of this document.
- Allstate adopted new deferred acquisition costs "DAC" accounting guidance on a retrospective basis as of January 1, 2012. Accordingly, all prior period balances have been adjusted. The DAC and shareholders' equity balances were reduced by \$572 million and \$376 million, respectively, when compared to the previously reported December 31, 2011 balances.

"Our focus on improving returns while executing a strategy to offer unique products to different customer segments generated strong results in the first quarter," said Thomas J. Wilson, chairman, president and chief executive officer of The Allstate Corporation. "Maintaining margins in auto insurance and continued implementation of our homeowner profit improvement program resulted in solid returns in our property-casualty business. Allstate Financial had increased operating and net income reflecting its return improvement program and increased partnership income. Overall premiums increased reflecting the acquisition of Esurance, higher average homeowners premiums, and growth in emerging businesses. Partially offsetting was an expected reduction in auto policies in the Allstate Agency channel reflecting profit improvement plans in New York and Florida and the secondary impact of raising homeowner pricing. Investment results were also good as higher earnings from limited partnerships and proactive management of the portfolio offset the continuing impact of low interest rates. As a result, this quarter book value per share increased 6.6%, the dividend was increased by 5% to \$.22 per share, and \$300 million of common stock was repurchased."

Consolidated Financial Results

Net income for the quarter was \$766 million, or \$1.53 per diluted share, compared to \$524 million, or \$0.98 per diluted share in the first quarter 2011. The increase was due to improvement in operating income and to a lesser extent, realized capital gains. Operating income was \$710 million, or \$1.42 per diluted share, compared to \$494 million, or \$0.93 per diluted share in 2011. The increase in operating income was primarily due to an improvement in the underlying margin for Allstate brand homeowners and other personal lines, lower catastrophe losses, as well as a benefit from the reclassification of limited partnership income on investments accounted for using the equity method of accounting from realized capital gains to operating income beginning in 2012.

Property-Liability Profitability Increased as Underlying Margin Improved

In the first quarter 2012, Allstate made continued progress on its strategy to improve homeowners returns while maintaining auto margins. The Property-Liability combined ratio for the quarter was 92.1, a 2.8 point improvement from the prior year quarter. The underlying Property-Liability combined ratio was 88.1, 1.8 points better than the prior year and within the outlook range of 88 to 91 for the year.

Allstate brand homeowners combined ratio was 80.2 for the first quarter 2012 versus 91.4 for the prior year quarter. The underlying homeowners combined ratio improved to 67.0 from 74.0 in the first quarter of 2011 due to approved rate increases and a decline in loss costs. The combined ratio for Allstate brand standard auto was 95.2, 0.2 points higher than the prior year, as the impact of approved rate changes essentially offset the change in loss costs. The underlying combined ratio for Allstate brand standard auto was comparable to the prior year quarter. Improvements in emerging businesses also contributed positively to the results in the quarter.

Total Property-Liability premiums written* increased 4% from the first quarter of 2011 to \$6.46 billion reflecting the acquisition of Esurance which experienced favorable results for net premiums written and units as expected. Allstate brand standard auto premiums written declined 1.2% from the prior year, a result anticipated due to actions taken to improve auto profitability in New York and Florida and homeowners returns. Allstate brand homeowners and other personal lines as well as Encompass contributed to premiums written growth in the guarter.

Allstate Financial Continues to Successfully Execute Strategy

Allstate Financial results reflect continued progress to improve overall business returns while shifting the focus to underwritten products from spread-based products. For the first quarter, Allstate Financial generated net income of \$112 million, an increase of 9.8% from the prior year. The improvement reflected an increase in operating income and absence of the loss on wind-down of its banking business in 2011, partially offset by current year realized capital losses compared to prior year realized capital gains.

Operating income was \$150 million versus \$113 million in the first quarter 2011. The increase in operating income included a \$60 million (\$39 million after-tax) benefit from the classification of equity method limited partnership income as net investment income in 2012. Our annual study of deferred acquisition cost assumptions ("annual unlock study") has been moved to the third quarter of 2012. The 2011 annual unlock study resulted in an unfavorable impact to operating income of \$7 million (after-tax) in the first quarter of 2011.

Growth in premiums and contract charges on underwritten products for the first quarter 2012 of \$18 million was more than offset by a decline in annuities of \$34 million. Consistent with the shift to focus on underwritten products, contractholder funds were reduced by \$729 million in the first quarter and \$5.2 billion from March 31, 2011. Allstate Agencies continued to generate strong year-over-year sales growth with a 16% increase in issued life insurance policies compared to the prior year quarter.

Investment Results Reflect Proactive Management

Allstate continued its proactive management of investment risk and return, delivering solid total returns while focusing on managing yields during this period of historically low interest rates. Portfolio actions in the first quarter 2012 included optimizing our yield curve position by shifting out of longer-term municipal bonds and

shorter-term lower-yielding Treasuries into intermediate investment grade corporate bonds and shifting public equity holdings into high-yield corporate bonds.

Allstate's consolidated investment portfolio totaled \$97.0 billion at March 31, 2012 compared to \$95.6 billion at December 31, 2011, as solid investment returns and operating cash flow more than offset the expected reduction in Allstate Financial's liabilities. The pre-tax net unrealized capital gain totaled \$3.6 billion at March 31, 2012, compared to \$2.9 billion at December 31, 2011, as the impact of tightening credit spreads and strong equity markets was partially offset by rising interest rates and realized gains.

For the first quarter of 2012, net investment income was \$1.0 billion and total portfolio yield was 4.6%, both representing increases over the first quarter of 2011 and the prior quarter. To more closely align the results of our expanding strategies in alternative investments and private asset ownership with the liabilities they support, equity method limited partnership results are being classified as net investment income beginning in 2012. Excluding the results of these limited partnerships, first quarter 2012 total portfolio yield of 4.3% was comparable to prior year while net investment income was lower, consistent with the expected reduction in Allstate Financial's liabilities.

Pre-tax net realized capital gains for the first quarter of 2012 were \$168 million, compared to \$96 million in first quarter 2011. Realized capital gains in the first quarter of 2012 reflect sales of equity securities and an improving trend in impairment write-downs.

Book Value per Diluted Share Increased 8%; Repurchased \$300 Million in Shares

(\$ in millions, except per share data)

"Managing capital remains a key priority for Allstate. During the quarter, Allstate repurchased shares worth \$300 million, bringing total repurchases to \$406 million under the current \$1 billion authorization. Book value per diluted share reached a record \$38.57 on strong operating results, improved portfolio values, and an active share repurchase program," said Steve Shebik, Chief Financial Officer. Book value per diluted share increased 8% from the first quarter 2011 and 6.6% from year-end 2011.

Statutory surplus at March 31, 2012 was an estimated \$16.1 billion for our combined insurance operating companies. Property-Liability surplus was \$12.6 billion and Allstate Financial companies accounted for the remainder. This compares to statutory surplus at December 31, 2011 of \$15.6 billion. During the first quarter, Allstate Insurance Company paid a \$450 million cash dividend to the holding company. Deployable assets at the holding company level totaled \$2.7 billion at March 31, 2012.

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Visit www.allstateinvestors.com to view additional information about Allstate's results, including a webcast of its quarterly conference call and the presentation discussed on the call. The conference call will be held at 9 a.m. ET on Thursday, May 3.

The Allstate Corporation (NYSE: ALL) is the nation's largest publicly held personal lines insurer. Widely known through the "You're In Good Hands With Allstate®" slogan, Allstate is reinventing protection and retirement to help 16 million households insure what they have today and better prepare for tomorrow. Consumers access Allstate insurance products (auto, home, life and retirement) and services through Allstate agencies, independent agencies, and Allstate exclusive financial representatives in the U.S. and Canada, as well as via www.allstate.com and 1-800 Allstate®.

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THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

		March 31,				
		2012		2011		
			(unaudited)	(As Adjusted)		
Revenues Proporti lightility inquirence promitings	Φ.	C C20	•			
Property-liability insurance premiums Life and annuity premiums and contract charges	\$	6,630 553		6,448 569		
Net investment income		1,011		982		
Realized capital gains and losses:		1,011		302		
Total other-than-temporary impairment losses		(87)	(156)		
Portion of loss recognized in other comprehensive income		` 4		`(27)		
Net other-than-temporary impairment losses recognized in earnings		(83)	(183)		
Sales and other realized capital gains and losses		251	<u></u>	279		
Total realized capital gains and losses		168		96		
		8,362		8,095		
Costs and expenses						
Property-liability insurance claims and claims expense		4,339		4,476		
Life and annuity contract benefits		439		454		
Interest credited to contractholder funds		378		418		
Amortization of deferred policy acquisition costs		979		984		
Operating costs and expenses		1,017		900 9		
Restructuring and related charges Interest expense		6 95		92		
interest expense		7,253		7,333		
Gain (loss) on disposition of operations		3	<u> </u>	(20)		
Income from operations before income tax expense		1,112		742		
Income tax expense		346		218		
Net income	\$	766	\$	524		
Earnings per share:			<u> </u>			
Net income per share - Basic	\$	1.54	\$	0.99		
Weighted average shares - Basic		498.7		531.0		
Net income per share - Diluted	\$	1.53	\$	0.98		
Weighted grown above. Diluted		501.5	<u> </u>	533.6		
Weighted average shares - Diluted		•	_			
Cash dividends declared per share	\$	0.22	\$	0.21		

(\$ in millions, except ratios)	Three months end March 31,			ded
		2012	11011 31,	2011
Proposite I inhilite.				
Property-Liability Premiums written	\$	6,463	\$	6,215
Premiums earned	\$ 	6,630	<u>*</u> —	6,448
Claims and claims expense	Ψ	(4,339)	Ψ	(4,476)
Amortization of deferred policy acquisition costs		(878)		(864)
Operating costs and expenses		(884)		(769)
Restructuring and related charges		(6) 523	_	(11)
Underwriting income Net investment income		313		328 284
Periodic settlements and accruals on non-hedge derivative instruments		(1)		(4)
Business combination expenses and the amortization of purchased intangible assets		47		
Income tax expense on operations		(281)		(181)
Operating income		601		427
Realized capital gains and losses, after-tax		124		38
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax		1		3
Business combination expenses and the amortization of purchased intangible assets, after-tax		(31)		
Net income	\$	695	\$	468
Catastrophe losses	\$	259	\$	333
Operating ratios:				
Claims and claims expense ratio		65.4		69.4
Expense ratio	-	26.7 92.1		25.5 94.9
Combined ratio		3.9	_	5.2
Effect of catastrophe losses on combined ratio			_	
Effect of prior year reserve reestimates on combined ratio		(3.1)		(0.7)
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio		(2.5)	_	(0.5)
Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio		0.7	_	
Effect of Discontinued Lines and Coverages on combined ratio Allstate Financial			_	0.1
Anstate Finalities Investments	œ.	57,620	\$	60,484
Premiums and contract charges	\$	553	<u>\$</u>	569
Net investment income	•	687	Ψ	684
Periodic settlements and accruals on non-hedge derivative instruments		15		17
Contract benefits		(439)		(454)
Interest credited to contractholder funds		(368)		(425)
Amortization of deferred policy acquisition costs Operating costs and expenses		(86) (142)		(95) (132)
Restructuring and related charges				2
Income tax expense on operations		(70)		(53)
Operating income		150		113
Realized capital gains and losses, after-tax		(14)		25
Valuation changes on embedded derivatives that are not hedged, after-tax		(6)		8
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax		(10)		(22)
DAC and DSI unlocking relating to realized capital gains and losses, after-tax				3
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Gain (loss) on disposition of operations, after-tax		(10)		(12) (13)
Sair (uss) of disposition of operations, after-tax Net income	Φ	112	¢	102
Corporate and Other	Ψ	112	Ψ—	102
Net investment income	\$	11	\$	14
Operating costs and expenses		(86)		(91)
Income tax benefit on operations		34		31
Operating loss Realized capital gains and losses, after-tax		(41)		(46)
Realized Capital gains and iosses, alter-tax Net loss	\$	(41)	\$	(46)
Net loss Consolidated net income	\$	766	<u>*</u> =	524
	<u> </u>		_	
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THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION	1			
(\$ in millions, except par value data)		March 31, 2012		December 31, 2011
Assets		(un	audited)	
		,	,	(As Adjusted)
Investments:		77.000		70.440
Fixed income securities, at fair value (amortized cost \$74,060 and \$73,379)	\$	77,223	\$	76,113
Equity securities, at fair value (cost \$3,430 and \$4,203)		3,847		4,363
Mortgage loans		7,167		7,139
Limited partnership interests		4,637		4,697
Short-term, at fair value (amortized cost \$1,886 and \$1,291)		1,886		1,291
Other		2,249		2,015
Total investments		97,009		95,618
Cash		577		776
Premium installment receivables, net		4,908		4,920
Deferred policy acquisition costs		3,716		3,871
Reinsurance recoverables, net		7,118		7,251
Accrued investment income		846		826
Deferred income taxes		201		722
Property and equipment, net		912		914
Goodwill		1,242		1,242
Other assets		2,049		2,069
Separate Accounts		7,355		6,984
Total assets	\$	125,933	\$	125,193
Liabilities			-	
Reserve for property-liability insurance claims and claims expense	\$	20,283	\$	20,375
Reserve for life-contingent contract benefits		14,296		14,406
Contractholder funds		41,603		42,332
Unearned premiums		9,888		10,057
Claim payments outstanding		750		827
Other liabilities and accrued expenses		6,490		5,978
Long-term debt		6.058		5,908
Separate Accounts		7,355		6,984
Total liabilities		106,723		106,867
Equity				
Preferred stock, \$1 par value, 25 million shares authorized, none issued				
Common stock, \$.01 par value, 2.0 billion shares authorized and 900 million issued, 493 million and 501 million shares outstanding		9		9
Additional capital paid-in		3,151		3,189
Retained income		32,565		31,909
Deferred ESOP expense		(41)		(43)
Treasury stock, at cost (407 million and 399 million shares)		(17,034)		(16,795)
Accumulated other comprehensive income:		•		•
Unrealized net capital gains and losses:				

Unrealized net capital losses on fixed income securities with OTTI Other unrealized net capital gains and losses Unrealized adjustment to DAC, DSI and insurance reserves Total unrealized net capital gains and losses Unrealized foreign currency translation adjustments Unrecognized pension and other postretirement benefit cost	(100) 2,412 (438) 1,874 65 (1,407)	(174) 2,041 (467) 1,400 56 (1,427)
Total accumulated other comprehensive income Total shareholders' equity	<u>532</u> 19,182	29 18,298
Noncontrolling interest Total equity Total liabilities and equity	28 19,210 \$ 125,933 \$	28 18,326 125,193

THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

(\$ in millions)			months en larch 31,	ded
		2012		2011
Cash flows from operating activities		(ι	naudited)	
Net income	\$	766	\$	(As Adjusted) 524
Net income Adjustments to reconcile net income to net cash provided by operating activities:	Ф	700	Ф	524
Adjustments to reconsider the internet or life cash provided by Operating activities. Depreciation, amortization and other non-cash items		96		31
Realized capital gains and losses		(168)		(96)
(Gain) loss on disposition of operations		(3)		20
Interest credited to contractholder funds		378		418
Changes in:				
Policy benefits and other insurance reserves		(346)		(58)
Unearned premiums		(180)		(248)
Deferred policy acquisition costs		52		67
Premium installment receivables, net		19		3
Reinsurance recoverables, net Income taxes		57 333		(117) 203
income races Other operating assets and liabilities		(197)		(21)
Other operating asserts and manufacts Net cash provided by operating activities		807		726
net dash provided by operating addivites	-	007		120
Cash flows from investing activities				
Proceeds from sales				
Fixed income securities		5,689		8,363
Equity securities		1,059		642
Limited partnership interests		403		113
Mortgage loans		6		26
Other investments		36		63
Investment collections		000		4 004
Fixed income securities		966 170		1,201
Mortgage loans Other investments		23		88 77
Other investments Investment purchases		23		11
Fixed income securities		(7,008)		(10,207)
Equity securities		(128)		(144)
Limited partnership interests		(318)		(334)
Mortgage loans ·		(216)		(26)
Other investments		(163)		(58)
Change in short-term investments, net		(379)		1,649
Change in other investments, net		(9)		(119)
Purchases of property and equipment, net		(51)		(48)
Disposition of operations Net cash provided by investing activities		(1) 79		1.285
iver cash provided by investing activities		79		1,285
Cash flows from financing activities				
Proceeds from issuance of long-term debt		493		
Repayment of long-term debt		(350)		
Contractholder fund deposits		`485		596
Contractholder fund withdrawals		(1,299)		(2,122)
Dividends paid		(106)		(107)
Treasury stock purchases		(309)		(305)
Shares reissued under equity incentive plans, net		15		9
Excess tax benefits on share-based payment arrangements Other		(1) (13)		(3)
Net cash used in financing activities	-	(1,085)		(1,932)
Net (decrease) increase in cash		(1,085)		(1,932) 79
Net (decrease) inclease in cash		776		562
Cash at beginning or period		577		641
outh at the or period	\$	511	_	041

Definitions of Non-GAAP and Operating Measures
We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP and operating financial measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.

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- Operating income (loss) is net income (loss), excluding:

 realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income (loss).
- valuation changes on embedded derivatives that are not hedged, after-tax, amortization of DAC and deferred sales inducements (DSI), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax
- business combination expenses and the amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income (loss) is the GAAP measure that is most directly comparable to operating income (loss).

We use operating income (loss) as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, business combination expenses and the amortization of purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income (loss) includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income (loss), we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated renecting their retails in our performance and in a mainer consistent with the economically negged investments. Business combination expenses are excluded because they are non-recurring in nature and the amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income (loss) excludes the effect of items that tend to be highly variable from period to period and highlights the results from ongoing operations and the underlying profitability or our business. A byproduct of excluding these items to determine operating income (loss) is the transparency and understanding of their significance to net income variability and profitability while recognizing these or similar items may recur in subsequent periods. Operating income (loss) is used by management along with the other components of net income (loss) to assess our performance. We use adjusted measures of operating income (loss) and operating income (loss) per diluted share in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income (loss), operating income (loss) and their components separately and in the aggregate when reviewing and evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income (loss) results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the company

The following table reconciles operating income and net income.

(\$ in millions, except per share data)							Fo	or the three mo	nths	ended March 31,					
, , , ,		Proper	ty-Lia	bility		Allstat	e Fir	nancial		Consolid	dated		Per dile	uted s	hare
		2012		2011		2012		2011		2012	2011		2012		2011
Operating income	\$	601	\$	427	\$	150	\$	113	\$	710 \$	494	\$	1.42	\$	0.93
Realized capital gains and losses Income tax (expense) benefit	_	189 (65)		57 (19)	_	(21) 7	_	39 (14)		168 (58)	96 (33)	<u>_</u>			
Realized capital gains and losses, after-tax		124		38		(14)		25		110	63		0.22		0.12
Valuation changes on embedded derivatives that are not hedged, after-tax						(6)		8		(6)	8		(0.01)		0.02
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax						(10)		(22)		(10)	(22))	(0.02)		(0.04)
DAC and DSI unlocking relating to realized capital gains and losses, after-tax								3			3				
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax		1		3		(10)		(12)		(9)	(9))	(0.02)		(0.02)
Business combination expenses and the amortization of purchased intangible assets, after-tax		(31)								(31)			(0.06)		
Gain (loss) on disposition of operations, after-tax	_					2	_	(13)		2	(13)	_		_	(0.03)
Net income	\$	695	\$	468	\$	112	\$	102	\$	766 \$	524		1.53	\$	0.98

Underwriting income (loss) is calculated as premiums earned, less claims and claims expense ("losses"), amortization of DAC, operating costs and expenses and restructuring and related charges as determined using GAAP. Management uses this measure in its evaluation of the results of operations to analyze the profitability of our Property-Liability insurance operations separately from investment results. It is also an integral component of incentive compensation. It is useful for investors to evaluate the components of income separately and in the aggregate when reviewing performance. Net income (loss) is the most directly comparable GAAP measure. Underwriting income (loss) should not be considered as a substitute for net income (loss) and does not reflect the overall profitability of our business. A reconciliation of Property-Liability underwriting income (loss) is provided in the "Segment Results" page.

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets ("underlying combined ratio") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year non-catastrophe reserve reestimates on the combined ratio, the effect of business combination expenses and the amortization of purchased intangible assets on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Business combination expenses and the amortization of purchased intangible assets primarily relate to the acquisition purchase price and are not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business.

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A reconciliation of the Property-Liability underlying combined ratio to the Property-Liability combined ratio is provided in the following table

	Three months ended March 31,			
	2012	2011		
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets				
("underlying combined ratio")	88.1	89.9		
Effect of catastrophe losses	3.9	5.2		
Effect of prior year non-catastrophe reserve reestimates	(0.6)	(0.2)		
Effect of business combination expense and the amortization of purchased intangible assets	0.7	`		
Combined ratio	92.1	94.9		
Effect of prior year catastrophe reserve reestimates	(2.5)	(0.5)		

Underwriting margin is calculated as 100% minus the combined ratio.

The Property-Liability underlying combined ratio by brand is provided in the following table.

	Three months March 31	
	2012	2011
Allstate brand	87.0	89.7
Encompass brand	96.6	93.1
Esurance brand	109.1	

In this news release, we provide our outlook range on the Property-Liability 2012 underlying combined ratio. A reconciliation of this measure to the combined ratio is not possible on a forward-looking basis because it is not possible to provide a reliable forecast of catastrophes. Future prior year reserve reestimates are expected to be zero because reserves are determined based on our best estimate of ultimate loss reserves as of the reporting date.

A reconciliation of the Allstate brand standard auto underlying combined ratio to the Allstate brand standard auto combined ratio is provided in the following table.

	March 3	
	2012	2011
Underlying combined ratio	94.9	94.8
Effect of catastrophe losses	1.2	0.5
Effect of prior year non-catastrophe reserve reestimates	(0.9)	(0.3)
Combined ratio	95.2	95.0
Effect of prior year catastrophe reserve reestimates	(0.3)	(0.1)

A reconciliation of the Allstate brand homeowners underlying combined ratio to the Allstate brand homeowners combined ratio is provided in the following table.

	March 31,				
	2012	2011			
Underlying combined ratio	67.0	74.0			
Effect of catastrophe losses	12.6	17.7			
Effect of prior year non-catastrophe reserve reestimates	0.6	(0.3)			
Combined ratio	80.2	91.4			
Effect of prior year catastrophe reserve reestimates	(8.5)	(2.4)			

Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total shares outstanding plus dilutive potential shares outstanding. We use the trend in book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per share, is the most directly comparable GAAP measure. Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, should not be considered as a substitute for book value per share, and does not reflect the recorded net worth of our business. The following table shows the reconciliation.

(\$ in millions, except per share data)		As of March 31,						
		2012		2011				
Book value per share								
Numerator:								
Shareholders' equity	\$	19,182	\$	18,898				
Denominator:								
Shares outstanding and dilutive potential shares outstanding		497.3		529.0				
Book value per share	\$	38.57	\$	35.72				
Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities								
Numerator:								
Shareholders' equity	\$	19,182	\$	18,898				
Unrealized net capital gains and losses on fixed income securities	_	1,620		671				
Adjusted shareholders' equity	\$	17,562	\$	18,227				
Denominator:								
Shares outstanding and dilutive potential shares outstanding		497.3		529.0				
Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities	\$	35.31	\$	34.46				

Premiums written is the amount of premiums charged for policies issued during a fiscal period. Premiums earned is a GAAP measure. Premiums are considered earned and are included in financial results on a prorata basis over the policy period. The portion of premiums written applicable to the unexpired terms of the policies is recorded as unearned premiums on our Condensed Consolidated Statements of Financial Position. A reconciliation of premiums written to premiums earned is presented in the following table.

(\$ in millions)	Three months ended March 31,							
		2012		2011				
Property-Liability premiums written	\$	6,463	\$	6,215				
Decrease in unearned premiums		167		234				
Other			_	(1)				
Property-Liability premiums earned	\$	6,630	\$	6,448				

Forward-Looking Statements and Risk Factors

This news release contains forward-looking statements about our outlook for the Property-Liability combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses, and the amortization of purchased intangible assets for 2012 and returns on equity. These statements are subject to the Private Securities Litigation Reform Act of 1995 and are based on management's estimates, assumptions and projections. Actual results may differ materially from those projected based on the risk factors described below.

- Premiums written and premiums earned, the denominator of the underlying combined ratio, may be materially less than projected. Policyholder attrition may be greater than anticipated resulting in a lower amount of insurance in force.
- Returns on equity may be materially less than projected and adversely affected by our inability to obtain regulatory approval for rate changes that may be required to achieve targeted levels of profitability.
- Unanticipated increases in the severity or frequency of standard auto insurance claims may adversely affect our underwriting results. Changes in the severity or frequency of claims may affect the profitability of our Allstate Protection segment. Changes in bodily injury claim severity are driven primarily by inflation in the medical sector of the economy and litigation. Changes in auto physical damage claim severity are driven primarily by inflation in auto repair costs, auto parts prices and used car prices. The short-term level of claim frequency we experience may vary from period to period and may not be sustainable over the longer term. A decline in gas prices, increase in miles driven, and higher unemployment are examples of factors leading to a short-term frequency change. A significant long-term increase in claim frequency could have an adverse effect on our underwriting results.

We undertake no obligation to publicly correct or update any forward-looking statements. This news release contains unaudited financial information.

THE ALLSTATE CORPORATION

Investor Supplement First Quarter 2012

The consolidated financial statements and financial exhibits included herein are unaudited. These consolidated financial statements and exhibits should be read in conjunction with the consolidated financial statements and notes thereto included in the most recent Annual Report on Form 10-K, the Current Report on Form 8-K filed on May 2, 2012 (retrospective adoption of deferred acquisition costs "DAC") and Quarterly Reports on Form 10-Q. The results of operations for interim periods should not be considered indicative of results to be expected for the full year.

Measures used in these financial statements and exhibits that are not based on generally accepted accounting principles ("non-GAAP") and operating measures are denoted with an asterisk (*) the first time they appear. These measures are defined on the page "Definitions of Non-GAAP and Operating Measures" and non-GAAP measures are reconciled to the most directly comparable GAAP measure herein.

The Allstate Corporation adopted new DAC accounting guidance on a retrospective basis as of January 1, 2012. Accordingly, all prior period balances have been adjusted. Balances that have changed from previously reported amounts are highlighted in yellow. A summary of the impact of the retrospective adjustments is on p.48-49.



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THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF OPERATIONS (\$ in millions, except per share data)

Three months ended

	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Revenues					
Property-liability insurance premiums Life and annuity premiums and contract	\$ 6,630	\$ 6,605 \$	6,432 \$	6,457	\$ 6,448
charges	553	570	552	547	569
Net investment income Realized capital gains and losses: Total other-than-temporary impairment	1,011	975	994	1,020	982
losses Portion of loss recognized in other	(87)	(128)	(197)	(82)	(156)
comprehensive income	4	4_	(6)	(4)	(27)
Net other-than-temporary impairment losses recognized in earnings	(83)	(124)	(203)	(86)	(183)
Sales and other realized capital gains and losses	251	210	467	143	279
Total realized capital gains and losses	168	86	264	57	96
Total revenues	8,362	8,236	8,242	8,081	8,095
Costs and expenses Property-liability insurance claims and claims expense Life and annuity contract benefits	4,339 439	4,198 430	5,132 455	6,355 422	4,476 454
Interest credited to contractholder funds Amortization of deferred policy acquisition costs	378 979	405 981	405 1,046	417 960	418 984
Operating costs and expenses	1.017	1.083	888	868	900
Restructuring and related charges	6	16	8	11	9
Interest expense	95	92	92	91	92
Total costs and expenses	7,253	7,205	8,026	9,124	7,333
Gain (loss) on disposition of operations	3_	3	3	7	(20)
Income (loss) from operations before income tax expense (benefit)	1,112	1,034	219	(1,036)	742
Income tax expense (benefit)	346_	322	44	(412)	218
Net income (loss)	\$ 766	\$\$	175 \$	(624)	\$ 524
Earnings per share: (1)					
Net income (loss) per share - Basic	\$ <u>1.54</u>	\$ 1.41 \$	0.34 \$	(1.19)	\$ 0.99
Weighted average shares - Basic	498.7	504.5	512.0	523.1	531.0
Net income (loss) per share - Diluted (2)	\$1.53	\$ 1.40 \$	0.34 \$	(1.19)	\$ 0.98
Weighted average shares - Diluted (2)	501.5	506.8	514.2	523.1	533.6
Cash dividends declared per share	\$ 0.22	\$ 0.21 \$	0.21 \$	0.21	\$ 0.21

⁽i) In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

THE ALLSTATE CORPORATION CONTRIBUTION TO INCOME (\$ in millions, except per share data)

	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Contribution to income					
Operating income (loss) before the impact of restructuring and related charges Restructuring and related charges, after-tax	\$ 714 (4)	\$ 746 \$ (11)	85 (5)	(640) (7)	\$ 500 (6)
Operating income (loss) *	710	735	80	(647)	494
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax	110 (6)	55 (13)	170 (4)	36 (3)	63 8
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI unlocking relating to realized capital gains and losses, after-tax	(10)	(16) -	(65) -	(5) -	(22)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax	(9)	(8)	(8)	(10)	(9)

As a result of the net loss for the three-months ended June 30, 2011, weighted average dilutive potential common shares outstanding resulting from 2.1 million stock options and 0.5 million restricted stock units (non-participating) were not included in the computation of diluted earnings per share in that quarter, since inclusion of these securities would have an anti-dilutive effect.

Business combination expenses and the amortization of purchased intangible assets, after-tax Gain (loss) on disposition of operations, after-tax Net income (loss)	\$	(31) 2 766	\$ (42) 1 712 \$	2 175	5 (624)	\$ (13) 524
ncome per share - Diluted (1)(2) Operating income (loss) before the impact of restructuring and related charges Restructuring and related charges, after-tax Operating income (loss)	\$	1.42	\$ 1.47 \$ (0.02)	0.17 (0.01) 0.16	(1.22) (0.02) (1.24)	\$ 0.94 (0.01) 0.93
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax		0.22 (0.01) (0.02)	0.11 (0.03) (0.03)	0.33 (0.01) (0.13)	0.07 (0.01) (0.01)	0.12 0.02 (0.04)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax Gain (loss) on disposition of operations, after-tax	_	(0.02) (0.06)	(0.02) (0.08)	(0.01)	(0.02) - 0.02	(0.02) - (0.03)
Net income (loss)	\$	1.53	\$ 1.40 \$	0.34	(1.19)	\$ 0.98
Weighted average shares - Diluted	=	501.5	506.8	514.2	523.1	533.6

THE ALLSTATE CORPORATION **REVENUES** (\$ in millions)

Three months ended

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	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Property-Liability Property-liability insurance premiums Net investment income Realized capital gains and losses Total Property-Liability revenues	\$ 6,630 313 189 7,132	\$ 6,605 \$ 309 12 6,926	6,432 \$ 298 24 6,754	6,457 310 (8) 6,759	\$ 6,448 284 57 6,789
Allstate Financial Life and annuity premiums and contract charges Net investment income Realized capital gains and losses Total Allstate Financial revenues	553 687 (21) 1,219	570 656 68 1,294	552 682 219 1,453	547 694 62 1,303	569 684 39 1,292
Corporate and Other Service fees (1) Net investment income Realized capital gains and losses	1 11 	2 10 6	1 14 21	2 16 3	2 14
Total Corporate and Other revenues before reclassification of services fees	12	18	36	21	16
Reclassification of service fees (1)	(1)_	(2)	(1)	(2)	(2)
Total Corporate and Other revenues	11	16_	35	19	14_
Consolidated revenues	\$8,362_	\$8,236\$	8,242 \$	8,081	\$ 8,095

For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF FINANCIAL POSITION (\$ in millions)

	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011		March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Assets Investments Fixed income securities, at fair value (amortized cost \$74,060, \$73,379, \$73,935, \$76,502 and \$79,292) Equity securities, at fair value (cost \$3,430, \$4,203, \$4,252, \$4,329 and \$3,792) Mortgage loans Limited partnership interests Short-term, at fair value (amortized cost \$1,886, \$1,291,	\$ 77,223 \$ 3,847 7,167 4,637	4,363 7,139 4,697	4,157 6,956 4,407	78,414 \$ 4,954 6,827 4,400	4,437 6,582 4,077	Liabilities Reserve for property-liability insurance claims and claims expense Reserve for life-contingent contract benefits Contractholder funds Unearned premiums Claim payments outstanding Other liabilities and accrued expenses Long-term debt Separate Accounts Total liabilities	\$ 20,283 9 14,296 41,603 9,888 750 6,490 6,058 7,355 106,723	5 20,375 14,406 42,332 10,057 827 5,978 5,908 6,984 106,867	\$ 20,395 14,270 43,776 10,002 960 6,741 5,907 6,791 108,842	\$ 20,456 \$ 13,751 45,078 9,727 948 6,204 5,907 8,175 110,246	5 19,494 13,551 46,834 9,563 761 6,423 5,908 8,603 111,137
\$3,517, \$2,536 and \$1,986) Other Total investments	1,886 2,249 97,009	1,291 2,015 95,618	3,517 2,094 97,525	2,536 2,158 99,289	1,986 2,287 99,611	Equity Common stock, 493 million, 501 million, 505 million, 517 million and 524 million shares outstanding Additional capital paid-in Retained income	9 3,151 32,565	9 3,189 31,909	9 3,177 31,303	9 3,165 31,237	9 3,156 31,971
						Deferred ESOP expense Treasury stock, at cost (407 million, 399 million, 395 million, 383 million and 376 million shares) Accumulated other comprehensive income: Unrealized net capital gains and losses: Unrealized net capital losses on fixed income	(41) (17,034)	(16,795)	(16,693)	(16,387)	(42) (16,173)
						securities with other-than-temporary impairments	(100)	(174)	(155)	(156)	(167)

In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount. As a result of the net loss for the three-months ended June 30, 2011, weighted average dilutive potential common shares outstanding resulting from 2.1 million stock options and 0.5 million restricted stock units (non-participating) were not included in the computation of diluted earnings per share in that quarter, since inclusion of these securities would have an anti-dilutive effect.

Orah		770	1.000	500	0.44	Other unrealized net capital gains and losses	2,412	2,041	1,683	1,783	1,186
Cash	577	776	1,026	693	641	Unrealized adjustment to DAC, DSI and insurance					
Premium installment receivables, net	4,908	4,920	4,988	4,869	4,842	reserves	(438)	(467)	(463)	(152)	53
Deferred policy acquisition costs	3,716	3,871	3,889	4,000	4,113	Total unrealized net capital gains and losses	1,874	1,400	1,065	1,475	1,072
Reinsurance recoverables, net(1)	7,118	7,251	6,720	6,446	6,589	Unrealized foreign currency translation					
Accrued investment income	846	826	854	875	885	adjustments	65	56	49	82	78
Deferred income taxes	201	722	991	731	835	Unrecognized pension and other					
Property and equipment, net	912	914	908	914	912	postretirement benefit cost	(1,407)	(1,427)	(1,135)	(1,156)	(1,173)
Goodwill	1,242	1,242	874	874	874	Total accumulated other comprehensive					
Other assets	2,049	2,069	2,037	1,791	2,159	income (loss)	532	29	(21)	401	(23)
Separate Accounts	7,355	6,984	6,791	8,175	8,603	Total shareholders' equity	19,182	18,298	17,732	18,382	18,898
						Noncontrolling interest	28	28	29	29	29
						Total equity	19,210	18,326	17,761	18,411	18,927
Total assets	\$ 125,933	125,193	\$ 126,603	128,657	130,064	Total liabilities and equity	\$ 125,933	\$ 125,193 \$	126,603	128,657	130,064
											

Reinsurance recoverables of unpaid losses related to Property-Liability were \$2,571 million, \$2,588 million, \$2,271 million, \$2,099 million and \$2,134 million as of March 31, 2012, December 31, 2011, September 30, 2011, June 30, 2011 and March 31, 2011, respectively.

THE ALLSTATE CORPORATION BOOK VALUE PER SHARE

(\$ in millions, except per share data)

	March 31, 2012	Dec. 31, 2011	Sept. 30, June 30, 2011 2011	March 31, 2011
Book value per share				
Numerator:				
Shareholders' equity	\$ 19,182	\$ 18,298 \$	<u>17,732</u> \$ <u>18,382</u>	\$ 18,898
Denominator:				
Shares outstanding and dilutive potential shares outstanding	497.3	505.8	509.0 522.0	529.0
Book value per share	\$ 38.57	\$ 36.18 \$	34.84 \$ 35.21	\$ 35.72
Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities *				
Numerator:				
Shareholders' equity	\$ 19,182	\$ 18,298 \$	17,732 \$ 18,382	\$ 18,898
Unrealized net capital gains and losses on fixed income securities	1,620	1,311	1,136	671
Adjusted shareholders' equity	\$ 17,562	\$ 16,987 \$	<u>16,596</u> \$ <u>17,291</u>	\$ 18,227
Denominator:				
Shares outstanding and dilutive potential shares outstanding	497.3	505.8	509.0 522.0	529.0
Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities	\$35.31_	\$ 33.58 \$	32.61 \$ 33.12	\$ 34.46

THE ALLSTATE CORPORATION RETURN ON SHAREHOLDERS' EQUITY (\$ in millions)

Twelve months ended March 31, Dec. 31, Sept. 30, June 30, March 31, 2011 2012 2011 2011 2011 Return on Shareholders' Equity Numerator: Net income (1) 1,029 Denominator: 18,898 18,617 18,887 17,619 17,104 Beginning shareholders' equity Ending shareholders' equity 19,182 18,298 18,382 18,898 18,001 19,040 Average shareholders' equity (2) Return on shareholders' equity 5.4 % 3.1 % Operating Income Return on Shareholders' Equity * Numerator: Operating income (1) 878 \$ 1,632 Denominator: Beginning shareholders' equity Unrealized net capital gains and losses 17,619 17,104 18.898 18.617 18.887 (145)1,072 Adjusted beginning shareholders' equity 17.826 17,249 18,298 1,400 18,898 1,072 17,732 1,065 18,382 Ending shareholders' equity 19,182 1,475 Unrealized net capital gains and losses 1.874 16.898 16,667 16.907 17,826 Adjusted ending shareholders' equity 17.308 17,567 Average adjusted shareholders' equity (2)

9.3 %

6

Net income and operating income reflect a trailing twelve-month period.

Average shareholders' equity and average adjusted shareholders' equity are determined using a two-point average, with the beginning and ending shareholders' equity and adjusted shareholders' equity, respectively, for the twelve-month period as data points.

THE ALLSTATE CORPORATION DEBT TO CAPITAL (\$ in millions)

	_	March 31, 2012		Dec. 31, 2011		Sept. 30, 2011		June 30, 2011		March 31, 2011
Debt										
Long-term debt	\$ _	6,058	\$	5,908	\$	5,907	\$	5,907	\$	5,908
Capital resources										
Debt	\$	6,058	\$	5,908	\$	5,907	\$	5,907	\$	5,908
Shareholders' equity Common stock Additional capital paid-in Retained income Deferred ESOP expense Treasury stock Unrealized net capital gains and losses Unrealized foreign currency translation adjustments Unrecognized pension and other postretirement benefit cost Total shareholders' equity	_	9 3,151 32,565 (41) (17,034) 1,874 65 (1,407) 19,182		9 3,189 31,909 (43) (16,795) 1,400 56 (1,427) 18,298		9 3,177 31,303 (43) (16,693) 1,065 49 (1,135) 17,732		9 3,165 31,237 (43) (16,387) 1,475 82 (1,156) 18,382		9 3,156 31,971 (42) (16,173) 1,072 78 (1,173) 18,898
Total capital resources	\$ _	25,240	\$	24,206	\$	23,639	\$	24,289	\$	24,806
Ratio of debt to shareholders' equity	=	31.6 %		32.3	Ď	33.3		32.1 %		31.3 %
Ratio of debt to capital resources	=	24.0 %		24.4 %	Ď	25.0 %		24.3 %		23.8

THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS (\$ in millions)

			Three months ended	d	
	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2012	2011	2011	2011	2011
CASH FLOWS FROM OPERATING ACTIVITIES Net income (loss) Adjustments to reconcile net income (loss) to net cash provided by operating activities:	\$ 766	\$ 712	\$ <u>175</u>	\$ (624)	\$ 524
Depreciation, amortization and other non-cash items Realized capital gains and losses (Gain) loss on disposition of operations Interest credited to contractholder funds Changes in:	96 (168) (3) 378	103 (86) (3) 405	60 (264) (3) 405	58 (57) (7) 417	31 (96) 20 418
Policy benefits and other insurance reserves Unearned premiums Deferred policy acquisition costs Premium installment receivables, net Reinsurance recoverables, net Income taxes	(346)	(623)	(119)	723	(58)
	(180)	(183)	307	161	(248)
	52	48	69	(7)	67
	19	191	(136)	(25)	3
	57	(441)	(235)	77	(117)
	333	316	43	(429)	203
Other operating assets and liabilities Net cash provided by operating activities CASH FLOWS FROM INVESTING ACTIVITIES	(197)	(181)	109	247	(21)
	807	258	411	534	726
Proceeds from sales Fixed income securities Equity securities Limited partnership interests Mortgage loans Other investments Investment collections	5,689	5,520	9,776	5,777	8,363
	1,059	896	262	212	642
	403	238	427	222	113
	6	23	9	39	26
	36	15	40	46	63
Fixed income securities	966	1,087	1,479	1,184	1,201
Mortgage loans	170	143	183	220	88
Other investments	23	18	13	15	77
Investment purchases Fixed income securities Equity securities Limited partnership interests Mortgage loans Other investments Change in short-term investments, net Change in other investments, net (Acquisition) disposition of operations, net of cash acquired Purchases of property and equipment, net Net cash provided by investing activities	(7,008) (128) (318) (216) (163) (379) (9) (1) (51)	(5,996) (758) (537) (345) (5) 2,118 (58) (917) (86) 1,356	(7,966) (285) (394) (360) (53) (1,102) (187) 2 (54) 1,790	(3,727) (637) (431) (510) (88) (483) (51) - (58) 1,730	(10,207) (144) (334) (26) (58) 1,649 (119) (1) (48) 1,285
CASH FLOWS FROM FINANCING ACTIVITIES					

					•	
Proceeds from issuance of long-term debt	493	7	-	-	-	1
Repayment of long-term debt	(350)	(6)	-	(1)	-	l
Contractholder fund deposits	485	570	486	524	596	l
Contractholder fund withdrawals	(1,299)	(2,241)	(1,931)	(2,386)	(2,122)	İ
Dividends paid	(106)	(108)	(109)	(111)	(107)	İ
Treasury stock purchases	(309)	(95)	(314)	(239)	(305)	l
Shares reissued under equity incentive plans, net	15	1	1	8	9	l
Excess tax benefits on share-based payment arrangements	(1)	(1)	(1)	-	(3)	l
Other	(13)	9		(7)	<u> </u>	İ
Net cash used in financing activities	(1,085)	(1,864)	(1,868)	(2,212)	(1,932)	
NET (DECREASE) INCREASE IN CASH	(199)	(250)	333	52	79	İ
CASH AT BEGINNING OF PERIOD	`776 [′]	1,026	693	641	562	İ
CASH AT END OF PERIOD	\$ 577	\$ 776	\$ 1,026	\$ 693	\$ 641	İ
				·		1

9

THE ALLSTATE CORPORATION
ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS
(\$ in millions)

				n Deferred Policy Acqu hree months ended Ma					ation of Deferre Costs as of Mar	
	Beginning balance Dec. 31, 2011	Acquisition costs deferred	Amortization before adjustments (1)(2)	Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged (2)	Amortization (acceleration) deceleration (charged) credited to income ⁽²⁾	Effect of unrealized capital gains and losses	Ending balance March 31, 2012	DAC before impact of unrealized capital gains and losses	Impact of unrealized capital gains and losses	DAC after impact of unrealized capital gains and losses
Property-Liability	\$ 1,348	\$ 845 \$	(879) \$	- \$	- \$	- \$	1,314	\$ 1,314	- \$	1,314
Allstate Financial: Traditional life and accident										
and health Interest-	616	38	(27)	-	-	-	627	627	-	627
sensitive life	1,698	42	(47)	(2)	-	(17)	1,674	1,909	(235)	1,674
Fixed annuity	209	4	(12)	(13)		(87)	101	81	20	101
Sub-total	2,523	84	(86)	(15)		(104)	2,402	2,617	(215)	2,402
Consolidated	\$ 3,871	\$ <u>929</u> \$	(965) \$	(15)	<u> </u>	(104)	3,716	\$3,931_	\$ (215)	3,716
				n Deferred Policy Acqu hree months ended Ma					ation of Deferre Costs as of Mar	
	Beginning balance Dec. 31, 2010	Acquisition costs deferred	Amortization before adjustments (1) (2)	Amortization relating to realized capital gains and losses ⁽²⁾	Amortization (acceleration) deceleration (charged) credited to income (2)	Effect of unrealized capital gains and losses	Ending balance March 31, 2011	DAC before impact of unrealized capital gains and losses	Impact of unrealized capital gains and losses	DAC after impact of unrealized capital gains and losses
Property-Liability	\$ 1,321	\$ <mark>839</mark> \$	(864) \$	- 9	- \$	- \$	1,296	\$ 1,296	- \$	1,296
Allstate Financial:										
Traditional life and accident and health Interest-	573	30	(23)	_		_	580	580		580
sensitive life	1,917	44	(48)	(9)	(12)	(3)	1,889	1,933	(44)	1,889
Fixed annuity	369	6	(12)	(21)	5	1	348	243	105	348
Sub-total	2,859	80	(83)	(30)	(7)	(2)	2,817	2,756	61	2,817
Consolidated	\$ 4,180	\$ <u>919</u> \$	(947)	(30)	(7)	(2)	4,113	\$ 4,052	\$ <u>61</u> \$	4,113

- (1) Amortization before adjustments reflects total DAC amortization before amortization/accretion related to realized capital gains and losses, valuation changes on embedded derivatives that are not bedged and amortization acceleration/deceleration/changed/credited to income
- are not hedged and amortization acceleration/deceleration charged/credited to income.

 (2) Included as a component of amortization of DAC on the Consolidated Statements of Operations.

THE ALLSTATE CORPORATION
HISTORICAL CONSOLIDATED OPERATING
AND FINANCIAL POSITION DATA
(\$ in millions except per share data)

As of or for the Year Ended December 31 2011 2010 2009 2008 2007 Consolidated statements of operations data: Insurance premiums and contract charges 28,180 28,125 28,152 \$ 28,862 29,099 Net investment income 4,444 6,435 3,971 4,102 5,622 Realized capital gains and losses 503 (827) (583) (5,090)1,235 Total revenues 32,654 31,400 32,013 29,394 36,769 Operating income Realized capital gains and losses, after-tax 324 (537) (628)(3,311)798 Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI (amortization) accretion relating to realized capital gains and losses and valuation (12)changes on embedded derivatives that are not hedged, after-tax (108) DAC and DSI unlocking relating to realized capital gains and losses, after-tax (219) (203 Non-recurring items, after-tax(1) (80) Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-(35) (29)(2) (14)(29) tax

Business combination expenses and the amortization of purchased intangible assets, after-tax (Loss) gain on disposition of operations, after-tax Net income (loss)	\$	(42) (5) 787	\$	12 911	\$	10 888	\$	3 (1,542)	\$	(2) 4,619
Income per share - Diluted	Φ.	1.07	Φ.	2.70	Φ.	3.48	Φ.	2.10	Φ.	6.43
Operating income Realized capital gains and losses, after-tax	\$	1.27 0.62	\$	2.78 (0.99)	\$	(1.16)	\$	3.16 (6.04)	\$	1.33
Valuation changes on embedded derivatives that are not hedged, after-tax		(0.02)		(0.00)		-		(0.0.)		-
DAC and DSI (amortization) accretion relating to realized capital gains and losses and valuation										
changes on embedded derivatives that are not hedged, after-tax		(0.21)		(0.05)		(0.29)		0.61		0.02
DAC and DSI unlocking relating to realized capital gains and losses, after-tax Non-recurring items, after-tax ⁽¹⁾		-		(0.02)		(0.41)		(0.37) (0.15)		-
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-								(0.10)		
tax		(0.07)		(0.06)		-		(0.02)		(0.05)
Business combination expenses and the amortization of purchased intangible assets, after-tax		(0.08)		-		-		-		-
(Loss) gain on disposition of operations, after-tax Net income (loss)	s <u> </u>	(0.01) 1.50	\$	0.02 1.68	\$	0.02 1.64	\$	(2.81)	\$	7.73
Net income (loss) Net income (loss) per share - Basic	<u></u>	1.51	φ=	1.69	\$ =	1.65	\$	(2.81)	\$ =	7.77
Net income (1055) per share - basic	Ψ=	1.31	Φ_	1.09	Φ_	1.05	Φ	(2.01)	Φ_	1.11
Consolidated statements of financial position data:										
Investments	\$	95,618	\$	100,483	\$	99,833	\$	95,998	\$	118,980
Total assets Reserves for claims and claims expense, life-contingent contract benefits and contractholder		125,193		130,500		132,209		134,351		155,881
funds		77.113		81,113		84,659		90,750		94,052
Debt		5,908		5,908		5,910		5,659		5,640
Shareholders' equity		18,298		18,617		16,184		12,121		21,241
Book value per share		36.18		34.58		29.90		22.51		37.47
Operating ratios:										
Annual statutory premiums written to surplus ratio (U.S. property-liability operations)		1.6x		1.6x		1.7x		1.9x		1.5x
Other operating data:										
Total employees (excluding agents) (2)		37,300		35,200		36,000		38,500		38,400
Total Allstate agencies and financial representatives (2)		11,900		13,400		14,200		14,700		15,000
During the fourth quarter of 2008, for traditional life insurance and immediate annuities with life cresulted primarily from an experience study indicating that the annuitants on certain life-continger	nt contr	acts are proj	ected		r than	we anticipat				

and, to a lesser degree, a reduction in the related investment portfolio yield. The deficiency was recorded through a reduction in deferred acquisition costs.

Rounded to the nearest hundred. Represents exclusive Allstate agencies and financial representatives in the United States and Canada.

THE ALLSTATE CORPORATION PROPERTY-LIABILITY RESULTS (\$ in millions, except ratios)

	Three months ended													
	_	March 31, 2012	_	Dec. 31, 2011	_	Sept. 30, 2011		June 30, 2011	_	March 31, 2011				
Premiums written * Decrease (increase) in unearned premiums Other	\$	6,463 167 -	\$	6,426 174 5	\$	6,728 (276) (20)	\$	6,611 (165) 11	\$	6,215 234 (1)				
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income (loss) *	 - -	6,630 (4,339) (878) (884) (6)		6,605 (4,198) (880) (913) (13) 601		6,432 (5,132) (866) (735) (8) (309)		6,457 (6,355) (867) (726) (11) (1,502)		6,448 (4,476) (864) (769) (11)				
Net investment income Periodic settlements and accruals on non-hedge derivative		313		309		298		310		284				
instruments Business combination expenses and the amortization of purchased intangible assets		(1) 47		(3) 49		(5)		(3)		(4) -				
Income tax (expense) benefit on operations Operating income (loss)	-	(281) 601		(302) 654	_	38		463 (732)	<u>_</u>	(181) 427				
Realized capital gains and losses, after-tax		124		7		15		(6)		38				
Reclassification of periodic settlements and accruals on non- hedge derivative instruments, after-tax Business combination expenses and the amortization of		1		2		4		1		3				
purchased intangible assets, after-tax Net income (loss)	\$_	(31) 695	\$	(32) 631	\$	41	\$	(737)	\$	468				
Catastrophe losses	\$_	259	\$_	66	\$_	1,077	\$	2,339	\$_	333				
Operating ratios * Claims and claims expense ("loss") ratio Expense ratio Combined ratio	 - -	65.4 26.7 92.1	_ 	63.5 27.4 90.9	_	79.8 25.0 104.8	-	98.4 24.9 123.3	-	69.4 25.5 94.9				
Combined ratio excluding the effect of catastrophes * Effect of catastrophe losses on combined ratio * Combined ratio	 - -	88.2 3.9 92.1	_ 	89.9 1.0 90.9	-	88.1 16.7 104.8		87.1 36.2 123.3	 - -	89.7 5.2 94.9				
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets ("underlying") Effect of catastrophe losses on combined ratio Effect of prior year reserve reestimates on combined ratio * Effect of catastrophe losses included in prior year reserve reestimates on combined ratio Effect of business combination expenses and the amortization of purchased intangible assets on combined		88.1 3.9 (3.1) 2.5		90.7 1.0 (2.0) 0.5		89.2 16.7 (1.8) 0.7		87.5 36.2 (0.7) 0.3		89.9 5.2 (0.7) 0.5				
ratio* Combined ratio	_	0.7 92.1		90.9	=	104.8		123.3	_	94.9				

Effect of Discontinued Lines and Coverages on combined ratio

0.1 0.2 0.2

0.2

0.1

11

0.2

THE ALLSTATE CORPORATION HISTORICAL PROPERTY-LIABILITY RESULTS (\$ in millions)

				Twelve	montl	ns ended Dec	ember :	31,		
		2011	_	2010	_	2009	_	2008		2007
Premiums written (Increase) decrease in unearned premium Other	\$	25,980 (33) (5)	\$	25,907 19 31	\$	25,971 200 23	\$	26,584 383 -	\$	27,183 17 33
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting (loss) income		25,942 (20,161) (3,477) (3,143) (43) (882)		25,957 (18,951) (3,517) (2,962) (33) 494		26,194 (18,746) (3,615) (2,728) (105) 1,000		26,967 (20,064) (3,796) (2,919) (22) 166		27,233 (17,667) (3,953) (2,810) (27) 2,776
Net investment income Periodic settlement and accruals on non-hedge derivative instruments Business combination expenses and the amortization of purchased intangible assets Income tax benefit (expense) on operations		1,201 (15) 49 18		1,189 (7) - (423)		1,328 (10) - (557)		1,674 1 - (401)		1,972 - - (1,410)
Operating income		371		1,253		1,761		1,440		3,338
Realized capital gains and losses, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments,		54		(207)		(222)		(1,209)		915
after-tax Business combination expenses and the amortization of purchased intangible assets, after-tax		10 (32)		4		,		(1)		-
Gain on disposition of operations, after-tax Net income	\$	403	\$	3 1,053	\$	1,546	\$	230	\$	4,253
Catastrophe losses	\$	3,815	\$_	2,207	\$	2,069	\$	3,342	\$	1,409
Operating ratios Loss ratio Expense ratio Combined ratio	<u>_</u>	77.7 25.7 103.4	_	73.0 25.1 98.1	_	71.6 24.6 96.2		74.4 25.0 99.4	_	64.9 24.9 89.8
Combined ratio excluding the effect of catastrophes Effect of catastrophe losses on combined ratio Combined ratio	_	88.7 14.7 103.4	_	89.6 8.5 98.1	_	88.3 7.9 96.2	_	87.0 12.4 99.4	_	84.6 5.2 89.8
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets ("underlying") Effect of catastrophe losses on combined ratio Effect of prior year reserve reestimates on combined ratio Effect of catastrophe losses included in prior year reserve reestimate on combined ratio Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio Combined ratio	=	89.3 14.7 (1.3) 0.5 0.2 103.4		89.6 8.5 (0.6) 0.6	_	88.1 7.9 (0.4) 0.6 - 96.2	_	86.8 12.4 0.7 (0.5)	=	85.7 5.2 (0.6) (0.5)
Effect of restructuring and related charges on combined ratio	_	0.2	=	0.1	_	0.4	_	0.1	_	0.1
Effect of Discontinued Lines and Coverages on the combined ratio	_	0.1	_	0.1	_	0.1	_	0.1	_	0.2

THE ALLSTATE CORPORATION PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS (\$ in millions)

		rch 31, 012	-	c. 31, 011		Sept. 30, 2011		June 30, 2011	M	arch 31, 2011
Property-Liability Underwriting Summary Allstate Protection Discontinued Lines and Coverages Underwriting income (loss)	\$ \$	526 (3) 523	\$	604 (3) 601	\$	(297) (12) (309)	\$ \$	(1,498) (4) (1,502)	\$ \$	334 (6) 328
Allstate Protection Underwriting Summary Premiums written	\$	6,462	\$ <u></u>	6,426	\$ <u></u>	6,728	\$ <u></u>	6,611	\$ <u></u>	6,216
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses	\$	6,630 (4,336) (878) (884)	\$	6,604 (4,195) (880) (912)	\$	6,432 (5,121) (866) (734)	\$	6,457 (6,352) (867) (725)	\$	6,449 (4,472) (864) (768)
Restructuring and related charges Underwriting income (loss)	\$	(6) 526	\$	(13) 604	\$	(8) (297)	\$	(11) (1,498)	\$	(11) 334

Expense ratio Combined ratio	26.7 92.1	27.4 90.9	25.0 104.6	24.8 123.2	25.5 94.8
Effect of catastrophe losses on combined ratio	3.9	1.0	16.7	36.2	5.2
Effect of restructuring and related charges on combined ratio	0.1	0.2	0.1	0.2	0.2
Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio	0.7	0.7			
Discontinued Lines and Coverages Underwriting Summary Premiums written	\$ 1	\$ -	\$ -	\$ -	\$ (1)
Premiums earned Claims and claims expense Operating costs and expenses Underwriting loss	\$ - (3) - \$ (3)	\$ 1 (3) (1) \$ (3)	\$ - (11) (1) \$ (12)	\$ (3) (1) (4)	\$ (1) (4) (1) \$ (6)
Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio			0.2	0.1	0.1
		_			

1,077

79.6

2,339

98.4

333

69.3

THE ALLSTATE CORPORATION HISTORICAL PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS

259

65.4

66

63.5

Catastrophe losses

Operating ratios Loss ratio

(\$ in millions)

			Twelve	mont	hs ended Decen	nber 3	31,	
		2011	2010		2009		2008	2007
Property-Liability Underwriting Summary								
Allstate Protection	\$	(857)	\$ 525	\$	1,032	\$	191	\$ 2,830
Discontinued Lines and Coverages		(25)	(31)		(32)		(25)	(54)
Underwriting (loss) income	\$	(882)	\$ 494	\$	1,000	\$	166	\$ 2,776
Allstate Protection Underwriting Summary								
Premiums written	\$	25,981	\$ 25,906	\$	25,972	\$	26,584	\$ 27,183
Premiums earned	\$	25,942	\$ 25,955	\$	26,195	\$	26,967	\$ 27,232
Claims and claims expense		(20,140)	(18,923)		(18,722)		(20,046)	(17,620)
Amortization of deferred policy acquisition costs		(3,477)	(3,517)		(3,615)		(3,796)	(3,953)
Operating costs and expenses		(3,139)	(2,957)		(2,721)		(2,912)	(2,802)
Restructuring and related charges		(43)	(33)		(105)		(22)	(27)
Underwriting (loss) income	\$	(857)	\$ 525	\$	1,032	\$	191	\$ 2,830
Catastrophe losses	\$	3,815	\$ 2,207	\$	2,069	\$	3,342	\$ 1,409
Operating ratios								
Loss ratio		77.6	72.9		71.5		74.3	64.7
Expense ratio		25.7	25.1		24.6		25.0	24.9
Combined ratio		103.3	98.0		96.1		99.3	89.6
Effect of catastrophe losses on combined ratio		14.7	8.5		7.9		12.4	5.2
Effect of restructuring and related charges on combined ratio		0.2	0.1		0.4		0.1	0.1
Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio		0.2						
Discontinued Lines and Coverages Underwriting Summary								
Premiums written	\$	(1)	\$ 1	\$	(1)	\$		\$
Premiums earned	\$	-	\$ 2	\$	(1)	\$	-	\$ 1
Claims and claims expense		(21)	(28)		(24)		(18)	(47)
Operating costs and expenses		(4)	(5)		(7)		(7)	(8)
Restructuring and related charges		-	-		-		-	-
Underwriting loss	\$	(25)	\$ (31)	\$	(32)	\$	(25)	\$ (54)
Effect of Discontinued Lines and Coverages on the Property-Liability combined ratio	e	0.1	0.1		0.1		0.1	0.2

THE ALLSTATE CORPORATION PROPERTY-LIABILITY PREMIUMS WRITTEN BY MARKET SEGMENT (\$ in millions)

				_
March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
2012	2011	2011	2011	2011

4 -		
		_

\$	3,937 189 4,126	\$ 	3,812 174 3,986	\$	3,996 194 4,190	\$ 	3,911 197 4,108	\$ 	3,984 210 4,194
_	20 112 1,258 435 5,951		17 111 1,428 446 5,988	-	17 116 1,634 489 6,446		21 125 1,606 478 6,338		19 120 1,225 413 5,971
_	142 - 142		147 - 147		159 - 159	_	154 - 154		144 1 145
_	2 85 20 249		1 89 20 257	-	2 100 21 282	_	3 94 22 273		3 79 18 245
	262		181	_			<u> </u>		<u>-</u> _
	6,462		6,426		6,728		6,611		6,216
_	1_		-	-		_			(1)
\$	6,463	\$	6,426	\$ _	6,728	\$	6,611	\$	6,215
\$	4,341 189 4,530	\$ 	4,140 174 4,314	\$ -	4,155 194 4,349	\$	4,065 197 4,262	\$	4,128 211 4,339
_	112 1,343 455		18 111 1,517 466		19 116 1,734 510		125 1,700 500		22 120 1,304 431
\$	6,462	\$	6,426	\$	6,728	\$	6,611	\$	6,216
	\$	4,126 20 112 1,258 435 5,951 142 2 85 20 249 262 6,462 1 \$ 6,463 \$ 4,341 189 4,530 22 112 1,343 455	4,126 20 112 1,258 435 5,951 142 2 85 20 249 262 6,462 1 \$ 6,463 \$ 4,341 189 4,530 22 112 1,343 455	4,126 3,986 20 17 112 111 1,258 1,428 435 5,988 142 147 - 142 142 147 2 1 85 89 20 20 249 257 262 181 6,462 6,426 1 - \$ 6,463 \$ 6,426 \$ 4,341 174 4,530 4,314 22 112 112 111 1,343 1,517 455 466	4,126 3,986 20 17 112 111 1,258 1,428 435 446 5,951 5,988 142 147 - 142 142 147 2 1 85 89 20 20 249 257 262 181 6,462 6,426 1 - \$ 6,463 \$ 6,426 \$ \$ 4,341 189 4,530 4,314 22 112 112 111 1,343 1,517 455 466	4,126 3,986 4,190 20 17 17 112 111 116 1,258 1,428 1,634 435 446 489 5,951 5,988 6,446 142 147 159 2 1 2 85 89 100 20 20 21 249 257 282 262 181 - 6,462 6,426 6,728 1 - - \$ 6,463 \$ 6,426 \$ 6,728 \$ 189 174 194 4,530 4,314 4,349 22 18 19 112 111 116 1,343 1,517 1,734 455 466 510	4,126 3,986 4,190 20 17 17 112 111 116 1,258 1,428 1,634 435 446 489 5,951 5,988 6,446 142 147 159 142 147 159 2 1 2 85 89 100 20 21 249 257 282 262 181 - 6,462 6,426 6,728 1 - - \$ 6,463 \$ 6,426 \$ 6,728 \$ 189 174 194 4,530 4,314 4,349 22 18 19 112 111 116 1,343 1,517 1,734 455 466 510	4,126 3,986 4,190 4,108 20 17 17 21 112 111 116 125 1,258 1,428 1,634 1,606 435 446 489 478 5,951 5,988 6,446 6,338 142 147 159 154 - - - - 142 147 159 154 2 1 2 3 85 89 100 94 20 20 21 22 249 257 282 273 262 181 - - 6,462 6,426 6,728 6,611 1 - - - \$ 6,463 \$ 6,426 \$ 6,728 \$ 6,611 \$ 4,341 \$ 4,140 \$ 4,155 \$ 4,065 189 174 194 197 4,530 4,314 4,349 4,262 22 18 19 24 112 111 116 125 1,343 1,517 1,734 1,700 455 466 510 500 <td>4,126 3,986 4,190 4,108 20 17 17 21 112 111 116 125 1,258 1,428 1,634 1,606 435 446 489 478 5,951 5,988 6,446 6,338 142 147 159 154 142 147 159 154 2 1 2 3 85 89 100 94 20 20 21 22 249 257 282 273 262 181 - - 6,462 6,426 6,728 6,611 1 - - - \$ 6,463 \$ 6,426 \$ 6,728 \$ 6,611 \$ \$ 4,341 \$ 4,140 \$ 4,155 \$ 4,065 \$ 189 174 4,314 4,349 4,262 22 18 19 <td< td=""></td<></td>	4,126 3,986 4,190 4,108 20 17 17 21 112 111 116 125 1,258 1,428 1,634 1,606 435 446 489 478 5,951 5,988 6,446 6,338 142 147 159 154 142 147 159 154 2 1 2 3 85 89 100 94 20 20 21 22 249 257 282 273 262 181 - - 6,462 6,426 6,728 6,611 1 - - - \$ 6,463 \$ 6,426 \$ 6,728 \$ 6,611 \$ \$ 4,341 \$ 4,140 \$ 4,155 \$ 4,065 \$ 189 174 4,314 4,349 4,262 22 18 19 <td< td=""></td<>

including motorcycle, boat, trailers, motor homes, off-road vehicles, renters, landlords, umbrella, manufactured homes and condominium insurance policies), Allstate Dealer Services (insurance and non-insurance products sold primarily to auto dealers), Allstate Roadside Services (roadside assistance products) and Ivantage (insurance agency). Premiums written by Emerging Businesses totaled \$594 million, \$582 million, \$672 million and \$575 million for the three months ended March 31, 2012, December 31, 2011, September 30, 2011, June 30, 2011 and March 31,

THE ALLSTATE CORPORATION ALLSTATE PROTECTION MARKET SEGMENT ANALYSIS (\$ in millions)

Three months ended March 31,

								1111001110	ntino onaca	maron oz	,						
	2012	2011	2012	2011	2012	2011	2012	2011	2012	2011	2012	2011	2012	2011	2012	2011	2012
	Premiu	ms earned	Incurre	ed losses		eurred phe losses	Ехр	nenses	Loss	atio (2)	Effec catastropl on combi	he losses	Effect of p reserve re- on combin	estimates	Expen	se ratio	Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio
Allstate brand Standard auto Non-standard auto Auto	\$ 3,897 183 4,080	\$ 3,928 210 4,138	\$ 2,713 123 2,836	\$ 2,760 136 2,896	\$ 48 - 48	\$ 18 - 18	\$ 998 44 1,042	\$ 973 48 1,021	69.6 67.2 69.5	70.3 64.8 70.0	1.2	0.5	(1.2) - (1.2)	(0.4) (3.3) (0.6)	25.6 24.1 25.5	24.7 22.8 24.7	- -
Homeowners Other personal lines (1)	1,480 583	1,448 588	836 314	983 396	186 17	257 41	351 178	340 203	56.5 53.9	67.9 67.3	12.6 2.9	17.7 7.0	(7.9) (6.7)	(2.7) 2.6	23.7 30.5	23.5 34.6	1.2
Total Allstate brand	6,143	6,174	3,986	4,275	251	316	1,571	1,564	64.9	69.2	4.1	5.1	(3.3)	(8.0)	25.6	25.4	0.1
Encompass brand Standard auto Non-standard auto Auto	151 151	160 1 161	118 118	121 1 122	1		43	45 1 46	78.1 - 78.1	75.7 100.0 75.8	0.7 - 0.7	-	0.7 - 0.7	3.1	28.5 - 28.5	28.1 100.0 28.5	:
Homeowners Other personal lines (1)	92 23	91 23	51 20	60 15	6	15 2	28 5	28 5	55.4 87.0	65.9 65.2	6.5	16.5 8.7	(2.2) (4.3)	1.1 (8.7)	30.5 21.7	30.8 21.8	:
Total Encompass brand	266	275	189	197	7	17	76	79	71.0	71.7	2.6	6.2	(0.8)	1.5	28.6	28.7	-
Esurance brand (3) Standard auto	221		161		1		121		72.8	-	0.4	-	-	-	54.8	-	18.1
Allstate Protection (3)	\$ 6,630	\$ 6,449	\$ 4,336	\$ 4,472	\$ 259	\$ 333	\$ 1,768	\$ 1,643	65.4	69.3	3.9	5.2	(3.1)	(0.7)	26.7	25.5	0.7

- Other personal lines includes commercial, condominium, renters, involuntary auto and other personal lines.

Allstate brand (1)

Ratios are calculated using the premiums earned for the respective line of business.
Esurance advertising expense in the first quarter of 2012 had a 20.4 point impact on the Esurance brand expense ratio and a 0.7 point impact on the Allstate Protection expense ratio.

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	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio	Effect of bus. comb. expenses and the amort. of purchased intangibles on combined ratio	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio	Effect of bus. comb. expenses and the amort. of purchased intangibles on combined ratio	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio
Allstate brand Standard auto Non-standard auto Auto	\$ 3,897 183 4,080	69.6 67.2 69.5	1.2	25.6 24.1 25.5	- \$ - -	3,897 186 4,083	69.6 59.1 69.1	0.2	25.9 26.4 25.9	- \$ - -	3,916 196 4,112	69.3 57.1 68.7	2.9 0.5 2.7	24.8 24.5 24.8	3,938 205 4,143	73.2 69.3 73.0	6.7 3.9 6.6	25.1 22.9 25.0
Homeowners Other personal lines (1)	1,480 583	56.5 53.9	12.6 2.9	23.7 30.5	1.2	1,468 587	44.8 59.8	3.5 (0.9)	25.2 36.1	1.2	1,462 590	108.6 76.3	55.8 13.1	23.3 28.3	1,457 587	171.1 100.5	123.2 35.3	22.2 27.9
Total Allstate brand	6,143	64.9	4.1	25.6	0.1	6,138	62.4	0.9	26.7	0.1	6,164	78.9	16.3	24.8	6,187	98.7	36.8	24.6
Encompass brand Standard auto Non-standard auto Auto	151 - 151	78.1 - 78.1	0.7 - 0.7	28.5 - 28.5	-	151 - 151	85.4 - 85.4	0.7 - 0.7	29.2 - 29.2	-	154	87.6 - 88.3	3.2 - 3.2	28.6 - 29.2	155 1 156	78.7 100.0 78.9	3.2 - 3.2	28.4 - 28.2
Homeowners Other personal lines (1)	92 23	55.4 87.0	6.5	30.5 21.7	-	92 22	60.9 100.0	10.9 4.5	31.5 22.7	-	91 23	119.8 65.2	70.3 8.7	30.7 26.1	91 23	107.7 104.3	61.5 17.4	30.8 30.5
Total Encompass brand	266	71.0	2.6	28.6	-	265	78.1	4.5	29.4	-	268	97.0	26.5	29.5	270	90.7	24.1	29.3
Esurance brand Standard auto	221	72.8	0.4	54.8	18.1	201	78.1	-	43.8	20.9		-	-	-		-	-	-
Allstate Protection	\$ 6,630	65.4	3.9	26.7	0.7 \$	6,604	63.5	1.0	27.4	0.7 \$	6,432	79.6	16.7	25.0 \$	6,457	98.4	36.2	24.8
			nonths ended h 31, 2011					nonths ended ber 31, 2010					nonths ended ber 30, 2010				nonths ended e 30, 2010	
	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio		Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio		Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio	Premiums earned	Loss ratio	Effect of CAT losses on combined ratio	Expense ratio
Allstate brand Standard auto Non-standard auto Auto	\$ 3,928 210 4,138	70.3 64.8 70.0	0.5 - 0.4	24.7 22.8 24.7	\$	3,941 216 4,157	74.6 69.4 74.4	0.8 0.5 0.8	25.1 17.6 24.7	\$	3,961 222 4,183	68.7 61.7 68.4	0.4 - 0.4	24.6 27.5 24.6	3,969 228 4,197	70.1 68.9 70.1	2.0 0.4 1.9	24.5 26.3 24.5
Homeowners Other personal lines (1)	1,448 588	67.9 67.3	17.7 7.0	23.5 34.6		1,431 573	77.8 75.2	30.3 9.1	24.2 33.9		1,430 591	80.5 61.4	23.1 4.4	24.3 27.3	1,416 592	82.6 65.7	34.7 8.3	21.8 28.2
Total Allstate brand	6,174	69.2	5.1	25.4		6,161	75.2	8.4	25.5		6,204	70.5	6.0	24.8	6,205	72.5	10.0	24.3
Encompass brand Standard auto Non-standard auto Auto	160 1 161	75.7 100.0 75.8	:	28.1 100.0 28.5		164 1 165	76.2 100.0 76.3	1.2	28.1 100.0 28.5		173 2 175	75.7 100.0 76.0	0.6 - 0.6	30.7 50.0 30.9	185 2 187	73.0 100.0 73.2	0.5 - 0.5	27.0 50.0 27.3

Other personal lines includes commercial, condominium, renters, involuntary auto and other personal lines.

275 71.7

\$<u>6,449</u> 69.3

16.5 8.7

6.2

5.2

28.7

25.5

Homeowners Other personal lines (1)

Esurance brand Standard auto

Allstate Protection

Total Encompass brand

17

24.4

30.2 24.0

27.9

15.6

9.8

5.2

96 25

308 69.8

25.1 \$ 6,513 72.4

0.6 13.5

4.8

5.9

31.0

294 70.7

6,498 70.5

THE ALLSTATE CORPORATION PROPERTY-LIABILITY IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

6.4

8.3

280 72.5

\$<u>6,441</u> 75.1

30.1 22.7

28.6

25.6

		IMPA	CI OF NEI RAI	E CHANGES A	APPROVED ON PR	EMIUMS WRITT	EN		
		Three months ender March 31, 2012 (1)	d 		Three months ended December 31, 2011	l 		Three months ended September 30, 2011	
	Number of states	Countrywide (%) (4)	State specific (%) (5)	Number of states	Countrywide (%) (4)	State specific (%) (5)	Number of states	Countrywide (%) (4)	State specific (%) (5)
Allstate brand Standard auto (2)	10	0.5	5.8	12 (11)	0.7	3.9	10 (10)	0.9	7.3
Non-standard auto	4	0.5	1.4	5 (6)	1.1	5.9 6.5	3	0.9	7.3 11.5
Auto	13	0.5	5.5	16 (6)	0.8	4.0	13	0.9	7.4
Homeowners (3)	13	2.0	7.9	17	2.9	7.8	15	2.3	13.9
Encompass brand				_					
Standard auto Non-standard auto	2	0.1	3.2	7	1.8	6.5	8	0.7	3.9
Auto	2	0.1	3.2	7	1.8	6.5	8	0.7	3.9
Homeowners	5	0.9	5.3	8	0.8	4.6	7	0.7	3.0
Tiomeowners	3	0.3	5.5	0	0.0	4.0	,	0.7	3.0
Esurance brand		1.0	4.0	(/-			
Standard auto	6	1.3	4.8	n/a	n/a	n/a	-	-	-
		Three months ended June 30, 2011	d		Three months ended March 31, 2011	<u> </u>			
	Number of states	Countrywide (%) (4)	State specific (%) (5)	Number of states	Countrywide (%) (4)	State specific (%) (5)			
Allstate brand									
Standard auto (2)	18 (9		5.3	13 (7)(8)		4.1			
Non-standard auto	3	0.4	6.1	3	3.6	18.4			
Auto	18	1.9	5.3	15	1.3	4.7			
Homeowners (3)	18	1.5	6.0	12 (6)	1.8	9.9			
Encompass brand									
Standard auto	3	0.3	4.0	3	0.6	5.0			
Non-standard auto	-	-	-	-	-	-			
Auto	3 (6	0.3	4.0	3	0.6	5.0			
Homeowners	11	0.3	2.6	5	1.2	4.9			
Esurance brand Standard auto	-	-	-	-	-	-			

Rate changes include changes approved based on our net cost of reinsurance. These rate changes do not reflect initial rates filed for insurance subsidiaries initially writing business. Based on historical premiums written in those states, rate changes approved for the three month period ending March 31, 2012 are estimated to total \$218 million. Rate changes do not include rating plan enhancements, including the introduction of discounts and surcharges, that result in no change in the overall rate level in the state. Rate changes also exclude Company's Canadian operations, specialty auto, and excess and surplus

Impacts of Allstate brand standard auto effective rate changes as a percentage of total countrywide prior year-end premiums written were 0.4%, 1.2% 1.6%, 0.5% and 1.4% for the three months ended March 31, 2012, December 31, 2011, September 30, 2011, June 30, 2011 and March 31, 2011, respectively.

Impacts of Allstate brand homeowners effective rate changes as a percentage of total countrywide prior year-end premiums written were 3.6%, 2.6%, 1.1%, 1.2% and 2.9% for the three months ended March 31, 2012, December 31, 2011, September 30, 2011, June 30, 2011 and March 31, 2011, respectively.

Represents the impact in the states where rate changes were approved during the year as a percentage of total countrywide prior year-end premiums written.

Represents the impact in the states where rate changes were approved during the year as a percentage of its respective total prior year-end premiums written in those states.

Includes Washington, D.C.
Includes targeted rate decreases in certain markets to improve our competitive position for target customers (multi-car residence owners).
Includes the impact of a 20.9% and 2.3% rate increases in Florida and a 12.0% rate increase in New York in the first quarter of 2011.

Includes the impact of a 20.0% and 6.0% rate increases in Florida and a 3.7% rate increase in New York in the second quarter of 2011. Includes the impact of a 9.9% average rate increase in New York in the third quarter of 2011. Includes the impact of a 8.0% rate increase in Florida and a 1.2% rate increase in New York in the fourth quarter of 2011. Includes the impact of a 8.0% rate increase in Florida and a 1.2% rate increase in New York in the fourth quarter of 2011.

n/a Not available.

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THE ALLSTATE CORPORATION ALLSTATE BRAND STANDARD AUTO LOSS RATIO OF TOP 5 STATES (\$ in millions)

		Th	ree months en	ded			Twelve months ended December 31,					
	March 31 2012	Dec. 31 2011	Sept. 30 2011	June 30 2011	March 31 2011	2011	2010	2009	2008	2007		
Allstate brand standard auto loss ratio (1)												
California	78.4	75.3	73.9	67.9	75.1	73.0	74.9	76.8	70.1	65.7		
Florida	71.3	68.6	70.4	73.6	77.3	72.6	83.9	75.3	76.6	66.4		
New York	65.2	78.4	83.9	68.2	80.1	77.6	87.2	81.0	75.4	70.7		
Pennsylvania	72.7	70.4	70.0	74.9	71.3	71.6	68.6	66.5	61.1	65.3		
Texas	74.5	61.9	64.8	75.0	60.7	65.6	60.0	64.9	67.1	70.2		
All other states & Canada	67.6	68.3	66.0	74.7	67.6	69.1	66.2	65.6	65.8	64.2		
Total Allstate brand standard auto	69.6	69.6	69.3	73.2	70.3	70.6	70.7	69.3	68.1	65.8		
						l						

Loss ratios include prior year reserve reestimates.

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THE ALLSTATE CORPORATION STANDARD AUTO PROFITABILITY MEASURES

	Three months ended									
(\$ in millions)	N	larch 31, 2012	1	Dec. 31, 2011	Sept. 30, 2011		June 30, 2011		М	arch 31, 2011
Standard auto	-	LUIL	-	2011	_	2011	_	2011	l —	2011
Net premiums written										
Allstate brand	\$	3,937	\$	3.812	\$	3,996	\$	3,911	\$	3,984
Encompass brand	Ť	142	*	147	•	159	*	154	*	144
Esurance brand		262		181		-		-		
	_	4,341	-	4,140	_	4,155	_	4,065	l —	4,128
Net premiums earned		4,041		7,170		4,100		4,000		4,120
Allstate brand	\$	3,897	\$	3,897	\$	3,916	\$	3,938	\$	3,928
Encompass brand	Ť	151	*	151	•	154	*	155	*	160
Esurance brand		221		201		-		-		-
	_	4,269	-	4,249	_	4,070	_	4,093	I —	4,088
Incurred losses		4,200		4,245		4,010		4,000		4,000
Allstate brand	\$	2,713	\$	2.713	\$	2,712	\$	2,882	\$	2,760
Encompass brand	"	118	1 *	129	Ψ	135	Ψ	122	1 *	121
Esurance brand		161		157		-				
Estrance stand	_	2,992	-	2,999	_	2,847	_	3,004	l —	2,881
Expenses		2,332		2,333		2,047		3,004		2,001
Allstate brand	\$	998	\$	1,008	\$	973	\$	989	\$	973
Encompass brand	Ψ	43	Ψ	44	Ψ	44	Ψ	44	Ψ	45
Esurance brand		121	1	88						45
Estrance brand	l —	1,162		1,140	-	1,017	-	1,033	l -	1,018
Underwriting Income		1,102		1,140		1,017		1,033		1,010
Allstate brand	\$	186	\$	176	\$	231	\$	67	\$	195
Encompass brand	Φ	(10)	Φ	(22)	Φ	(25)	Φ	(11)	Φ	(6)
Esurance brand		(61)	1 .	(44)		(23)		(11)		(0)
Estrance brand		115	1 -	110	-	206	-	56	l -	189
Loss ratio		115		110		200		50		109
Allstate brand		69.6		69.6		69.3		73.2		70.3
		78.1		85.4		87.6		73.2 78.7		70.3 75.7
Encompass brand Esurance brand		76.1 72.8		78.1		07.0		10.1		15.1
Allstate Protection		72.8 70.1		70.1		70.0		73.4		70.5
Expense ratio		70.1		70.0		70.0		13.4		70.5
Allstate brand		25.6		25.9		24.8		25.1	1 -	24.7
Encompass brand		28.5		29.2		28.6		28.4		28.1
Esurance brand		54.8	1	43.8		20.0		20.4		20.1
Allstate Protection		27.2		26.8		24.9		25.2		24.9
Combined ratio		21.2		20.0		24.5		25.2		24.5
Allstate brand		95.2		95.5		94.1		98.3	1 -	95.0
Encompass brand		106.6	1	114.6		116.2		107.1		103.8
Esurance brand		127.6	1	121.9		110.2		107.1		103.6
Allstate Protection		97.3	1	97.4		94.9		98.6		95.4
		91.3	1	97.4		94.9		98.0	1	95.4
Effect of catastrophe losses on combined ratio Allstate brand		1.2	1	0.2		2.9		6.7		0.5
		0.7	1	0.2		3.2		3.2		0.5
Encompass brand		0.7	1	0.7		3.2		3.2	I	-

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THE ALLSTATE CORPORATION NON-STANDARD AUTO PROFITABILITY MEASURES

0.4

(1.2) 0.7

18.1

94.9

1.2

(1.2)

0.3

95.2

(3.2)

20.9

98.4

0.2

(3.2)

0.1

95.5

(3.3) 6.5

94.4

2.9

(3.3)

0.1

94.1

(2.2)

93.7

6.7

(2.2)

0.1

98.3

(0.4) 3.1

94.8

0.5

(0.4)

0.1

95.0

Esurance brand

Esurance brand

ratio Esurance brand

Effect of prior year reserve reestimates on combined ratio Allstate brand Encompass brand

amortization of purchased intangible assets on combined

catastrophes and prior year reserve reestimates
("underlying")
Effect of catastrophe losses on combined ratio
Effect of prior year reserve reestimates on combined ratio

Effect of catastrophe losses included in prior year reserve

Effect of business combination expenses and the

Allstate brand combined ratio excluding the effect of

reestimates on combined ratio
Allstate brand combined ratio

Three	months	ended
-------	--------	-------

(\$ in millions) Non-standard auto	_	March 31, 2012	_	Dec. 31, 2011	_	Sept. 30, 2011		June 30, 2011	-	March 31, 2011
Net premiums written Allstate brand Encompass brand	\$	189	\$	174	\$	194	\$	197 -	\$	210 1
Net premiums earned Allstate brand Encompass brand	\$	189 183	\$	174 186	\$	194 196	\$	197 205 1	\$	211 210 1
Incurred losses Allstate brand	\$	183 123	\$	186 110	\$	196 112	\$	206 142	\$	211 136
Encompass brand	_	123	_	110	_	113	_	143	-	137
Expenses Allstate brand Encompass brand	\$_	44 - 44	\$	49 - 49	\$	48 1 49	\$	47 - 47	\$_	48 1 49
Underwriting Income Allstate brand Encompass brand	\$	16 - 16	\$	27	\$	36 (2) 34	\$	16 16	\$_	26 (1) 25
Loss ratio Allstate brand Encompass brand		67.2		59.1		57.1		69.3 100.0		64.8 100.0
Allstate Protection Expense ratio Allstate brand		67.2 24.1		59.1 26.4		57.7 24.5		69.4 22.9		64.9 22.8
Encompass brand Allstate Protection Combined ratio		24.1		26.4		25.0		22.8		100.0 23.3
Allstate brand Encompass brand Allstate Protection		91.3 - 91.3		85.5 - 85.5		81.6 - 82.7		92.2 100.0 92.2		87.6 200.0 88.2
Effect of catastrophe losses on combined ratio Allstate brand Encompass brand Effect of prior year reserve reestimates		-		-		0.5		3.9		
on combined ratio Allstate brand Encompass brand		-		(7.0)		(8.7)		(1.0) (100.0)		(3.3)

THE ALLSTATE CORPORATION AUTO PROFITABILITY MEASURES

(\$ in millions) Auto		March 31, 2012		Dec. 31, 2011		Sept. 30, 2011		June 30, 2011		larch 31, 2011
Net premiums written Allstate brand	\$	4,126	\$	3,986	\$	4.190	\$	4.108	\$	4,194
Encompass brand	Ψ	142	Ψ	147	Ψ	159	Ψ	154	Ψ	145
Esurance brand		262		181		139		154		145
Estitative brailu	l —				_	4 240	_	4.000	l —	4 220
Not associated and a		4,530		4,314		4,349		4,262		4,339
Net premiums earned	_	4.000		4.000	•	4.110	•	4 4 4 4 0		4.400
Allstate brand	\$	4,080	\$	4,083	\$	4,112	\$	4,143	\$	4,138
Encompass brand		151		151		154		156		161
Esurance brand	l	221		201			_	-	l	-
		4,452		4,435		4,266		4,299		4,299
Incurred losses										
Allstate brand	\$	2,836	\$	2,823	\$	2,824	\$	3,024	\$	2,896
Encompass brand		118		129		136		123		122
Esurance brand		161		157		-		-		-
		3,115		3,109	_	2,960	_	3,147	I -	3,018
Expenses		3,110		3,100		_,000		3,141		3,010
Allstate brand	\$	1,042	\$	1,057	\$	1,021	\$	1,036	\$	1,021

	1,206	1,189	1,066	1,080	1,067
Underwriting Income					
Allstate brand	\$ 202	\$ 203	\$ 267	\$ 83	\$ 221
Encompass brand	(10)	(22)	(27)	(11)	(7)
Esurance brand	(61)	(44)	`-	`-'	-
	131	137	240	72	214
Loss ratio	101	20.	2.0		
Allstate brand	69.5	69.1	68.7	73.0	70.0
Encompass brand	78.1	85.4	88.3	78.9	75.8
Esurance brand	72.8	78.1	-		
Allstate Protection	70.0	70.1	69.4	73.2	70.2
Expense ratio	70.0	70.1	05.4	75.2	10.2
Allstate brand	25.5	25.9	24.8	25.0	24.7
Encompass brand	28.5	29.2	29.2	28.2	28.5
Esurance brand	54.8	43.8	25.2	20.2	20.5
Allstate Protection	27.1	26.8	25.0	25.1	24.8
Combined ratio	21.1	20.0	25.0	23.1	24.0
Allstate brand	95.0	95.0	93.5	98.0	94.7
Encompass brand	106.6	114.6	117.5	107.1	104.3
Esurance brand	127.6	121.9	117.5	107.1	104.5
Allstate Protection	97.1	96.9	94.4	98.3	95.0
Effect of catastrophe losses on combined ratio	37.1	30.3	54.4	30.5	55.0
Allstate brand	1.2	0.2	2.7	6.6	0.4
Encompass brand	0.7	0.7	3.2	3.2	0.4
Esurance brand	0.4	0.7	5.2	5.2	_
Effect of prior year reserve reestimates on	0.4				
combined ratio					
Allstate brand	(1.2)	(3.3)	(3.6)	(2.1)	(0.6)
Encompass brand	0.7	(3.3)	6.5	(0.6)	3.1
Esurance brand	0.7	_	0.5	(0.0)	5.1
Effect of business combination expenses and					
the amortization					
of purchased intangible assets on combined					
ratio					
Esurance brand	18.1	20.9	_	_	_
Estrance Stand	10.1	20.0			

Encompass brand Esurance brand

THE ALLSTATE CORPORATION HOMEOWNERS PROFITABILITY MEASURES

			_							
	March			Dec. 31,		Sept. 30,		June 30,		March 31,
(\$ in millions)	2012	2		2011		2011		2011	l	2011
Homeowners										
Net premiums written										
Allstate brand	\$ 1	,258	\$	1,428	\$	1,634	\$	1,606	\$	1,225
Encompass brand		85		89	_	100		94	l	79
	1	,343		1,517		1,734		1,700		1,304
Net premiums earned										
Allstate brand	\$ 1	,480	\$	1,468	\$	1,462	\$	1,457	\$	1,448
Encompass brand		92		92		91		91		91
	1	,572		1,560		1,553		1,548		1,539
Incurred losses										
Allstate brand	\$	836	\$	657	\$	1,587	\$	2,493	\$	983
Encompass brand		51		56		109		98		60
		887		713		1,696		2,591		1,043
Expenses										
Allstate brand	\$	351	\$	370	\$	341	\$	324	\$	340
Encompass brand		28		29		28		28		28
·		379		399	•	369		352		368
Underwriting Income										
Allstate brand	\$	293	\$	441	\$	(466)	\$	(1,360)	\$	125
Encompass brand		13		7		(46)		(35)		3
, , , , , , , , , , , , , , , , , , ,	•	306		448	•	(512)		(1,395)		128
Loss ratio						()		(=,)		
Allstate brand		56.5		44.8		108.6		171.1		67.9
Encompass brand		55.4		60.9		119.8		107.7		65.9
Allstate Protection		56.4		45.7		109.2		167.4		67.7
Expense ratio										-
Allstate brand		23.7		25.2		23.3		22.2		23.5
Encompass brand		30.5		31.5		30.7		30.8		30.8
Allstate Protection		24.1		25.6		23.8		22.7		24.0
Combined ratio										
Allstate brand		80.2		70.0		131.9		193.3		91.4
Encompass brand		85.9		92.4		150.5		138.5		96.7
Allstate Protection		80.5		71.3		133.0		190.1		91.7
Effect of catastrophe losses on combined										
ratio										
Allstate brand		12.6		3.5		55.8		123.2		17.7
Encompass brand		6.5		10.9		70.3		61.5		16.5
Effect of prior year reserve reestimates on										
combined ratio										
Allstate brand		(7.9)		(2.4)		-		0.3		(2.7)
Encompass brand		(2.2)		`5.4 [´]		(4.4)		(1.1)		1.1
Allstate brand combined ratio excluding the		` '				` '				
effect of										
catastrophes and prior year reserve										
reestimates ("underlying")		67.0		67.0		73.3		69.4		74.0
Effect of catastrophe losses on combined										
ratio		12.6		3.5		55.8		123.2		17.7
Effect of prior year reserve reestimates on										
combined ratio		(7.9)		(2.4)		-		0.3		(2.7)
Effect of catastrophe losses included in		` '		, ,						` ,
prior year										
reserve reestimates on combined ratio		8.5		1.9		2.8		0.4		2.4
Allstate brand combined ratio		80.2		70.0	_	131.9		193.3	1 -	91.4
			_		_		_		I =	
	•		•							

THE ALLSTATE CORPORATION PROPERTY-LIABILITY PROPERTY-LIABILITY POLICIES IN FORCE

Three months ended

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2012	2011	2011	2011	2011
Policies in Force (in thousands) (1)					
Allstate brand					
Standard auto	17,080	17,213	17,286	17,420	17,456
Non-standard auto	570	571	599	599	627
Auto	17.650	17.784	17.885	18.019	18.083
Homeowners (2)	6,259	6,369	6,459	6,555	6,631
Emerging Businesses (3)	,			,	,
Specialty auto	976	966	972	957	914
Specialty property	3,899	3,905	3,901	3,877	3,849
Business Insurance	281	286	292	299	301
Allstate Roadside Services	1,045	1,043	1,029	1,045	1,039
Canada	938	924	911	899	882
Involuntary auto	28	28	32	39	42
Excess and surplus (2)	9	-	-	-	-
Total Allstate brand	31,085	31,305	31,481	31,690	31,741
Encompass brand	·				·
Standard auto	676	673	671	672	676
Non-standard auto	-	-	1	3	4
Homeowners	309	306	306	307	310
Specialty auto	21	21	21	21	21
Specialty property	111	111	111	111	112
Involuntary auto	5	5	6	7	7
Total Encompass brand	1,122	1,116	1,116	1,121	1,130
Esurance brand standard auto	849	786			
Total Policies in Force	33,056	33,207	32,597	32,811	32,871

Policies in Force: Policy counts are based on items rather than customers. A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy. Allstate Dealer Services (insurance and non-insurance products sold primarily to auto dealers), Ivantage (insurance agency), Answer Financial (independent insurance agency) and Partnership Marketing Group (roadside assistance partners) statistics are not included in total policies in force since these are not meaningful measurements.

THE ALLSTATE CORPORATION PROPERTY-LIABILITY ALLSTATE BRAND DOMESTIC OPERATING MEASURES AND STATISTICS (1)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2012	2011	2011	2011	2011
Good Hands Roadside Members (in					
thousands)	569	390	129	75	25
,					
New Issued Applications (in thousands) (2)					
Standard auto	463	451	466	472	519
Non-standard auto	79	58	61	59	78
Auto	542	509	527	531	597
Homeowners	101	103	116	123	114
Average Premium - Gross Written (\$) (3)					
Standard auto	447	450	446	442	439
Non-standard auto	598	598	586	620	621
Auto	452	455	451	448	446
Homeowners	1,065	1,031	1.001	989	975
Average Premium - Net Earned (\$) (4)	,	,	,		
Standard auto	431	428	429	429	430
Non-standard auto	542	533	533	573	579
Auto	434	432	432	434	435
Homeowners	904	890	871	856	844
Renewal Ratio (%) (5)		000	0.2	000	0
Standard auto	88.7	88.8	89.1	89.2	88.9
Non-standard auto	69.1	69.7	70.6	70.8	70.4
Auto	88.0	88.0	88.4	88.5	88.1
Homeowners	87.4	88.1	88.4	88.4	88.3
Bodily Injury Claim Frequency	01.4	00.1	00.4	00.4	00.0
(% change year-over-year)					
Standard auto	(2.1)	(3.5)	(3.3)	(2.3)	3.1
Non-standard auto	(1.0)	(0.3)	(5.9)	(2.4)	2.3
Auto	(2.5)	(3.8)	(3.9)	(2.7)	2.7
Property Damage Claim Frequency	(2.0)	(0.0)	(0.0)	(2.17)	2
(% change year-over-year)					
Standard auto	(4.1)	(2.6)	(2.6)	(3.9)	1.2
Non-standard auto	(1.2)	1.1	(2.7)	(1.8)	0.5
Auto	(4.3)	(2.7)	(2.7)	(4.0)	0.5
Auto Paid Severity	(4.3)	(2.1)	(2.9)	(4.0)	0.9
(% change year-over-year)					
(70 Change year-over-year)					

Beginning in first quarter 2012, excess and surplus lines policies in force are reported separately. Previously, these policy counts were included in the homeowners total. Excess and surplus lines represent policies written by North Light Specialty Insurance Company.

Emerging Businesses policies in force include statistics for Consumer Household (specialty products including motorcycle, boat, trailers, motor homes, off-road vehicles, renters, landlords, umbrella, manufactured homes and condominium insurance policies), Business Insurance (commercial products for small business owners) and Allstate Roadside Services (roadside assistance products sold by Allstate Motor Club).

Bodily injury	1.2	1.9	0.2	0.4	3.6
Property damage	4.6	5.8	1.0	1.1	0.8
Homeowners Excluding Catastrophe Losses					
(% change year-over-year)					
Claim frequency	(4.8)	4.5	6.0	(0.8)	1.7
Claim severity	(0.4)	(1.9)	3.3	3.4	3.5
	1				

⁽¹⁾ Measures and statistics presented for Allstate brand exclude the Company's Canadian operations and specialty auto.

THE ALLSTATE CORPORATION ESURANCE BRAND PROFITABILITY MEASURES AND STATISTICS

Three months ended March 31, Dec. 31,(1) (\$ in millions) 2012 2011 Net premiums written 262 \$ 181 Net premiums earned 221 \$ 201 Incurred losses Incurred non-catastrophe losses 160 157 Incurred catastrophe losses Prior year reserve reestimates 1 161 157 Expenses Business combination expenses and amortization of purchased intangible assets 40 42 Advertising expenses 45 22 Other expenses 36 121 **Underwriting Loss** (44)(61)Loss ratio 72.8 78.1 Expense ratio Combined ratio 127.6 Effect of catastrophe losses on combined ratio 0.4 Effect of prior year reserve reestimates on combined ratio Effect of business combination expenses and the amortization of purchased intangible assets on combined ratio 18.1 20.9 Effect of advertising expenses on combined ratio 20.4 10.9 Esurance brand combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses, and the amortization of purchased intangible assets ("underlying") 109.1 101.0 Effect of catastrophe losses 0.4 Effect of prior year non-catastrophe reserve reestimates Effect of business combination expense and the amortization of purchased intangible assets 18.1 20.9 127.6 Esurance brand combined ratio Policies in Force (in thousands) 849 786 Renewal Ratio (%) 78.5 76.3 Impact of Esurance brand on Allstate Protection combined ratio 0.9 Impact of Esurance brand on Allstate Protection expense ratio 1.8

THE ALLSTATE CORPORATION HOMEOWNERS SUPPLEMENTAL INFORMATION (\$ in millions)

Three months ended March 31, 2012

								Premium i	rate changes (3)
Primary Exposure Groupings (1)	-	Earned premiums	Incurred losses	Loss ratios	Catastrophe losses	Effect of catastrophes on loss ratio	Number of catastrophes	Number of states	Annual impact of rate changes on state specific premiums written
Florida Other hurricane exposure states Total hurricane exposure states (2)	\$_	27 810 837	\$ 17 441 458	63.0% \$ 54.4% 54.7%	1 111 112	3.7% 13.7% 13.4%		9	7.8%

25

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⁽²⁾ New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period. Does not include automobiles that are added by existing customers.

Average Premium - Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts and surcharges; and exclude the impacts from mid-term premium adjustments, ceded reinsurance premiums, and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts

⁽⁴⁾ Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

⁽⁵⁾ Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.

⁽¹⁾ Represents period from October 7, 2011 to December, 31, 2011.

Other catastrophe exposure states	 735	429	58.4%	80	10.9%		7	7.8%
Total	\$ 1,572 \$	887	56.4% \$	192	12.2%	15	16	7.8%

(1) Basis of Presentation

This homeowners supplemental information schedule displays financial results for the homeowners business (defined to include standard homeowners, scheduled personal property and other than primary residence lines). Each state in which the Company writes business has been categorized into one of two exposure groupings (Hurricane or Other). Hurricane exposure states are comprised of those states in which hurricanes are the primary catastrophe exposure. However, the catastrophe losses for these states include losses due to other kinds of catastrophes. A catastrophe is defined by Allstate as an event that produces pre-tax losses before reinsurance in excess of \$1 million, and involves multiple first party policyholders, or an event that produces a number of claims in excess of a preset per-event threshold of average claims in a specific area, occurring within a certain amount of time following the event.

(2) Hurricane Exposure States

Hurricane exposure states include the following coastal locations: Alabama, Connecticut, Delaware, Florida, Georgia, Louisiana, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.

⁽³⁾ Premium Rate Changes

Represents the impact in the states where rate changes were approved during the year as a percentage of total prior year-end premiums written in those states.

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THE ALLSTATE CORPORATION PROPERTY-LIABILITY EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO (\$ in millions, except ratios)

Excludes the effect of catastrophe losses relating to earthquakes and hurricanes

									Effect on the
	Effe	ect of all catastro	phe losses on the	e Property-Liability		Premiums	Total	Total	Property-
			combined ratio			earned	catastrophe	catastrophe	Liability
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year	year-to-date	losses by year	losses by year	combined ratio
1992 ⁽³⁾	3.2	7.1	48.7	25.5	21.2	\$ 15,542	\$ 3,301	\$ 680	4.4
1993 ⁽³⁾	5.8	3.0	1.2	3.8	3.4	16,039	547	607	3.8
1994 ⁽³⁾	27.4	4.4	9.5	7.3	12.0	16,513	1,989	529	3.2
1995	4.0	7.8	3.8	5.0	5.2	17,540	905	683	3.9
1996	5.1	6.0	6.4	3.8	5.4	18,366	983	837	4.6
1997	2.4	2.6	2.6	0.3	2.0	18,604	365	325	1.7
1998	2.5	6.3	3.9	3.4	4.0	19,307	780	615	3.2
1999	2.6	5.6	5.4	2.7	4.1	20,112	816	623	3.1
2000	7.0	6.7	1.7	2.3	4.4	21,871	967	930	4.3
2001	1.5	9.8	2.5	2.4	4.0	22,197	894	763	3.4
2002	1.9	5.0	1.6	4.0	3.1	23,361	731	638	2.7
2003	2.2	9.2	6.1	6.5	6.0	24,677	1,489	1,256	5.1
2004	1.6	3.8	26.0	6.2	9.5	25,989	2,468	467	1.8
2005	2.5	2.2	69.4	9.6	21.0	27,039	5,674	460	1.7
2006	1.6	3.7	2.5	4.1	3.0	27,369	810	1,044	3.8
2007	2.4	6.3	5.0	7.0	5.2	27,233	1,409	1,336	4.9
2008	8.4	10.3	26.8	3.9	12.4	26,967	3,342	1,876	7.0
2009	7.8	12.5	6.2	5.0	7.9	26,194	2,069	2,159	8.2
2010	10.0	9.8	5.9	8.3	8.5	25,957	2,207	2,272	8.8
2011	5.2	36.2	16.7	1.0	14.7	25,942	3,815	3,298	12.7
2012	3.9	-	-	-	3.9	6,630	259	284	4.3
Average (2)	4.9	8.3	13.1	5.4	7.9				4.8

Premiums

Total

Excludes the effect of catastrophe losses relating to Hurricane Andrew California Farthquakes

		numeane And	Premiums	IUlai			
		and I	Hawaii Hurricane	'S (1)		earned	catastrophe
	Quarter 1	Quarter 2	Quarter 3	Quarter 4	Year	year-to-date	losses by year
1992 ⁽³⁾	3.2	7.0	4.5	2.9	4.4	\$ 15,542	\$ 681
1993 ⁽³⁾	5.6	3.0	1.5	5.1	3.8	16,039	607
1994 ⁽³⁾	5.1	3.8	1.7	2.5	3.2	16,513	535
1995	4.0	7.7	1.8	5.0	4.6	17,540	843
1996	5.1	6.0	6.4	3.8	5.4	18,366	991
1997	2.4	2.6	1.8	0.3	1.8	18,604	329
1998	2.0	6.3	3.9	2.2	3.6	19,307	695
1999	2.6	5.6	5.4	2.3	3.9	20,112	790
2000	7.0	6.7	1.5	1.8	4.3	21,871	930
2001	1.5	8.1	2.5	1.7	3.5	22,197	769
2002	1.8	5.0	1.6	3.6	3.0	23,361	706
2003	2.1	9.0	6.1	6.4	5.9	24,677	1,458
2004	1.6	3.8	26.0	6.2	9.5	25,989	2,468
2005	2.5	2.2	69.4	9.6	21.0	27,039	5,674
2006	1.6	3.7	2.5	4.1	3.0	27,369	810
2007	2.4	6.3	5.0	7.0	5.2	27,233	1,409
2008	8.4	10.3	26.8	3.9	12.4	26,967	3,342
2009	7.8	12.5	6.2	5.0	7.9	26,194	2,069
2010	10.0	9.8	5.9	8.3	8.5	25,957	2,207
2011	5.2	36.2	16.7	1.0	14.7	25,942	3,815
2012	3.9	-	-	-	3.9	6,630	259
Average (2)	4.1	8.2	11.2	4.3	6.9		

The effect of Catastrophe losses on the combined ratio is presented excluding the effects of those events for which the exposure is now covered by an industry reinsurance or insurance mechanism (i.e., Florida Hurricane Catastrophe Fund and California Earthquake Authority) or with Hawaii hurricanes, coverage is being brokered to a non-affiliated insurance company (see the "Commitments, Guarantees and Contingent Liabilities" footnote to the Consolidated Financial Statements).

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The effect of Catastrophes and Catastrophes excluding extraordinary catastrophes on the Combined Ratio calculated as an average for all periods since 1992.

The years 1992-1994 have been adjusted to exclude the premiums earned of the PMI Group, a mortgage guarantee insurer that was sold in 1995.

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THE ALLSTATE CORPORATION PROPERTY-LIABILITY EFFECT OF PRIOR YEAR RESERVE REESTIMATES ON THE COMBINED RATIO (\$\(\) in millions, except ratios\)

		(\$ in m	illions, e	except ratios	s)					
					Three	months end	ed			
	N	larch 31, 2012] [Dec. 31, 2011	_	Sept. 30, 2011	_	June 30, 2011	M	arch 31, 2011
Prior Year Reserve Reestimates (1)										
Auto Homeowners Other personal lines	\$ 	(48) (119) (40)	\$	(136) (30) 33	\$	(136) (4) 12	\$	(90) 3 36	\$	(19) (38) 13
Allstate Protection (2)		(207)		(133)		(128)		(51)		(44)
Discontinued Lines and Coverages	_	3	_	3_	_	11	_	4_	_	3
Property-Liability	\$_	(204)	\$	(130)	\$ _	(117)	\$ _	(47)	\$	(41)
Allstate brand Encompass brand Esurance brand	\$ 	(205) (2)	\$ 	(142) 9 -	\$_	(132) 4 -	\$_	(49) (2)	\$	(48) 4 -
Allstate Protection (2)	\$	(207)	\$	(133)	\$ _	(128)	\$ _	(51)	\$	(44)
Effect of Prior Year Reserve Reestimates on Combined Ratio (1)										
Auto Homeowners Other personal lines	_	(0.7) (1.8) (0.6)	_	(2.1) (0.4) 0.5	_	(2.1) (0.1) 0.2	_	(1.4) - 0.6	_	(0.3) (0.6) 0.2
Allstate Protection (2)		(3.1)		(2.0)		(2.0)		(8.0)		(0.7)
Discontinued Lines and Coverages	_		_		_	0.2	_	0.1	_	
Property-Liability	_	(3.1)	_	(2.0)	=	(1.8)	=	(0.7)	_	(0.7)
Allstate brand Encompass brand Esurance brand	_	(3.1)	_	(2.1) 0.1	_	(2.1) 0.1 -	_	(0.8)	_	(0.8) 0.1 -
Allstate Protection (2)		(3.1)		(2.0)	_	(2.0)	=	(0.8)		(0.7)

⁽¹⁾ Favorable reserve reestimates are shown in parentheses.

THE ALLSTATE CORPORATION ASBESTOS AND ENVIRONMENTAL RESERVES (\$ in millions)

	Three months	-		Twelve months ended December 31,							
(net of reinsurance)	ended March 31, 2012		2011		2010	_	2009	_	2008		2007
Asbestos claims Beginning reserves Incurred claims and claims expense Claims and claims expense paid Ending reserves	\$ 1,078 - (28) 1,050	\$	1,100 26 (48) 1,078	\$	1,180 5 (85) 1,100	\$	1,228 (8) (40) 1,180	\$	1,302 8 (82) 1,228	\$	1,375 17 (90) 1,302
Claims and claims expense paid as a percent of ending reserves	2.7%		4.5%		7.7%		3.4%		6.7%		6.9%
Environmental claims Beginning reserves Incurred claims and claims expense Claims and claims expense paid Ending reserves	\$ 185 (2) 183	\$	201 (16) 185	\$	198 18 (15) 201	\$ -	195 13 (10) 198	\$	232 (37) 195	\$	194 63 (25) 232
Claims and claims expense paid as a percent of ending reserves	1.1%		8.6%		7.5%		5.1%		19.0%		10.8%

⁽²⁾ Favorable reserve reestimates included in catastrophe losses totaled \$161 million and \$34 million in the three months ended March 31, 2012 and 2011, respectively.

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL RESULTS (\$ in millions)

Three	months	ended

	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Investments	\$57,620	\$ 57,373	\$ 59,068	\$ 59,659	\$ 60,484
Premiums Contract charges Net investment income Periodic settlements and accruals on non- hedge derivative	\$ 287 266 687	\$ 305 265 656	\$ 287 265 682	\$ 286 261 694	\$ 312 257 684
instruments Contract benefits Interest credited to contractholder funds Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Income tax expense on operations	15 (439) (368) (86) (142) - (70)	16 (430) (385) (78) (159) (3) (57)	18 (455) (395) (83) (129) - (61)	19 (422) (412) (87) (135) - (69)	17 (454) (425) (95) (132) 2 (53)
Operating income	150	130	129	135	113
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not	(14)	43	142	40	25
hedged, after-tax DAC and DSI (amortization) accretion relating to realized capital gains and losses and valuation changes on	(6)	(13)	(4)	(3)	8
embedded derivatives that are not hedged, after-tax DAC and DSI unlocking relating to realized capital gains and losses, after-tax	(10)	(16)	(65) -	(5)	(22)
Reclassification of periodic settlements and accruals on non- hedge derivative instruments, after-tax Gain (loss) on disposition of operations, after-tax	(10)	(10) 1	(12)	(11) 5	(12) (13)
Net income	\$112	\$ <u>135</u>	\$ <u>192</u>	\$ <u>161</u>	\$ <u>102</u>

THE ALLSTATE CORPORATION HISTORICAL ALLSTATE FINANCIAL RESULTS (\$ in millions)

As of or for the Year Ended December 31, 2010 2011 2009 2008 2007 Investments 57,373 61,582 62,216 61,449 74,256 1,190 1,138 943 870 969 Premiums 1,048 1,030 952 Contract charges 989 996 Net investment income 2,716 2,853 3,064 3,811 4,297 20 (1,612) Periodic settlements and accruals on non-hedge derivative instruments 70 51 14 46 (1.761)(1.815)(1.589)(1.617)Contract benefits Interest credited to contractholder funds (1,617)(1,798)(2,038)(2,417)(2,682)Amortization of deferred policy acquisition costs (236)(337) (535) (440) (501) Operating costs and expenses (555) (568) (657)(567) (1) (191) (2) (270) Restructuring and related charges (1) 3 (25)(214)Income tax expense on operations (148) 444 336 408 598 Operating income Realized capital gains and losses, after-tax 250 (337)(417)(2,034)(125)Valuation changes on embedded derivatives that are not hedged, after-tax (12)DAC and DSI (amortization) accretion relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax (108) (29) (153) 333 DAC and DSI unlocking relating to realized capital gains and losses, after-tax Non-recurring items, after-tax $^{(i)}$ (219)(203) (80) Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax (45)(33)(9) (13)(29)(Loss) gain on disposition of operations, after-tax 590 42 (1.586) 453 Net income (loss) Life insurance in force, net of reinsurance 306,397 294,149 281,961 280,042 271,035

During the fourth quarter of 2008, for traditional life insurance and immediate annuities with life contingencies, an aggregate premium deficiency of \$123 million, pre-tax (\$80 million, after-tax) resulted primarily from an experience study indicating that the annuitants on certain life-contingent contracts are projected to live longer than we anticipated when the contracts were issued, and, to a lesser degree, a reduction in the related investment portfolio yield. The deficiency was recorded through a reduction in deferred acquisition costs.

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Return on Attributed Equity	March 31, 2012		Dec. 31, 2011		Sept. 30, 2011			June 30, 2011				March 31, 2011
Numerator:												
Net income (1)	\$	600	\$	590		\$	527		\$	417	\$	141
Denominator:						_				<u> </u>		
Beginning attributed equity (2) Ending attributed equity	\$	6,568 7,475	\$	6,385 7,230	\$	\$	6,450 7,044		\$	5,895 6,868	\$	5,510 6,568
Average attributed equity (3)	\$	7,022	\$	6,808	,	\$	6,747		\$	6,382	\$	6,039
Return on attributed equity		8.5 %		8.7	%		7.8	%		6.5 %	;	2.3 %
Operating Income Return on Attributed Equity												
Numerator: Operating income (1)	\$	544	\$	507		\$	472		\$	447	\$	426
Denominator:												
Beginning attributed equity Unrealized net capital gains and	\$	6,568	\$	6,385	,	\$	6,450		\$	5,895	\$	5,510
losses Adjusted beginning attributed equity		656 5,912		548 5,837			685 5,765			183 5,712		(316) 5,826
Ending attributed equity Unrealized net capital gains and		7,475		7,230			7,044			6,868		6,568
losses Adjusted ending attributed equity		1,073 6,402		842 6,388			776 6,268			792 6,076	•	656 5,912
Average adjusted attributed equity (3)	\$	6,157	\$	6,113		\$	6,017		\$	5,894	\$	5,869
Operating income return on attributed equity		8.8 %		8.3	%	=	7.8	%		7.6 %	:	7.3 %

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES (\$ in millions)

	Three months ended										
PREMIUMS AND CONTRACT CHARGES - BY PRODUCT	_	March 31, 2012	_	Dec. 31, 2011	_	Sept. 30, 2011	_	June 30, 2011	_	March 31, 2011	
Underwritten Products Traditional life insurance premiums Accident and health insurance premiums Interest-sensitive life insurance contract charges Annuities	\$ _	113 162 260 535	\$	113 160 256 529	\$	111 160 258 529	\$	109 162 253 524	\$	108 161 248 517	
Immediate annuities with life contingencies premiums Other fixed annuity contract charges Total	- \$_	12 6 18 553	- \$_	32 9 41 570	\$ _	16 7 23 552	\$_	15 8 23 547	- \$_	43 9 52 569	
PREMIUMS AND CONTRACT CHARGES - BY DISTRIBUTION CHANNEL											
Allstate agencies (1) Workplace enrolling agents Other Total	\$ =	266 170 117 553	\$ 	264 171 135 570	\$ _ \$_	260 171 121 552	\$	256 169 122 547	\$ =	251 168 150 569	
ISSUED LIFE INSURANCE POLICIES BY DISTRIBUTION CHANNEL ⁽²⁾⁽³⁾											
Allstate agencies (1) Other Total	 - 	29,714 876 30,590	 - -	45,053 812 45,865	_	30,006 885 30,891	-	29,794 931 30,725	 - 	25,709 981 26,690	

Net income and operating income reflect a trailing twelve-month period.

Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company, the applicable equity for American Heritage Life Investment Corporation, and the equity for Allstate Bank.

Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

Includes products directly sold through call centers and internet.

Excludes Allstate Benefits and non-proprietary products.

To conform to current period presentation, certain amounts in the prior periods have been reclassified.

	_	March 31, 2012	Dec. 31, 2011		_	Sept. 30, 2011	-	June 30, 2011		March 31, 2011
Beginning balance	\$	42,332	\$	43,776	\$	45,078	\$	46,834	\$	48,195
Deposits Fixed annuities Interest-sensitive life insurance Bank deposits Total deposits	_	153 332 - 485	_	228 324 19 571	_	133 321 32 486	-	142 316 97 555	_	164 330 212 706
Interest credited		379		406		400		413		410
Maturities, benefits, withdrawals and other adjustments Maturities of and interest payments on institutional products Benefits Surrenders and partial withdrawals Bank withdrawals Contract charges Net transfers from separate accounts Fair value hedge adjustments for		(1) (357) (943) - (264) 2		(48) (326) (1,052) (817) (265) 3		(26) (396) (1,351) (162) (257) 3		(306) (367) (1,513) (210) (255) 3		(487) (372) (1,019) (274) (251) 3
institutional products Other adjustments Total maturities, benefits, withdrawals and other	_	(30)	_	84	_	1	-	(76)	_	(34) (43)
adjustments	_	(1,593)	_	(2,421)	_	(2,188)	_	(2,724)		(2,477)
Ending balance	\$ _	41,603	\$	42,332	\$ <u>_</u>	43,776	\$	45,078	\$ <u></u>	46,834

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL ANALYSIS OF NET INCOME (\$ in millions)

Γ	March 31, 2012	Dec. 31, 2011	Sept. 30,	June 30,	
			2011	2011	March 31, 2011
Benefit spread Premiums Cost of insurance contract charges (1) Contract benefits excluding the implied interest on immediate annuities with life	287 170	\$ 305 168	167	\$ 286 162	\$ 312 162
contingencies ⁽²⁾ Total benefit spread	(305) 152	(294) 179	(320) 134	(287) 161	(319) 155
Investment spread Net investment income Implied interest on immediate annuities with	687	656	682	694	684
life contingencies ⁽²⁾ Interest credited to contractholder funds Total investment spread	(134) (378) 175	(136) (405) 115	(135) (405) 142	(135) (417) 142	(135) (418) 131
Surrender charges and contract maintenance expense fees (1) Realized capital gains and losses Amortization of deferred policy acquisition costs Operating costs and expenses	96 (21) (101) (142)	97 68 (101) (159)	98 219 (180) (129)	99 62 (93) (135)	95 39 (120) (132)
Restructuring and related charges Gain (loss) on disposition of operations Income tax expense	3 (50)	(3) 2 (63)	4 (96)	7 (82)	(132) 2 (20) (48)
Net income \$	112	\$ 135	\$ 192	\$ <u>161</u>	\$ 102
Benefit spread by product group Life insurance Accident and health insurance Annuities Total benefit spread \$	91 73 (12) 152	\$ 74 114 (9) \$ 179	70 (26)	\$ 98 71 (8) \$ 161	\$ 93 74 (12) \$ 155
Investment spread by product group Annuities and institutional products Life insurance Allstate Bank products Accident and health insurance	87 18 - 6	\$ 23 12 2 5	\$ 48 17 6 4	\$ 51 14 6 5	\$ 48 11 8 5
Net investment income on investments supporting capital Total investment spread \$	64 175	\$ 73 \$ 115	\$ <u>67</u>	\$ <u>66</u> \$ <u>142</u>	\$ <u>59</u>
(1) Reconciliation of contract charges Cost of insurance contract charges Surrender charges and contract maintenance	170	\$ 168		\$ 162	\$ 162
expense fees Total contract charges \$	96 266	\$ <u>97</u> \$ <u>265</u>	\$ <u>98</u> \$ <u>265</u>	\$ <u>99</u> \$ <u>261</u>	\$ <u>95</u> \$ <u>257</u>
(2) Reconciliation of contract benefits Contract benefits excluding the implied interest on immediate annuities with life contingencies \$	(305)	\$ (294)	\$ (320)	\$ (287)	\$ (319)
Implied interest on immediate annuities with life contingencies Total contract benefits	(134) (439)	\$ (136) \$ (430)	\$ (35) \$ (455)	(135) \$ (422)	\$ (135) \$ (454)

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THE ALLSTATE CORPORATION ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

	Thi	ree	months ended March 3:	1, 2	2012	_	T	Three months ended March 31, 2011				
	Weighted average		Weighted average		Weighted average investment spreads		Weighted average	Weighted average			Weighted average	
	investment yield		interest crediting rate	_			investment yield		interest crediting rate		investment spreads	
Interest-sensitive life insurance Deferred fixed annuities and institutional	5.4	%	4.1	9/	6 1.3	%	5.4	%	4.2	%	1.2 %	
products Immediate fixed annuities with and	4.5		3.2		1.3		4.5		3.3		1.2	
without life contingencies Investments supporting capital,	7.8		6.1		1.7		6.2		6.2		-	
traditional life and other products	3.9		n/a		n/a		3.7		n/a		n/a	
											38	

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL SUPPLEMENTAL PRODUCT INFORMATION (\$ in millions)

	As of M	larch	n 31, 2012	Twelve months ended March 31, 2012				
	Reserves and Contractholder funds	_	Attributed equity excluding unrealized capital gains/losses (3)(4)		Operating income (5)	Operating income on attributed e		
Life insurance	\$ 14,053	\$	2,430	\$	258		11.3 %	
Accident and health insurance	1,901		634		94		15.5	
Annuities and institutional and bank products: Deferred Annuities	24,879		2,025		183		9.2	
Immediate Annuities:	24,079		2,025		103		3.2	
Sub-standard structured settlements and group pension								
terminations ⁽¹⁾ Standard structured settlements and SPIA ⁽²⁾	5,144		845		(14)		(1.7)	
Institutional products	7,974 1,948		410 58		24 (5)		7.4 (7.3)	
Bank	-		-		4		NM	
Sub-total Sub-total	39,945		3,338		192		5.9	
Total Allstate Financial	\$ 55,899	\$	6,402	\$	544		8.8	
			Three months e	nde	d March 31. 2012			
	Life		Accident and		Annuities and	Allstate		
	insurance	-	health insurance		institutional products	Financial		
Operating income	\$ 64	\$	17	\$	69	\$	150	
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-	(5)		-		(9)		(14)	
tax	-		-		(6)		(6)	
DAC and DSI (amortization) accretion relating to realized capital gains and losses and valuation changes on embedded derivatives that are								
not hedged, after-tax	(2)		-		(8)		(10)	
DAC and DSI unlocking relating to realized capital gains and losses,								
after-tax Reclassification of periodic settlements and accruals on non-hedge	-		-		-		-	
derivative instruments, after-tax	-		-		(10)		(10)	
Loss on disposition of operations, after-tax	-	_			<u> </u>		2	
Net income	\$ 57	\$	17	\$	38	\$	112	

- Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts issued to sponsors of terminated pension plans.

 Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies.
- Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company, the applicable equity for American Heritage Life Investment Corporation, and the equity for Allstate Bank. Attributed equity is allocated to each product line based on statutory capital adjusted for GAAP reporting differences and the amount of capital held in Allstate Financial may vary from economic capital. The calculation of statutory capital by product incorporates internal factors for invested asset risk, insurance risk (mortality), interest rate risk and business risk. Due to the unavailability of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from average statutory capital over the prior four quarters. Statutory capital is adjusted for appropriate GAAP accounting differences. Changes in internal capital factors, investment portfolio mix and risk as well as changes in GAAP and statutory reporting differences will result in changes to the allocation of attributed equity
- Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.

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THE ALLSTATE CORPORATION **CORPORATE AND OTHER RESULTS** (\$ in millions)

	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011
Net investment income Operating costs and expenses Income tax benefit on operations	\$ 11 (86) 34	\$ 10 (88) 29	\$ 14 (116) 31	\$ 16 (98) 32	\$ 14 (91) 31
Operating loss	(41)	(49)	(71)	(50)	(46)
Business combination expenses, after-tax Realized capital gains and losses,	-	(10)	-	-	-
after-tax		5_	13	2	

THE ALLSTATE CORPORATION INVESTMENTS (\$ in millions)

		PROI	PERTY-LIABILIT	гү		ALLSTATE FINANCIAL							
	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011	March 31, 2012	Dec. 31, 2011		une 30, March 31, 2011 2011				
Fixed income securities, at fair value: Tax-exempt Taxable Equity securities, at fair value Mortgage loans Limited partnership interests Short-term, at fair value Other Total	\$ 7,634 21,272 3,636 494 2,889 608 192 \$ 36,725	\$ 8,239 19,562 4,165 474 3,055 451 52 \$ 35,998	18,203 3,977 377 2,863 719 68	18,726 4,748 132 2,913 770 52	\$ 8,942 19,126 4,199 16 2,684 473 17 \$ 35,457	\$ 37 46,232 211 6,673 1,729 681 2,057 \$ 57,620	46,252 198 6,665 1,612 645 1,963	180 6,579 1,508 1,908 2,026	40 \$ 61 47,821 49,117 206 238 6,695 6,566 1,449 1,358 1,342 874 2,106 2,270 59,659 \$ 60,484				
Fixed income securities, at amortized cost: Tax-exempt Taxable Ratio of fair value to amortized cost Equity securities, at cost Short-term, at amortized cost	\$ 7,350 20,742 102.9% \$ 3,270 608	\$ 7,935 19,188 102.5% \$ 4,044 451	17,942 101.9%	18,456 101.5%	\$ 8,981 19,076 100.0% \$ 3,616 473	\$ 36 43,936 105.2% \$ 160 681	44,259 104.5%	,	39 \$ 59 46,380 48,224 103.1% 101.9% 159 \$ 176 1,342 874				
		CORPO	RATE AND OT	HER			COI	NSOLIDATED					
	March 31, 2012	Dec. 31, 2011	Sept. 30, 2011	June 30, 2011	March 31, 2011	March 31, 2012	Dec. 31, 2011		une 30, March 31, 2011				
Fixed income securities, at fair value: Tax-exempt Taxable Equity securities, at fair value Mortgage loans Limited partnership interests Short-term, at fair value Other Total	\$ 748 1,300 - 19 597 - \$ 2,664	\$ 728 1,294 - 30 195 - \$ 2,247	1,793 - 36 890	\$ 698 5 2,351 - - - 38 424 - \$ 3,511 5	\$ 706 2,290 - - 35 639 - \$ 3,670	\$ 8,419 68,804 3,847 7,167 4,637 1,886 2,249 \$ 97,009	\$ 9,005 67,108 4,363 7,139 4,697 1,291 2,015 \$ 95,618	66,825 4,157 6,956 4,407 3,517 2,094	9,516 \$ 9,709 68,898 70,533 4,954 4,437 6,827 6,582 4,400 4,077 2,536 1,986 2,158 2,287 99,289 \$ 99,611				
Fixed income securities, at amortized cost: Tax-exempt Taxable Ratio of fair value to amortized cost Equity securities, at cost Short-term, at amortized cost	\$ 714 1,282 102.6% \$ - 597	\$ 689 1,271 103.2% \$ -	1,759 102.8%	2,307 102.4%	\$ 684 2,268 101.5% \$ - 639	\$ 8,100 65,960 104.3% \$ 3,430 1,886	64,718 103.7%	•	9,359 \$9,724 67,143 69,568 102.5% 101.2% 4,329 \$ 3,792 2,536 1,986				

THE ALLSTATE CORPORATION UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

		March 31, 2	012		December 31	, 2011	September 30, 2011				
	Unrealized net		Fair value	Unrealized net capital		Fair value	Unrealized net		Fair value		
	capital gains	Fair	as a percent of	gains	Fair	as a percent of	capital gains	Fair	as a percent of		
	and losses	value	amortized cost (1)	and losses	value	amortized cost (1)	and losses	value	amortized cost		
Fixed income securities											
U.S. government and agencies	\$ 282	\$ 5,541	105.4	\$ 349	\$ 6,315	105.8	\$ 337	\$ 4,346	108.4		
Municipal	644	13,614	105.0	607	14,241	104.5	554	14,999	103.8		
Corporate	2,512	46,331	105.7	2,364	43,581	105.7	2,194	44,529	105.2		
Foreign government	195	1,989	110.9	215	2,081	111.5	192	2,133	109.9		
Residential mortgage-backed securities ("RMBS") Commercial mortgage-backed	(231)	3,728	94.2	(411)	4,121	90.9	(395)	4,632	92.1		
securities ("CMBS")	(111)	1,753	94.0	(178)	1,784	90.9	(221)	1,824	89.2		
Asset-backed securities ("ABS")	(130)	4,242	97.0	(214)	3,966	94.9	(204)	3,906	95.0		
Redeemable preferred stock	2	25	108.7	` 2 [′]	24	109.1	2	25	108.7		
Total fixed income securities	3,163	77,223	104.3	2,734	76,113	103.7	2,459	76,394	103.3		
Equity securities	417	3,847	112.2	160	4,363	103.8	(95)	4,157	97.8		
Short-term investments	-	1,886	100.0	-	1,291	100.0	`-	3,517	100.0		
Derivatives	(21)	273	92.9	(17)	168	90.8	(15)	244	94.2		
EMA limited partnership interests (2) Unrealized net capital gains and	1	n/a	n/a	2	n/a	n/a	7	n/a	n/a		
losses, pre-tax	\$ 3,560	\$ 83,229	104.5	\$ 2,879	\$ 81,935	103.6	\$ 2,356	\$ 84,312	102.9		
Amounts recognized for:											

Amounts recognized for: Insurance reserves (3)

urance reserves (3) (443)

(594

(603)

Unrealized net Fair value net capital gains Fair as a percent of gains Fair as a percent of and losses value amortized cost (1) and losses value amortized cost (2) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (3) and losses value amortized cost (4) and losses	December 31, 2010				
capital gains Fair as a percent of gains Fair as a percent of capital gains Fair as a	ue				
Fixed income securities	ent of				
Fixed income securities	cost				
	.03.3				
	.03.3 98.4				
	.03.8				
	11.9				
	93.9				
	90.1				
	95.9				
	.02.7				
Total fixed income securities 1,912 78,414 102.5 950 80,242 101.2 826 79,612 1	.01.0				
1. 7	13.8				
	0.00				
	95.2				
EMA limited partnership interests ⁽²⁾ 7 n/a n/a <u>7 n/a</u> n/a <u>n/a</u> uncalized net capital gains and	n/a				
losses, pre-tax \$ <u>2,508</u> \$ <u>86,252</u> 103.0 \$ <u>1,572</u> \$ <u>87,177</u> 101.8 \$ <u>1,387</u> \$ <u>88,141</u> 1	.01.6				
Amounts recognized for:					
Insurance reserves ⁽³⁾ (181) (1) (9)					
DAC and DSI ⁽⁴⁾ (53) 85					
Amounts recognized (234) 82 76					
Deferred income taxes (799) (515)					
Unrealized net capital gains and losses, after-tax \$ 1,475 \$ 1,072 \$ 948					

The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.

Unrealized net capital gains and losses for limited partnership interest represent the Company's share of Equity Method of Accounting ("EMA") limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable.

The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized.

THE ALLSTATE CORPORATION FAIR VALUE AND UNREALIZED NET CAPITAL GAINS AND LOSSES FOR FIXED INCOME SECURITIES BY CREDIT RATING (\$ in millions)

		As of March 31, 2012											
	Fair value	Aaa Unrealized gain/(loss)	Fair value	Aa Unrealized gain/(loss)	Fair value	Unrealized gain/(loss)	Fair value	Baa Unrealized gain/(loss)	Ba Fair value	or lower Unrealized gain/(loss)	Par value	Total Fair value	Unrealized gain/(loss)
U.S. government and agencies	\$ 5,541	\$ 282	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,612	\$ 5,541	\$ 282
Municipal Tax exempt Taxable Auction rate securities Sub-total	1,035 209 384 1,628	50 24 (27) 47	4,103 2,676 208 6,987	195 320 (30) 485	2,046 1,105 64 3,215	108 102 (10) 200	844 375 - 1,219	18 (17) 1	391 113 61 565	(52) (21) (16) (89)	8,231 5,633 801 14,665	8,419 4,478 717 13,614	319 408 (83) 644
Corporate Public Privately placed Sub-total	959 1,271 2,230	55 52 107	2,610 1,501 4,111	156 93 249	11,920 4,204 16,124	802 290 1,092	12,448 6,701 19,149	729 276 1,005	3,098 1,619 4,717	69 (10) 59	28,947 14,764 43,711	31,035 15,296 46,331	1,811 701 2,512
Foreign government	767	106	457	29	432	30	333	30	-	-	1,869	1,989	195
RMBS U.S. government sponsored entities Prime residential mortgage-backed securities	1,624 162	79 3	- 51	- 1	- 156	- 4	- 35	-	- 484	- (3)	1,518 968	1,624 888	79 5
Alt-A residential mortgage-backed securities Subprime residential mortgage-backed	-	-	19	-	54	1	56	-	387	(57)	835	516	(56)
securities Sub-total	1,786	82	<u>28</u> 98	(5) (4)	38 248	(8)	38 129	(12) (12)	596 1,467	(234) (294)	1,326 4,647	700 3,728	(259) (231)
CMBS	899	46	184	5	187	(13)	284	(50)	199	(99)	1,932	1,753	(111)
ABS Collateralized debt obligations Consumer and other asset-backed securities Sub-total	152 1,375 1,527	(3) 41 38	752 426 1,178	(24) <u>4</u> (20)	320 471 791	(56) <u>5</u> (51)	171 286 457	(46) <u>4</u> (42)	273 16 289	(52) (3) (55)	2,048 2,545 4,593	1,668 2,574 4,242	(181)
Redeemable preferred stock Total fixed income securities	\$ 14,378	\$ 708	\$ <u>13,016</u>	\$ 744	\$ 20,997	\$ 1,255	\$ <u>24</u> \$ <u>21,595</u>	\$ 934	\$ 7,237	\$ (478)	\$ <u>77,050</u>	\$ 77,223	\$ 3,163

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The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies.

		Par		Amortized		Gross	unrealiz	zed		Fair	Amortized cost as a percent of	Fair value as a percent
		value (1)		cost		Gains		Losses		value	par value (2)	of par ₂ value
					_				_			
Corporate:												
Banking	\$	4,134	\$	4,114	\$	133	\$	(104)	\$	4,143	99.5 %	100.2 %
Utilities		7,588		7,589		650		(36)		8,203	100.0	108.1
Financial services		3,589		3,538		188		(24)		3,702	98.6	103.1
Capital goods		4,964		5,004		370		(20)		5,354	100.8	107.9
Consumer goods (cyclical and non-cyclical)		8,720		8,844		529		(16)		9,357	101.4	107.3
Basic industry		2,890		2,912		140		(15)		3,037	100.8	105.1
Transportation		1,857		1,863		155		(11)		2,007	100.3	108.1
Energy		3,820		3,871		244		(7)		4,108	101.3	107.5
Communications		2,865		2,872		175		(6)		3,041	100.2	106.1
Technology		1,930		1,966		110		(3)		2,073	101.9	107.4
Other		1,354		1,246		66		(6)		1,306	92.0	96.5
Total corporate fixed income portfolio	_	43,711	_	43,819	_	2,760	_	(248)	_	46,331	100.2	106.0
U.S. government and agencies		5,612		5,259		287		(5)		5,541	93.7	98.7
Municipal		14,665		12,970		864		(220)		13,614	88.4	92.8
Foreign government		1,869		1,794		196		(1)		1,989	96.0	106.4
RMBS		4,647		3,959		126		(357)		3,728	85.2	80.2
CMBS		1,932		1,864		63		(174)		1,753	96.5	90.7
ABS		4,593		4,372		108		(238)		4,242	95.2	92.4
Redeemable preferred stock		21		23		2		· · · · · ·		25	109.5	119.0
Total fixed income securities	\$	77,050	\$	74,060	\$	4,406	\$	(1,243)	\$	77,223	96.1	100.2

Included in par value are zero-coupon securities that are generally purchased at a deep discount to the par value that is received at maturity. These primarily included corporate, U.S. government and agencies, municipal and foreign government zero-coupon securities with par value of \$488 million, \$948 million, \$3.13 billion and \$382 million, respectively.

Excluding the impact of zero-coupon securities, the percentage of amortized cost to par value would be 100.5% for corporates, 101.3% for U.S. government and agencies, 101.5% for

/

THE ALLSTATE CORPORATION REALIZED CAPITAL GAINS AND LOSSES BY TRANSACTION TYPE (\$ in millions)

Three months ended

Impairment write-downs Change in intent write-downs
Net other-than-temporary impairment losses recognized in earnings
Sales
Valuation of derivative instruments Settlements of derivative instruments
EMA limited partnership income (1) Total

March 31, 2012	Dec. 201		Sept. 3 2011		June 30, 2011	arch 31, 2011
\$ (39) (44)	\$ (2	122) \$ (2)		90) \$ 13)	(70) (16)	\$ (114) (69)
(83) 229 11 11	<u>`</u>	124) 220 (9) (33) 32	(2	03) 92 54) 20 9	(86) 141 (50) (3) 55	(183) 283 22 (89) 63
\$ 168	\$	86 \$	\$ 2	64 \$	57	\$ 96

⁽¹⁾ Income from EMA limited partnerships is reported in net investment income in 2012 and realized capital gains and losses in 2011.

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THE ALLSTATE CORPORATION PROPERTY-LIABILITY NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

					1111	ICC	monus enc	icu				
		March 31, 2012		Dec. 31, 2011			Sept. 30, 2011		June 30, 2011			March 31, 2011
NET INVESTMENT INCOME					-					_		-
Fixed income securities:												
Tax-exempt	\$	87	\$	96	5	8	100	\$	108	3	\$	111
Taxable	ľ	178	,	170			176	•	180			169
Equity securities		19		44			20		32			18
Mortgage loans		6		4			3		1	L		-
Limited partnership interests (1) (2)		41		12			15		7	7		5
Short-term		1		1			1			-		1
Other		2		1			-		1	L		1
Sub-total		334		328	•		315		329	9		305
Less: Investment expense		(21)		(19)			(17)		(19	9)		(21)
Net investment income	\$	313	\$	309		5 <u> </u>	298	\$	310)	\$	284
Net investment income, after-tax	\$	232	\$	233	5	=	225	\$	236	5	\$	219
PRE-TAX YIELDS (3)												
Fixed income securities:												
Tax-exempt		4.6 %		4.6	%		4.6	%	4.9	9 %		4.8 %
Equivalent yield for tax-exempt		6.7		6.7			6.7		7.1			7.0
Taxable		3.6		3.7			3.9		3.8			3.6
Equity securities		2.1		4.3			1.9		3.3			1.9
Mortgage loans		4.5		4.2			4.5		3.2	_		6.7
Limited partnership interests		5.5		6.3			8.8		4.2			2.9
Total portfolio (4)	I	3.8	l	4.0			3.9		4.0)	I	3.7

Excluding the impact of zero-coupon securities, the percentage of amortized cost to par value would be 100.5% for corporates, 101.3% for U.S. government and agencies, 101.5% for corporates, 101.8% for corporates, 101.8% for corporates, 106.7% for municipals and 103.8% for foreign governments. Similarly, excluding the impact of zero-coupon securities, the percentage of fair value to par value would be 106.2% for corporates, 104.2% for U.S. government and agencies, 106.7% for municipals and 111.6% for foreign governments.

Tax-exempt Tax-exempt Taxable Equity securities Limited partnership interests ⁽²⁾ Derivatives and other Total	159 1	5) 9 1 1)	5 28 3 33 (57) 12	\$ \$	30 119 (77) (3) (45) 24	\$ 	(16) 9 (2) 20 (19) (8)	\$ 	(13) (29) 124 46 (71) 57
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE Impairment write-downs Change in intent write-downs Net other-than-temporary	\$ (1: (2i		(54) (1)	\$	(105) (10)	\$	(27) (11)	\$ 	(64) (27)
impairment losses recognized in earnings Sales Valuation of derivative instruments Settlements of derivative instruments EMA limited partnership income (2) Total		37 3 4) 	(55) 82 (12) (36) 33 12	\$ <u></u>	(115) 186 (56) 11 (2) 24	\$ <u></u>	(38) 29 (12) (7) 20 (8)	\$ <u></u>	(91) 172 26 (95) 45 57
AVERAGE INVESTED ASSETS (in billions) (5)	\$35.	<u>4</u> \$ _	34.9	\$	34.9	\$	35.0	\$ <u></u>	34.7

REALIZED CAPITAL GAINS AND

(PRE-TAX) BY ASSET TYPE Fixed income securities:

LOSSES

- As of March 31, 2012, Property-Liability has commitments to invest in additional limited partnership interests totaling \$1.20 billion. Income from EMA limited partnerships is reported in net investment income in 2012 and realized capital gains and losses in 2011.
- Pre-tax yields are calculated as annualized investment income (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. Investment balances, for purposes of the pre-tax yield calculation, exclude unrealized capital gains and losses. EMA limited partnership interests are included in the 2012 yields since their 2012 income is reported in net investment income.
- Excluding the impact of EMA limited partnerships, the total portfolio yield was 3.6% for the three months ended March 31, 2012.
- Average invested assets for the quarter are calculated as the average of the current and prior quarter invested assets. Year-to-date average invested assets are calculated as the average of invested assets at the end of each quarter during the year. For purposes of the average invested assets calculation, unrealized capital gains and losses are excluded.

THE ALLSTATE CORPORATION **ALLSTATE FINANCIAL** NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX)

Three months ended

	N.	March 31,		Dec. 31,		Sept. 30,		June 30,		March 31,
		2012		2011		2011		2011	l '	2011
			_	2011	-	2011	-		_	
NET INVESTMENT INCOME										
Fixed income securities	\$	531	\$	546	\$	572	\$	596	\$	607
Equity securities		2	-	2		3		2	l *	1
Mortgage loans		87		88		88		86		89
Limited partnership interests (1) (2)		67		15		18		11		5
Short-term		-		-		1		-		1
Other		27		29		26		24		9
Sub-total		714	_	680	' -	708	-	719	_	712
Less: Investment expense		(27)		(24)		(26)		(25)		(28)
Net investment income	\$	687	\$	656	\$	682	\$	694	\$	684
Net investment income, after-tax	\$ =	455	\$ =	431	\$	448	\$	455	\$	449
ivet investment income, after tax	Ψ —	400	Ψ =	401	Ψ=	440	Ψ.	400	" =	
PRE-TAX YIELDS (3)										
Fixed income securities		4.8 %		4.9	%	5.0	%	5.0 %		5.0 %
Equity securities		3.9		4.9	70	8.0	70	2.9		3.3
Mortgage loans		5.2		5.3		5.3		5.2		5.4
Limited partnership interests		16.0		8.6		10.2		6.3		2.7
Total portfolio (4)		5.2		4.9		5.0		4.9		4.8
Total portiono		0.2		4.0		0.0		4.5		4.0
REALIZED CAPITAL GAINS AND										
LOSSES										
(PRE-TAX) BY ASSET TYPE										
Fixed income securities	\$	(49)	\$	56	\$	433	\$	46	\$	15
Equity securities		` -		-		-		17		(2)
Mortgage loans		(1)		10		(28)		(3)		(4)
Limited partnership interests (2)		(1)		(1)		11		30		22
Derivatives and other		30		3	_	(197)	_	(28)		8
Total	\$	(21)	\$	68	\$	219	\$	62	\$	39
			_		=		· -			
REALIZED CAPITAL GAINS AND										
LOSSES										
(PRE-TAX) BY TRANSACTION TYPE										
Impairment write-downs	\$	(20)	\$	(68)	\$	(85)	\$	(43)	\$	(50)
Change in intent write-downs		(16)	_	(1)	_	(3)		(5)		(42)
Net other-than-temporary										
impairment										
losses recognized in earnings		(36)		(69)		(88)		(48)		(92)
Sales		(8)		130		485		112		111
Valuation of derivative instruments		8		3		(198)		(38)		(4)
Settlements of derivative instruments		15		3		9		4		6
EMA limited partnership income (2)		(01)		1		11		32	l . –	18
Total	\$	(21)	\$ _	68	\$ _	219	\$	62	\$ _	39
AVERAGE INVESTED ASSETS (in	_	FF 0		FC 0		F7 7	*	F0.0	_	60.0
billions) (5)	\$	55.3	\$ _	56.2	\$_	57.7	\$	58.8	\$ _	60.2

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- As of March 31, 2012, Allstate Financial has commitments to invest in additional limited partnership interests totaling \$723 million.
- Income from EMA limited partnerships is reported in net investment income in 2012 and realized capital gains and losses in 2011.

 Pre-tax yields are calculated as annualized investment income (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. Investment balances, for purposes of the pre-tax yield calculation, exclude unrealized capital gains and losses. EMA limited partnership interests are included in the 2012 yields since their 2012 income is reported in net investment income.
- Excluding the impact of EMA limited partnerships, the total portfolio yield was 4.8% for the three months ended March 31, 2012. Average invested assets for the quarter are calculated as the average of the current and prior quarter invested assets. Year-to-date average invested assets are calculated as the average of invested assets at the end of each quarter during the year. For purposes of the average invested assets calculation, unrealized capital gains and losses are excluded.

THE ALLSTATE CORPORATION SUMMARY OF RETROSPECTIVE ADJUSTMENTS FOR DAC ACCOUNTING ADOPTION 2011 Quarters and Year (\$ in millions, except per share data)

	ı	First Quarter 20:		Se	econd Quarter 2		1	hird Quarter 20		Fo	ourth Quarter 20		2011		
		Previously	Increase		Previously	Increase		Previously	Increase		Previously	Increase		Previously	Increase
Tr	Adjusted	Reported	(Decrease)	Adjusted	Reported	(Decrease)	Adjusted	Reported	(Decrease)	Adjusted	Reported	(Decrease)	Adjusted	Reported	(Decrease)
Net Income	524	519	5	(624)	(620)	(4)	175	165	10	712	724	(12)	787	788	(1)
Operating Income	494	497	(3)	(647)	(642)	(5)	80	84	(4)	735	750	(15)	662	689	(27)
Shareholders' equity	18,898	19,312	(414)	18,382	18,764	(382)	17,732	18,100	(368)	18,298	18,674	(376)	18,298	18,674	(376)
Unrealized capital gains and losses, net of															
tax	1,072	1,079	(7)	1,475	1,446	29	1,065	1,032	33	1,400	1,363	37	1,400	1,363	37
Unrealized capital gains and losses on															
fixed income securities, net of tax	671	678	(7)	1,091	1,062	29	1,136	1,103	33	1,311	1,274	37	1,311	1,274	37
Net Income per basic share	0.99	0.98	0.01	(1.19)	(1.19)	-	0.34	0.32	0.02	1.41	1.44	(0.03)	1.51	1.51	-
Net Income per diluted share	0.98	0.97	0.01	(1.19)	(1.19)	-	0.34	0.32	0.02	1.40	1.43	(0.03)	1.50	1.51	(0.01)
Operating Income per diluted share	0.93	0.93	-	(1.24)	(1.23)	(0.01)	0.16	0.16	-	1.45	1.48	(0.03)	1.27	1.32	(0.05)
Book value per share	35.72	36.51	(0.79)	35.21	35.95	(0.74)	34.84	35.56	(0.72)	36.18	36.92	(0.74)	36.18	36.92	(0.74)
Book value per share, excluding unrealized															
on fixed income securities	34.46	35.22	(0.76)	33.12	33.91	(0.79)	32.61	33.39	(0.78)	33.58	34.40	(0.82)	33.58	34.40	(0.82)
Return on Shareholders' equity	7.3	7.2	0.1	3.1	3.1	-	2.0	1.9	0.1	4.3	4.2	0.1	4.3	4.2	0.1
Operating Income Return on Shareholders'															
equity	9.3	9.3	-	3.2	3.3	(0.1)	1.1	1.2	(0.1)	3.8	3.9	(0.1)	3.8	3.9	(0.1)
Allstate Financial Net Income	102	97	5	161	166	(5)	192	183	9	135	140	(5)	590	586	4
Allstate Financial Operating Income	113	116	(3)	135	141	(6)	129	134	(5)	130	138	(8)	507	529	(22)
Allstate Financial Attributed Equity	6,568	6,946	(378)	6,868	7,214	(346)	7,044	7,378	(334)	7,230	7,563	(333)	7,230	7,563	(333)
Allstate Financial Return on Attributed															
Equity	2.3	2.3	-	6.5	6.3	0.2	7.8	7.4	0.4	8.7	8.2	0.5	8.7	8.2	0.5
Allstate Financial Operating Income Return															
on Attributed Equity	7.3	7.3	-	7.6	7.5	0.1	7.8	7.8	-	8.3	8.2	0.1	8.3	8.2	0.1
Property-Liability Net Income	468	468	-	(737)	(738)	1	41	40	1	631	638	(7)	403	408	(5)
Property-Liability Operating Income	427	427	-	(732)	(733)	1	22	21	1	654	661	(7)	371	376	(5)
Property-Liability Underwriting Income	328	327	1	(1,502)	(1,502)	-	(309)	(311)	2	601	612	(11)	(882)	(874)	(8)
Property-Liability Combined Ratio	94.9	94.9	-	123.3	123.3	-	104.8	104.8	-	90.9	90.7	0.2	103.4	103.4	-
Property-Liability Underlying Combined															
Ratio	89.9	89.9	-	87.5	87.5	-	89.2	89.2	-	90.7	90.5	0.2	89.3	89.3	-
Property-Liability Expense Ratio	25.5	25.5	-	24.9	24.9	-	25.0	25.0	-	27.4	27.2	0.2	25.7	25.7	-

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THE ALLSTATE CORPORATION SUMMARY OF RETROSPECTIVE ADJUSTMENTS FOR DAC ACCOUNTING ADOPTION Years 2007 - 2010 (\$ in millions, except per share data)

		2010			2009			2008			2007		
	Adjusted	Previously Reported	Increase (Decrease)	Adjusted	Previously Reported	Increase (Decrease)	Adjusted	Previously Reported	Increase (Decrease)	Adjusted	Previously Reported	Increase (Decrease)	
Net Income	911	928	(17)	888	854	34	(1,542)	(1,679)	137	4,619	4,636	(17)	
Operating Income	1,506	1,539	(33)	1,880	1,881	(1)	1,730	1,758	(28)	3,841	3,863	(22)	
Shareholders' equity	18,617	19,016	(399)	16,184	16,692	(508)	12,121	12,641	(520)	21,241	21,851	(610)	
Unrealized capital gains and losses, net of													
tax	948	935	13	(983)	(870)	(113)	(3,821)	(3,738)	(83)	852	888	(36)	
Unrealized capital gains and losses on fixed													
income securities, net of tax	586	573	13	(1,080)	(967)	(113)	(3,616)	(3,533)	(83)	230	266	(36)	
Net Income per basic share	1.69	1.72	(0.03)	1.65	1.58	0.07	(2.81)	(3.06)	0.25	7.77	7.80	(0.03)	
Net Income per diluted share	1.68	1.71	(0.03)	1.64	1.58	0.06	(2.81)	(3.06)	0.25	7.73	7.76	(0.03)	
Operating Income per diluted share	2.78	2.84	(0.06)	3.48	3.48	-	3.16	3.21	(0.05)	6.43	6.47	(0.04)	
Book value per share	34.58	35.32	(0.74)	29.90	30.84	(0.94)	22.51	23.47	(0.96)	37.47	38.54	(1.07)	
Book value per share, excluding unrealized													
on fixed income securities	33.49	34.26	(0.77)	31.89	32.62	(0.73)	29.22	30.04	(0.82)	37.06	38.08	(1.02)	
Return on Shareholders' equity	5.2	5.2	-	6.3	5.8	0.5	(9.2)	(9.7)	0.5	n/a	n/a	n/a	
Operating Income Return on Shareholders'													
equity	8.6	8.6	-	11.4	11.1	0.3	9.5	9.4	0.1	n/a	n/a	n/a	
Allstate Financial Net Income	42	58	(16)	(452)	(483)	31	(1.586)	(1.721)	135	453	465	(12)	
Allstate Financial Operating Income	444	476	(32)	336	340	(4)	408	438	(30)	598	615	(17)	
Allstate Financial Attributed Equity	6.385	6.748	(363)	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	n/a	
Allstate Financial Return on Attributed	-,,,,,,	-,	(411)		.,,,,	.,,,,		.,,,,				.,	
Equity	n/a	n/a	n/a										
Allstate Financial Operating Income Return													
on Attributed Equity	n/a	n/a	n/a										
Property-Liability Net Income	1,053	1,054	(1)	1,546	1,543	3	230	228	2	4,253	4,258	(5)	
Property-Liability Operating Income	1,253	1,254	(1)	1,761	1,758	3	1,440	1,438	2	3,338	3,343	(5)	
Property-Liability Underwriting Income	494	495	(1)	1,000	995	5	166	164	2	2,776	2,784	(8)	
Property-Liability Combined Ratio	98.1	98.1	-	96.2	96.2	-	99.4	99.4	-	89.8	89.8	-	
Property-Liability Underlying Combined													
Ratio	89.6	89.6	-	88.1	88.1	-	86.8	86.8	-	85.7	85.7	-	
Property-Liability Expense Ratio	25.1	25.1	-	24.6	24.6	-	25.0	25.0	-	24.9	24.9	-	

n/a - not available

Definitions of Non-GAAP and Operating Measures

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP financial measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.

Operating income (loss) is net income (loss), excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income (loss),
- valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of deferred acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax,
- business combination expenses and the amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and

- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income (loss) is the GAAP measure that is most directly comparable to operating income (loss). We use operating income (loss) as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the Company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, business combination expenses and the amortization of certain purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income (loss) includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income (loss), we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated investments. Business combination expenses are excluded because they are non-recurring in nature and the amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income (loss) excludes the effect of items that tend to be highly variable from period to period and highlights the results from ongoing operations and the underlying profitability of our business. A byproduct of excluding these items to determine operating income (loss) is the transparency and understanding of their significance to net income variability and profitability while recognizing these or similar items may recur in subsequent periods. Operating income (loss) is used by management along with the other components of net income (loss) to assess our performance. We use adjusted measures of operating income (loss) and operating income (loss) per diluted share in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income (loss), operating income (loss) and their components separately and in the aggregate when reviewing and evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income (loss) results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the Company and management's performance. We note that the price to earnings multiple commonly used by insurance investors as a forward-looking valuation technique uses operating income (loss) as the denominator. Operating income (loss) should not be considered as a substitute for net income (loss) and does not reflect the overall profitability of our business. A reconciliation of operating income (loss) to net income (loss) is provided in the schedule, "Contribution to Income".

Underwriting income (loss) is calculated as premiums earned, less claims and claims expense ("losses"), amortization of DAC, operating costs and expenses and restructuring and related charges as determined using GAAP. Management uses this measure in its evaluation of the results of operations to analyze the profitability of our Property-Liability insurance operations separately from investment results. It is also an integral component of incentive compensation. It is useful for investors to evaluate the components of income separately and in the aggregate when reviewing performance. Net income (loss) is the most directly comparable GAAP measure. Underwriting income (loss) should not be considered as a substitute for net income (loss) and does not reflect the overall profitability of our business. A reconciliation of Property-Liability underwriting income (loss) to net income (loss) is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes is a non-GAAP ratio, which is computed as the difference between two GAAP operating ratios: the combined ratio and the effect of catastrophes on the combined ratio. The most directly comparable GAAP measure is the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude and can have a significant impact on the combined ratio. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. The combined ratio excluding the effect of catastrophes should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business. A reconciliation of combined ratio excluding the effect of catastrophes to combined ratio is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, business combination expenses and the amortization of purchased intangible assets ("underlying combined ratio," is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year reserve reestimates on the combined ratio, the effect of business combination expenses and the amortization of purchased intangible assets on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates, and business combination expenses and the amortization of purchased intangible assets. These catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Business combination expenses and the amortization of purchased intangible assets primarily relate to the acquisition purchase price and are not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability Measures" and "Homeowners Profitability Measures".

Operating income return on shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12-month operating income by the average of shareholders' equity at the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of shareholders' equity primarily attributable to the Company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income and return on shareholders' equity because it excludes the effect of items that tend to be highly variable from period to period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with net income return on shareholders' equity because it eliminates the after-tax effects of realized and unrealized net capital gains and losses that can fluctuate significantly from period to period and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on shareholders' equity from return on shareholders' equity is the transparency and understanding of their significance to return on shareholders' equity variability and profitability while recognizing these or similar items may recur in subsequent periods. Therefore, we believe it is useful for investors to have operating income return on shareholders' equity and return on shareholders' equity when evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income return on shareholders' equity results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the company and management's utilization of capital. Operating income return on shareholders' equity should not be considered as a substitute for return on shareholders' equity and does not reflect the overall profitability of our business. A reconciliation of return on shareholders' equity and operating income return on shareholders' equity can be found in the schedule, "Return on Shareholders' Equity".

Book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total shares outstanding plus dilutive potential shares outstanding. We use the trend in book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per share is the most directly comparable GAAP measure. Book value per share, excluding the impact of unrealized net capital gains on fixed income securities, should not be considered as a substitute for book value per share, and does not reflect the recorded net worth of our business. A reconciliation of book value per share, excluding the impact of unrealized net capital gains on fixed income securities, and book value per share can be found in the schedule, "Book Value per Share".

Operating Measure

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following operating financial measure. Our method for calculating this measure may differ from those used by other companies and therefore comparability may be limited.

Premiums written is the amount of premiums charged for policies issued during a fiscal period. Premiums earned is a GAAP measure. Premiums are considered earned and are included in financial results on a pro-rata basis over the policy period. The portion of premiums written applicable to the unexpired terms of the policies is recorded as unearned premiums on our Consolidated Statements of Financial Position. A reconciliation of premiums written to premiums earned is presented in the schedule, "Property-Liability Results".

Definitions of GAAP Operating Ratios and Impacts of Specific Items on the GAAP Operating Ratios

We use the following operating ratios to measure the profitability of our Property-Liability results. We believe that they enhance an investor's understanding of our profitability. They are calculated as follows:

Claims and claims expense ("loss") ratio is the ratio of claims and claims expense to premiums earned. Loss ratios include the impact of catastrophe losses.

Expense ratio is the ratio of amortization of DAC, operating costs and expenses and restructuring and related charges to premiums earned.

Combined ratio is the ratio of claims and claims expense, amortization of DAC, operating costs and expenses and restructuring and related charges to premiums earned. The combined ratio is the sum of the loss ratio and the expense ratio. The difference between 100% and the combined ratio represents underwriting income (loss) as a percentage of premiums earned or underwriting margin.

Effect of Discontinued Lines and Coverages on combined ratio is the ratio of claims and claims expense and operating costs and expenses in the Discontinued Lines and Coverages segment to Property-Liability premiums earned. The sum of the effect of Discontinued Lines and Coverages on the combined ratio and the Allstate Protection combined ratio is equal to the Property-Liability combined ratio.

Effect of catastrophe losses on combined ratio is the percentage of catastrophe losses included in claims and claims expense to premiums earned. This ratio includes prior year reserve reestimates of catastrophe losses.

Effect of prior year reserve reestimates on combined ratio is the percentage of prior year reserve reestimates included in claims and claims expense to premiums earned. This ratio includes prior year reserve reestimates of catastrophe losses.

Effect of restructuring and related charges on combined ratio is the percentage of restructuring and related charges to premiums earned.

Effect of business combination expenses and the amortization of purchased intangible assets on the combined and expense ratio is the percentage of business combination expenses and the amortization of purchased intangible assets to premiums earned.