

The Allstate Corporation

Second Quarter 2024 Earnings Presentation

08.01.2024

Forward-looking statements and non-GAAP financial information

This presentation contains forward-looking statements and information. This presentation also contains non-GAAP measures that are denoted with an asterisk. You can find the reconciliation of those measures to GAAP measures within our most recent earnings release, investor supplement or on our website, www.allstateinvestors.com, under the "Financials" link.

Additional information on factors that could cause results to differ materially from this presentation is available in the 2023 Form 10-K, Form 10-Q for June 30, 2024, our most recent earnings release, and at the end of these slides. These materials are available on our website, www.allstateinvestors.com, under the "Financials" link.

Allstate's Strategy To Create Shareholder Value

Increase Personal Property-Liability Market Share







Leveraging Allstate brand, customer base and capabilities







Expand Protection Services









Allstate has almost 200 million policies that protect customers from life's uncertainties

Second quarter 2024 highlights

- Net income of \$301 million in the second quarter
 - Successfully executing auto insurance profit improvement plan
 - National General profitably growing policies in force
 - Improved homeowners insurance underlying margins with increased policies in force
 - Increased investment income reflects 2022-2023 duration extensions and higher fixed income yields
 - o Profitable growth in Protection Plans

Strong Operational Execution Improved Underlying Results

Increased revenues reflects higher average Property-Liabilit	y
earned premiums and net investment income	

Three months e		nths ended	June 30,	Six mor	Six months ended June	
(\$ in millions, except per share data and ratios)	2024	2023	Change	2024	2023	Change
Total revenues	\$15,714	\$13,979	12.4%	\$30,973	\$27,765	11.6%
Property-Liability insurance premiums	13,339	11,921	11.9%	26,239	23,556	11.4%
Accident and health insurance premiums and contract charges	474	453	4.6%	952	916	3.9%
Net investment income	712	610	16.7%	1,476	1,185	24.6%
Net gains (losses) on investments and derivatives	(103)	(151)	(31.8)%	(267)	(137)	94.9%
Income applicable to common shareholders:						
Net income (loss) Benefited from higher fixed-income	301	(1,389)	NM	1,490	(1,735)	NM
Adjusted net income (loss)* Adjusted net income (loss)*	429	(1,162)	NM	1,796	(1,504)	NM
Per diluted common share ⁽¹⁾	A					
Net income (loss)	1.13	(5.29)	NM	5.58	(6.59)	NM
Adjusted net income (loss)*	1.61	(4.42)	NM	6.73	(5.72)	NM
Return on Allstate common shareholders' equity (trailing twelve months)						
Net income (loss) applicable to common shareholders				19.3%	(17.2)%	36.5 pts
Adjusted net income (loss)*				21.6%	(12.7)%	34.3 pts

NM = Not meaningful

Reflects successful execution of actions to improve auto insurance underlying margins

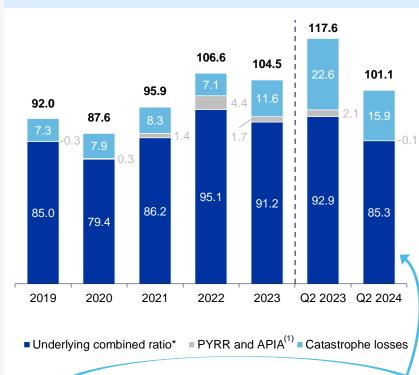
⁽¹⁾ In periods where a net loss or adjusted net loss is reported, weighted average shares for basic earnings per share is used for calculating diluted earnings per share because all dilutive potential common shares are anti-dilutive and are therefore excluded from the calculation

Property-Liability Improved Underlying Margin Offset by Elevated Catastrophes

Earned premium increase driven by higher auto and homeowners insurance rates, partially offset by a decline in total policies in force

Property-Liability statistics (\$ in millions) Six months ended Three months ended June 30 June 30 Var to PY Var to PY 2024 2024 (%/\$) (%/\$)11.9% 11.4% Premiums Earned 13,339 26,239 Policies in Force (in thousands) 37,677 (0.8)%Catastrophe Losses 2,120 2,851 (1,536)(576)Underwriting Income (Loss) 3.848 (145)1.949 753 (% to premiums earned) 79.8 (17.3) pts 76.2 (16.1) pts Loss Ratio Expense Ratio 0.8 pts 21.3 20.9 0.1 pts Combined Ratio 101.1 (16.5) pts 97.1 (16.0) pts Catastrophe Loss Ratio 15.9 (6.7) pts 10.9 (7.7) pts **Underlying Combined Ratio*** (7.6) pts (7.0) pts 85.3 86.1

Property-Liability combined ratio components



Underlying combined ratio* improvement reflects higher average premium and moderating loss costs

⁽¹⁾ Reflects combined ratio impact of non-catastrophe prior year reserve reestimates (PYRR) and amortization of purchased intangibles (APIA)

Auto Insurance Margins Improved

Higher average premium outpacing increasing underlying loss costs and expense per policy

Allstate Protection auto premium and underlying profitability trends Q2 2024 Var PY Annualized Avg. Premium: \$1,445 13.5% Avg. Underlying Loss and Expense^{(1)*}: \$1,352 5.5% \$1,500 1,445 \$1,400 1.282 \$1,300 1.352 \$1,200 \$1,100 \$1,000 \$900 \$800 \$700 \$600 93.5 92.5 103.2 104.2 103.2 103.9 101.0 100.7 98.2 \$500 Q2 Year-end 2019 2020 2021 2022 2023 2024 Combined Ratio 93.0 86.0 95.4 102.1 107.9 117.4 112.6 104.4 108.3 102.1 98.9 → Avg. Underlying Loss and Expense⁽¹⁾* Annualized Avg. Premium 2022 and 2023 Underlying combined ratio* (at full year average severity level)

Homeowners Insurance Impacted by Elevated Catastrophe Losses

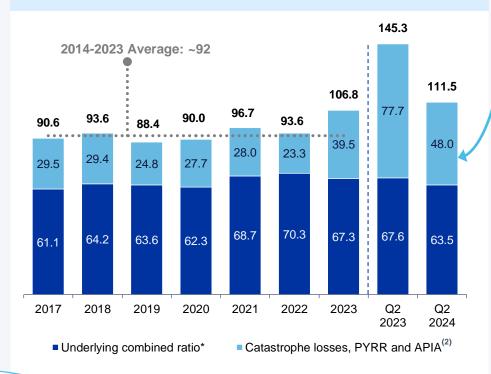
Net written premium growth of 13.7% in the second quarter primarily driven by higher average premiums and policies in force

Allstate Protection homeowners operating statistics

	Q2 2024	Var to PY	YTD 2024	Var to PY		
Written premium (\$ in millions)	\$3,845	13.7%	\$6,719	13.6%		
Average premium - gross written (\$) ⁽¹⁾	1,993	10.7%	1,957	11.3%		
Policies in Force (in thousands)	7,426	2.2%	-	-		
Combined Ratio	111.5	(33.8) pts	97.1	(35.2) pts		
Catastrophe Loss Ratio	49.6	(26.3) pts	33.9	(30.0) pts		
Underlying Combined Ratio*	63.5	(4.1) pts	64.5	(3.1) pts		

Includes catastrophe losses of \$1.6 billion in the second quarter which are \$573 million lower than prior year





Higher average premium more than offsetting loss cost trend

⁽¹⁾ Reflects Allstate brand homeowners

Transformative Growth Plan Being Implemented For Property-Liability Businesses

Multi-year initiative to build a low-cost digital insurer with broad distribution

widiti-year initiative	to build a low-cost digital insurer with broad distribution	
Transformative Growth		Key outcomes:
Improve Customer Value	 Lowering cost structure to improve competitive price position New "Affordable, Simple and Connected (ASC)" auto insurance product New middle market standard and preferred auto and homeowners products (Custom360SM) through National General independent agents 	 Adjusted expense ratio decrease of 6.1 points since 2018 ASC implemented in 19 states Custom360SM product available to independent agents in 22 states
Expand Customer Access	 Multi-faceted plan to transform distribution Improving Allstate agent productivity at a lower cost Enhancing and expanding Allstate direct sales capabilities, along with lower pricing Increasing independent agent business through National General 	 29% increase in exclusive agent productivity⁽¹⁾ since 2018 Improvement in direct channel production National General policies in force growth of 12.1% compared to prior year
Increase Sophistication and Investment in Customer Acquisition	 Improving customer acquisition costs relative to lifetime value Increasing growth investment in 2024 	 Increased advertising investment by ~\$300 million compared to prior year quarter to support growth
Deploy New Technology Ecosystems	 Improving ease of use and self-service capabilities through customer experience and product management applications Expanding connectivity through product enhancements and Allstate mobile app integration with third-party services 	 ASC deployed on new technology platform Mobile application expanded to include GasBuddy and WeatherBug, delivering richer customer experience
Drive Organizational Transformation	 Building an agile, customer-focused workforce Enhancing organizational designs to increase efficiency and support Transformative Growth 	 Implemented new HR infrastructure to align talent and enhance workforce insights

Broadening Distribution To Increase Property-Liability Market Share

Expand Customer Access

- An industry-leading, multi-channel distribution system, including Allstate exclusive agents, independent agents and direct via web or call centers
- Enhancements in direct channel operations and the acquisition of National General have increased new business

Where we provide insurance for _ customers and consumers:

Exclusive agent

Serving customers seeking local, personalized advice to fulfill broad insurance needs

Independent agent

Serving less brand-sensitive customers seeking advice to fulfill broad insurance needs

Direct

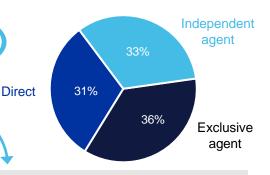
Providing insurance for self-directed customers





Auto new issued applications – 1.8 million

Broader distribution supports 90% increase in new business applications since 2020



Auto new issued applications – 3.4 million

2024 - First Half

The National General Acquisition Significantly Enhanced Ability To Serve Customers

Purchase Price: \$4.0 Billion

Product Expansion

Expanded non-standard auto insurance; ongoing rollout of standard auto and homeowners insurance offerings

Footprint Optimization

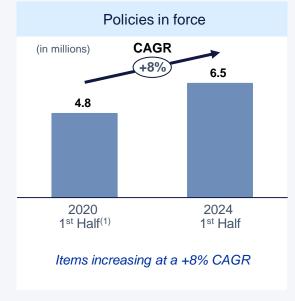
Optimize agency footprint by expanding relationships and geographic coverage

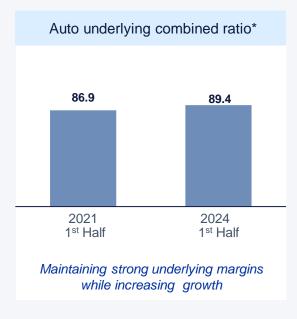
Strategic Integrations

Integrating Allstate Independent Agencies ("AIA"), Encompass®, SafeAuto® and Esurance®

National General is now one of the largest Personal Lines insurers serving the independent agent channel

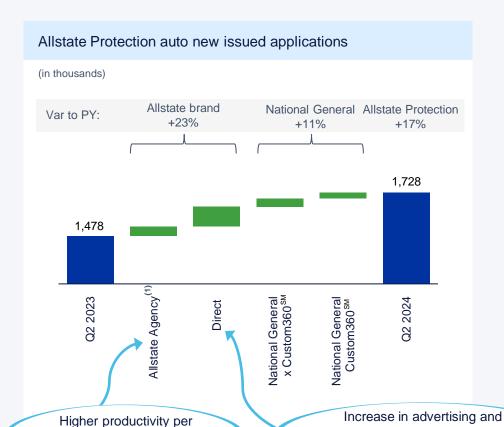


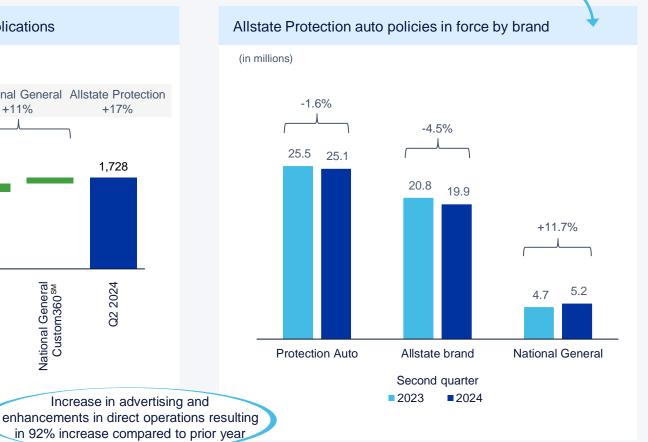




Auto Policies In Force Below Prior Year, Reflecting Impact of Price Increases on Allstate Brand Auto Insurance Retention

Policies in force below prior year due to Allstate brand profit improvement actions, partially offset by National General growth





exclusive agent driving a 9% increase

compared to prior year

Protection Services Generated Strong Results Led by Allstate Protection Plans

Protection Plans revenues increased 21.1% compared to prior year, reflecting international growth



Protection Services results

(\$ in millions)

		nths ended e 30,	Six months ended June 30,		
	2024	Var to PY	2024	Var to PY	
Revenues ⁽¹⁾	\$773	12.7%	\$1,526	12.5%	
Adjusted Net Income	\$55	\$14	\$109	\$34	
Protection Plans	41	10	81	22	
Arity	(2)	1	(6)	1	
Roadside	8	2	19	9	
Dealer Services	6	-	12	(1)	
Identity Protection	2	1	3	3	
Policies in Force (M)			158.0	8.4%	

Adjusted net income of \$55 million was \$14 million above prior year quarter primarily due to Protection Plans revenue growth and improved claims trends

Protection Plans Profitably Growing through Broadened Product Offerings and Distribution

Purchase Price: \$1.4 Billion

Protection

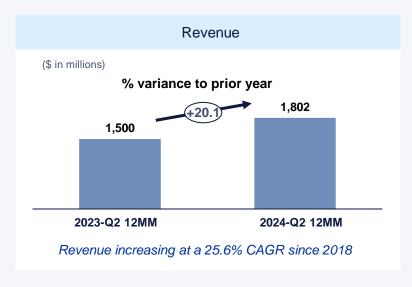
Consumer electronics, computers/tablets, TVs and mobile phones, major appliances and furniture

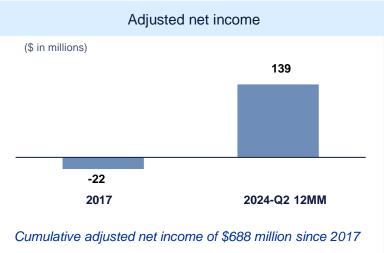
How We Take Care of Customers

Provides customers a choice of resolution options: repair, replace, gift cards from the retailer where the plan was purchased, or a cash out

Distribution

Large retailers such as Home Depot, Walmart / Sam's Club, Target, and Costco at point of sale in North America. Expanding internationally in Europe and Asia





Portfolio Actions Have Increased Investment Income and Generated Strong Returns

Portfolio repositioning into higher market yields sustainably increased Market-based income

Protected capital by reducing recession sensitive assets, including public equity

Net investment income



Fixed income yield is 0.7 points higher than prior year quarter due to portfolio repositioning

Portfolio returns

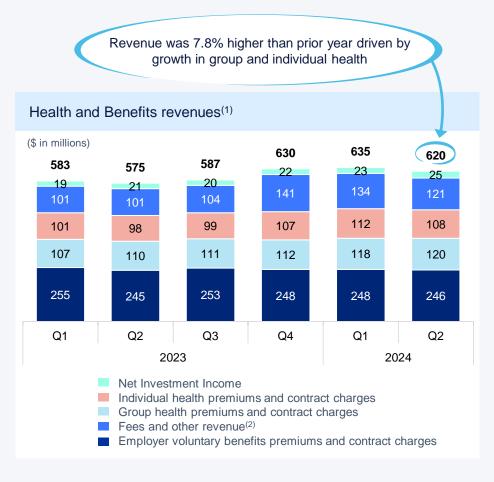
		Portfolio Returns ⁽³⁾		
	<u>Value (\$B)</u>	1-Year	10-Year	
Market-based	61	5.5%	3.1%	
- Fixed Income ⁽⁴⁾	60	5.3%	3.1%	
- Equity Investments(4)	1	12.4%	8.2%	
Performance-based	10	4.9%	11.5%	
- Private Equity	8	6.5%	12.0%	
- Real Estate	2	-1.3%	10.1%	
Total Portfolio	71	5.3%	3.8%	

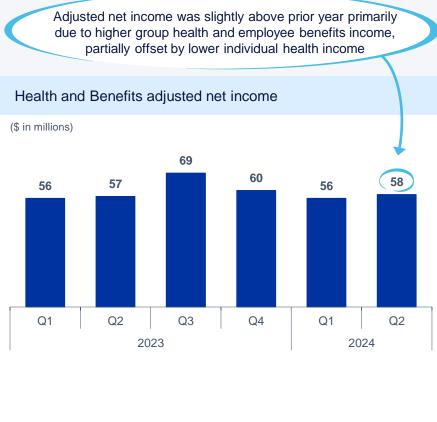
⁽¹⁾ Investee level expenses (ILE) comprised of asset level operating expenses are netted against market-based and performance-based income

⁽²⁾ Trailing twelve months

⁽³⁾ Portfolio returns include discontinued operations. Total portfolio and market-based returns reflect GAAP total returns, performance-based reflects IRR. See investor supplement for definitions

Health and Benefits Businesses Generating Profitable Growth





⁽¹⁾ Revenues exclude the impact of net gains and losses on investments and derivatives

⁽²⁾ Reflects commission revenue, administrative fees, agency fees, and technology fees primarily from the group and individual health businesses

Allstate's Strategy To Create Shareholder Value

Increase Personal Property-Liability Market Share







Leveraging Allstate brand, customer base and capabilities







Expand Protection Services









Allstate has almost 200 million policies that protect customers from life's uncertainties

Shareholder value creation

- Improved auto and homeowners profitability
- National General profitably growing policies in force
- Accelerating Transformative Growth to increase auto and homeowners policies in force
- Proactive risk and return management of the investment portfolio
- Expanding Protection Plans



Forward-looking Statements

This presentation contains "forward-looking statements" that anticipate results based on our estimates, assumptions and plans that are subject to uncertainty. These statements are made subject to the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995. Forward-looking statements do not relate strictly to historical or current facts and may be identified by their use of words like "plans," "seeks," "expects," "will," "should," "anticipates," "estimates," "intends," "believes," "likely," "targets" and other words with similar meanings. These statements may address, among other things, our strategy for growth, catastrophe exposure management, product development, investment results, regulatory approvals, market position, expenses, financial results, litigation and reserves. We believe that these statements are based on reasonable estimates, assumptions and plans. Forward-looking statements speak only as of the date on which they are made, and we assume no obligation to update any forward-looking statements as a result of new information or future events or developments. In addition, forward-looking statements are subject to certain risks or uncertainties that could cause actual results to differ materially from those communicated in these forward-looking statements. Factors that could cause actual results to differ materially from those expressed in, or implied by, the forward-looking statements include risks related to:

Insurance and Financial Services (1) actual claim costs exceeding current reserves; (2) unexpected increases in claim frequency or severity; (3) catastrophes and severe weather events; (4) limitations in analytical models used for loss cost estimates; (5) price competition and changes in regulation and underwriting standards; (6) market risk, inflation and declines in credit quality of our investment portfolios; (7) our subjective determination of fair value and amount of credit losses for investments; (8) our participation in indemnification programs, including state industry pools and facilities; (9) inability to mitigate the impact associated with changes in capital requirements; (10) a downgrade in financial strength ratings;

Business, Strategy and Operations (11) operations in markets that are highly competitive; (12) changing consumer preferences; (13) new or changing technologies; (14) implementation of our Transformative Growth strategy; (15) our catastrophe management strategy; (16) restrictions on our subsidiaries' ability to pay dividends; (17) restrictions under terms of certain of our securities on our ability to pay dividends or repurchase our stock; (18) the availability of reinsurance at current levels and prices; (19) counterparty risk related to reinsurance; (20) acquisitions and divestitures of businesses; (21) intellectual property infringement, misappropriation and third-party claims; (22) vendor-related business disruptions or failure of a vendor to provide and protect data, confidential and proprietary information, or personal information of our customers, claimants or employees; (23) our ability to attract, develop and retain talent;

Macro, Regulatory and Risk Environment (24) conditions in the global economy and capital markets; (25) a large-scale pandemic, the occurrence of terrorism, military actions or social unrest; (26) the failure in cyber or other information security controls, as well as the occurrence of events unanticipated in our disaster recovery processes and business continuity planning; (27) changing climate and weather conditions; (28) evolving environmental, social and governance standards and expectations; (29) restrictive regulations and regulatory reforms and uncertainty around the interpretation and implementation of regulations in the U.S. and internationally; (30) regulatory limitations on rate increases and requirements to underwrite business and participate in loss sharing arrangements; (31) losses from legal and regulatory actions; (32) changes in or the application of accounting standards and changes in tax laws; and (33) misconduct or fraudulent acts by employees, agents and third parties.

Additional information concerning these and other factors may be found in our filings with the Securities and Exchange Commission, including the "Risk Factors" section in our most recent annual report on Form 10-K.