UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

FORM 8-K

CURRENT REPORT

PURSUANT TO SECTION 13 OR 15 (d) OF THE SECURITIES EXCHANGE ACT OF 1934

Date of report (Date of earliest event reported): May 6, 2014

THE ALLSTATE CORPORATION

(Exact name of registrant as specified in its charter)

Delaware (State or other jurisdiction of incorporation) 1-11840 (Commission File Number) 36-3871531 (IRS Employer Identification No.)

2775 Sanders Road, Northbrook, Illinois (Address of principal executive offices)

60062 (Zip Code)

Registrant's telephone number, including area code (847) 402-5000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

- [] Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425)
- [] Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12)
- [] Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b))
- [] Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c))

Section 2 – Financial Information

Item 2.02. Results of Operations and Financial Condition.

On May 6, 2014, the registrant issued a press release announcing its financial results for the first quarter of 2014, and the availability of the registrant's first quarter investor supplement on the registrant's web site. The press release and the investor supplement are furnished as Exhibits 99.1 and 99.2 to this report. The information contained in the press release and the investor supplement are furnished and not filed pursuant to instruction B.2 of Form 8-K.

Section 9 – Financial Statements and Exhibits

Item 9.01. Financial Statements and Exhibits.

(d) Exhibits

99.1 Registrant's press release dated May 6, 2014

99.2 First quarter 2014 Investor Supplement of The Allstate Corporation

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SIGNATURES

Pursuant to the requirements of the Securities Exchange Act of 1934, the registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

THE ALLSTATE CORPORATION

(Registrant)

By: /s/ Samuel H. Pilch Name: Samuel H. Pilch

Title: Senior Group Vice President

and Controller

Date: May 6, 2014



FOR IMMEDIATE RELEASE

Contacts: Maryellen Thielen Media Relations (847) 402-5600

Pat Macellaro Investor Relations (847) 402-2800

Allstate Starts 2014 With Continued Growth and Strong Returns

NORTHBROOK, Ill., May 6, 2014 - The Allstate Corporation (NYSE: ALL) today reported financial results for the first quarter of 2014. The financial highlights were:

The Allstate Corporation Consolida	ited Highlights				
, , , , , , , , , , , , , , , , , , ,	Three months ended March 31,				
(\$ millions, except per share amounts and ratios)	2014	2013	% Change		
Consolidated revenues	\$ 8,684	\$ 8,463	2.6		
Net income available to common shareholders	587	709	(17.2)		
per diluted common share	1.30	1.47	(11.6)		
Operating income*	588	647	(9.1)		
per diluted common share*	1.30	1.35	(3.7)		
Return on common shareholders' equity					
Net income available to common shareholders	10.4%	11.3%	(0.9) pts		
Operating income *	14.4%	11.9%	2.5 pts		
Book value per common share	46.70	43.46	7.5		
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities*	42.98	38.22	12.5		
Property-Liability combined ratio					
Recorded	94.7	93.2	1.5 pts		
Underlying combined ratio* (excludes catastrophes, prior year reserve reestimates and amortization of purchased intangibles)	88.4	87.7	0.7 pts		
Catastrophe losses	445	359	24.0		
Total net investment income	959	983	(2.4)		
Limited partnerships net investment income	142	107	32.7		

^{*} Measures used in this release that are not based on accounting principles generally accepted in the United States of America ("non-GAAP") are defined and reconciled to the most directly comparable GAAP measure in the "Definitions of Non-GAAP Measures" section of this document.

"We successfully executed our customer-focused strategy with continued growth in the Allstate, Esurance and Encompass brands. At the same time, shareholders benefited with net income of \$587 million for the quarter, and an operating return on equity of 14.4% over the 12 months ended March 31, 2014," said Thomas J. Wilson, chairman, president and CEO of The Allstate Corporation. "Focusing on unique customer value propositions for different customers, an expansion of local Allstate agencies and a new and expanded advertising program for Esurance resulted in 2.0% growth in property-liability insurance policies in force over the prior year quarter. The property-liability underlying combined ratio was 88.4, in line with our outlook range for the year despite the impact of severe winter weather. Allstate Financial also had strong results with \$162 million of net income and the completion of the sale of Lincoln Benefit Life on April 1. We continued providing strong cash returns to shareholders by authorizing a new \$2.5 billion share repurchase program and raising the quarterly dividend by 12% for the first quarter," concluded Wilson.

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Financial Results

- Insurance premiums grew in the first quarter in all our brands compared to the prior year quarter. Allstate Protection net written premium increased 5.2% for the first quarter of 2014 compared to the first quarter a year ago. This strong premium growth was driven by a 4.3% increase in Allstate brand premiums, 18.7% in Esurance and 7.1% in Encompass. Allstate Financial premiums and contract charges grew by 4.8% for the first quarter of 2014 over the same period of the prior year.
- · Allstate's first quarter 2014 net income available to common shareholders was \$587 million, or \$1.30 per diluted common share, compared to \$709 million, or \$1.47 per diluted common share in the first quarter of 2013.
- Operating income was \$588 million or \$1.30 per diluted common share in the first quarter of 2014, compared to \$647 million or \$1.35 per diluted common share in the same period of 2013. Severe winter weather drove catastrophe losses of \$445 million, 24% higher than in the prior year quarter, while also adversely impacting underlying losses.
- The property-liability combined ratio was 94.7 for the first quarter of 2014, 1.5 points worse than the prior year quarter due to higher weather-related losses. The underlying combined ratio of 88.4 for the first quarter was 0.7 points higher than the same period of last year, and remains within the full-year outlook range of 87 to 89.
- In the first quarter of 2014, Allstate Financial's net income increased to \$162 million primarily due to improved operating income, partially offset by a higher estimated loss on disposition related to the sale of Lincoln Benefit Life and lower realized capital gains. Operating income increased 31.3% to \$189 million compared to the same quarter a year ago, benefiting from strong investment spread and lower operating expenses.
- Total net investment income was \$959 million in the first quarter of 2014, and included \$142 million from limited partnership interests and \$41 million related to prepayment fee income and litigation proceeds.

2014 Operating Priorities

Grow insurance policies in force. All state Protection insurance policies in force were 2.0% higher in the first quarter of 2014 than in the same period of last year, continuing the positive momentum experienced throughout 2013.

- The Allstate brand, which serves consumers who prefer local advice from Allstate agencies and a wide range of products, grew insurance policies in force by 1.1% in the first quarter compared to the prior year quarter, driven by sustained growth in auto (up 2.1% for the quarter) and a continued deceleration in the rate of decline in homeowners (down 1.2%). Strong, broad-based new business growth and improved customer retention benefited both lines of business.
- Esurance, serving the self-directed consumer segment, grew insurance policies in force by 21.1% in the first quarter of 2014 in comparison to the first quarter of 2013. The rate of growth reflects the impact of profit improvement actions designed to improve the loss ratio.
- Encompass, which serves brand-neutral consumers who value local advice, grew insurance policies in force by 5.9% in the first quarter of 2014 compared with the same quarter of 2013.

Maintain the underlying combined ratio. The Property-liability underlying combined ratio of 88.4% in the first quarter of 2014 was 0.7 points higher than the prior year quarter. Severe winter weather adversely impacted claim frequency.

The Allstate brand combined ratio was 92.6 in the first quarter, with an underlying combined ratio of 86.4 that was 0.2 points worse than in the prior year quarter. Allstate brand auto recorded a first quarter 2014 combined ratio of 93.4 and an underlying combined ratio of 93.8. The 0.6 point increase in the underlying auto combined ratio from the prior year quarter was driven by elevated physical damage frequency, primarily caused by adverse winter weather. Allstate brand homeowners recorded a combined ratio of 87.3 in the first quarter of 2014 and an underlying combined ratio of 65.8, which was comparable to the first

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quarter of 2013. Higher average premiums in 2014 were offset by freeze and fire-related losses driven by winter weather.

- Esurance recorded a first quarter 2014 combined ratio of 127.1 and an underlying combined ratio of 124.2, reflecting significantly higher investment in advertising and the adverse impact of severe winter weather. A new advertising campaign was initiated and supported throughout the first quarter with increased media spending. The Esurance team continues to adjust pricing and underwriting to ensure growth generates long-term profitability.
- In the Encompass brand, the first quarter recorded combined ratio was 102.6, with an underlying combined ratio of 91.8 that was 6.1 points better than the first quarter of 2013. The results reflect the benefit from continued profit improvement actions and the adverse impact of severe winter weather. The Encompass team continues to implement pricing and underwriting changes to ensure it achieves desired returns.

Proactively manage our investments to generate attractive risk-adjusted returns. Net investment income was 2.4% lower in the first quarter compared with the prior year quarter and included an expected decline in income from the interest-bearing portfolio, somewhat offset by strong limited partnership results. Net realized capital gains in both periods reflect the impact of risk and return initiatives.

- The annualized portfolio yield in the first quarter was 4.5%, a decline from the prior year quarter, as a lower contribution from the interest-bearing portfolio was partially offset by stronger limited partnership results. Total return for the first quarter was 2.1%, reflecting improved fixed income valuations and positive equity market performance.
- Limited partnership interests produced income of \$142 million in the first quarter, 32.7% higher than the prior year quarter, reflecting both favorable valuations and strong cash distributions.
- Allstate's consolidated investment portfolio totaled \$81.7 billion at March 31, 2014 compared to \$81.2 billion at December 31, 2013. The higher portfolio value reflected increased fixed income valuations due to lower interest rates in 2014.
- · To manage our interest rate risk exposure, we have maintained a shorter maturity profile in the property-liability portfolio and continue to shift the overall portfolio allocation to reduce our reliance on interest-bearing investments in favor of asset ownership.

Operational priorities. Allstate continues to make progress on streamlining and modernizing its operating model to deliver improved customer service and build long-term growth platforms.

- · The Allstate brand is supporting growth through initiatives to improve the effectiveness and distribution capacity of Allstate agencies.
- Esurance continues to expand its product suite, offering auto insurance in 42 states, renters insurance in 17 states, motorcycle insurance in seven states and homeowners insurance in four states as of the end of March 2014.
- Allstate Benefits' policies in force passed the three million mark in March. Allstate Benefits is an industry leader in voluntary benefits, offering one of the broadest product portfolios in the voluntary benefits market.

Proactive Capital Management

(\$ in millions, except per share data)

Operating costs and expenses

"We continued to proactively manage capital to improve both strategic flexibility and shareholder value," said Steve Shebik, chief financial officer. "During the first quarter, we completed our capital restructuring plan to further enhance a strong balance sheet at little incremental cost by issuing \$747.5 million of 6.625% noncumulative perpetual preferred stock. We repurchased common shares under the new \$2.5 billion authorization through open market purchases and the execution of a \$750 million accelerated share repurchase agreement. Overall during the first quarter, we repurchased 6.4 million common shares for \$348 million in the market and an initial 11.4 million shares under the accelerated share repurchase agreement."

Book value per diluted common share ended the first quarter at \$46.70, a 7.5% year-over-year increase and 3.1% higher than at the end of 2013. Statutory surplus at March 31, 2014 was an estimated \$17.7 billion for the

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combined insurance operating companies, an increase of \$0.5 billion from March 31, 2013. Property-liability statutory surplus was an estimated \$14.5 billion of this total, with Allstate Financial companies accounting for the remainder. Deployable assets at the holding company level totaled \$3.4 billion at March 31, 2014.

Visit <u>www.allstateinvestors.com</u> to view additional information about Allstate's results, including a webcast of its quarterly conference call and the presentation discussed on the call. The conference call will be held at 9 a.m. ET on Wednesday, May 7.

The Allstate Corporation (NYSE: ALL) is the nation's largest publicly held personal lines insurer, serving approximately 16 million households through its Allstate, Encompass, Esurance and Answer Financial brand names and Allstate Financial business segment. Allstate branded insurance products (auto, home, life and retirement) and services are offered through Allstate agencies, independent agencies, and Allstate exclusive financial representatives, as well as via www.allstate.com/financial and 1-800 Allstate*, and are widely known through the slogan "You're In Good Hands With Allstate*."

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THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

	March 31,		
	 2014		2013
	(una	audited)	_
Revenues			
Property-liability insurance premiums	\$ 7,064	\$	6,770
Life and annuity premiums and contract charges	607		579
Net investment income	959		983
Realized capital gains and losses:			
Total other-than-temporary impairment losses	(80)		(27)
Portion of loss recognized in other comprehensive income	(1)		(10)
Net other-than-temporary impairment losses recognized in earnings	 (81)		(37)
Sales and other realized capital gains and losses	135		168
Total realized capital gains and losses	 54		131
	 8,684	_	8,463
Costs and expenses			
Property-liability insurance claims and claims expense	4,759		4,460
Life and annuity contract benefits	488		458
Interest credited to contractholder funds	307		345
Amortization of deferred policy acquisition costs	1 025		946

Restructuring and related charges Interest expense	6 87 7,776	-	26 98 7,435
(Loss) gain on disposition of operations	(59)	-	2
Income from operations before income tax expense	849		1,030
Income tax expense	249	_	321
Net income	600	_	709
Preferred stock dividends	13	_	
Net income available to common shareholders \$	587	\$ _	709
Earnings per common share:			
Net income available to common shareholders per common share – Basic \$	1.31	\$	1.49
Weighted average common shares – Basic	446.4	_	475.4
Net income available to common shareholders per common share – Diluted \$	1.30	\$_	1.47
Weighted average common shares – Diluted	452.8	=	480.8
Cash dividends declared per common share \$	0.28	\$	0.25

THE ALLSTATE CORPORATION BUSINESS RESULTS

(\$ in millions, except ratios)

Three months ended March 31,

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	_	2014		2013
Property-Liability	_		-	
Premiums written	\$_	6,969	\$	6,625
Premiums earned	\$	7.064	\$	6.770
Claims and claims expense		(4,759)		(4,460)
Amortization of deferred policy acquisition costs		(961)		(871)
Operating costs and expenses		(968)		(957)
Restructuring and related charges		(4)		(24)
Underwriting income*	_	372	-	458
Net investment income	_	312	-	341
Periodic settlements and accruals on non-hedge derivative instruments		(3)		(1)
Amortization of purchased intangible assets		17		21
Income tax expense on operations		(230)		(263)
Operating income	_	468	-	556
Realized capital gains and losses, after-tax		34		73
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax		2		1
Amortization of purchased intangible assets, after-tax		(11)		(14)
Net income available to common shareholders	<u> -</u>	493	Ф.	616
	Ψ -		Ψ.	
Catastrophe losses	\$ _	445	\$	359
Operating ratios:				
Claims and claims expense ratio		67.4		65.9
Expense ratio	_	27.3	-	27.3
Combined ratio	_	94.7	_	93.2
Effect of catastrophe losses on combined ratio		6.3	_	5.3
Effect of prior year reserve reestimates on combined ratio	_	(0.2)	-	(0.6)
Effect of catastrophe losses included in prior year reserve reestimates on combined ratio	=		-	(0.5)
Effect of amortization of purchased intangible assets on combined ratio	=	0.2	-	0.3
Effect of Discontinued Lines and Coverages on combined ratio	=		=	
Allstate Financial	=			
Premiums and contract charges	\$	607	\$	579
Net investment income	•	640	Ψ	635
Periodic settlements and accruals on non-hedge derivative instruments				10
Contract benefits		(488)		(458)
Interest credited to contractholder funds		(291)		(336)
Amortization of deferred policy acquisition costs		(74)		(76)
Operating costs and expenses		(118)		(148)
Restructuring and related charges		(2)		(2)
Income tax expense on operations		(85)		(60)
Operating income	_	189	-	144
Realized capital gains and losses, after-tax				12
Valuation changes on embedded derivatives that are not hedged, after-tax		(11)		(6)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax		`		ì
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax				(6)
(Loss) gain on disposition of operations, after-tax		(16)		ì
Net income available to common shareholders	\$	162	\$	146
Corporate and Other	=		-	
Net investment income	\$	7	\$	7
Operating costs and expenses		(95)		(95)
Income tax benefit on operations		32		35
Preferred stock dividends		(13)		
Operating loss	_	(69)	-	(53)
Realized capital gains and losses, after-tax		1		<u> </u>
Net loss available to common shareholders	\$	(68)	\$	(53)
Consolidated net income available to common shareholders	· =	587	\$	709
	Ψ =	301	Ψ.	

THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF FINANCIAL POSITION

(\$ in millions, except par value data)	_	March 31, 2014	_	December 31, 2013
Assets	_	(unaudited)	_	
Investments:				
Fixed income securities, at fair value (amortized cost \$58,587 and \$59,008)	\$	61,161	\$	60,910
Equity securities, at fair value (cost \$4,575 and \$4,473)		5,297		5,097
Mortgage loans		4,472		4,721
Limited partnership interests		5,024		4,967
Short-term, at fair value (amortized cost \$2,573 and \$2,393)		2,573		2,393
Other		3,163		3,067
Total investments	_	81,690	_	81,155
Cash		1,170		675
Premium installment receivables, net		5,271		5,237
Deferred policy acquisition costs		3,316		3,372

Reinsurance recoverables, net		7,512		7,621
Accrued investment income		610		624
Property and equipment, net		1,024		1,024
Goodwill		1,243		1,243
Other assets		2,187		1,937
Separate Accounts		4,878		5,039
Assets held for sale		15,390		15,593
Total assets	\$	124,291	\$	123,520
Liabilities				
Reserve for property-liability insurance claims and claims expense	\$	21,985	\$	21,857
Reserve for life-contingent contract benefits		12,435		12,386
Contractholder funds		23,989		24,304
Unearned premiums		10,821		10,932
Claim payments outstanding		785		631
Deferred income taxes		886		635
Other liabilities and accrued expenses		5,566		5,156
Long-term debt		6,200		6,201
Separate Accounts		4,878		5.039
Liabilities held for sale		14,641		14.899
Total liabilities		102,186		102,040
Equity				
Preferred stock and additional capital paid-in, \$1 par value, 62.2 thousand and 32.3 thousand shares issued and outstanding, \$1,555 and				
\$807.5 aggregate liquidation preference		1,505		780
Common stock, \$.01 par value, 900 million issued, 434 million and 449 million shares outstanding		9		9
Additional capital paid-in		3.017		3.143
Retained income		36,041		35,580
Deferred ESOP expense		(31)		(31)
Treasury stock, at cost (466 million and 451 million shares)		(19,922)		(19,047)
Accumulated other comprehensive income:		(==,===)		(==,=)
Unrealized net capital gains and losses:				
Unrealized net capital gains and losses on fixed income securities with OTTI		66		50
Other unrealized net capital gains and losses		2,271		1,698
Unrealized adjustment to DAC, DSI and insurance reserves		(246)		(102)
Total unrealized net capital gains and losses		2,091		1.646
Unrealized foreign currency translation adjustments		22		38
Unrecognized pension and other postretirement benefit cost		(627)		(638)
Total accumulated other comprehensive income		1,486		1,046
Total shareholders' equity		22,105		21,480
Total liabilities and shareholders' equity	•	124,291	\$	123,520
Total natifices and shalf-inders equity	\$	124,291	Ψ	123,320

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THE ALLSTATE CORPORATION AND SUBSIDIARIES CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

Three months ended March 31,

2014 2013 Cash flows from operating activities (unaudited) Net income
Adjustments to reconcile net income to net cash provided by operating activities: \$ 600 709 98 87 Depreciation, amortization and other non-cash items Realized capital gains and losses Loss (gain) on disposition of operations Interest credited to contractholder funds (54) 59 307 (131) (2) 345 Changes in: Policy benefits and other insurance reserves Unearned premiums (18) (92) (514) Deferred policy acquisition costs
Premium installment receivables, net
Reinsurance recoverables, net
Income taxes (30) (22) 406 277 (46) (45) (68) Other operating assets and liabilities Net cash provided by operating activities

Cash flows from investing activities Proceeds from sales Fixed income securities
Equity securities
Limited partnership interests 5,474 210 160 6.483 1,328 238 Mortgage loans
Other investments
Investment collections 10 30 15 1.745 849 Fixed income securities Mortgage loans Other investments Investment purchases 324 50 237 54 (6.084) (6.252) Fixed income securities Equity securities Limited partnership interests (1,330) (277) (317) (255) Mortgage loans (2) (243) (75) (196) Other investments (808) 34 (60) Change in short-term investments, net Change in other investments, net 189 36 Purchases of property and equipment, net (55) Purchases of property and equipment, net Disposition of operations
Net cash provided by investing activities
Cash flows from financing activities
Proceeds from issuance of long-term debt 136 1,376 492 Repayment of long-term debt Proceeds from issuance of preferred stock Contractholder fund deposits (1) 725 403 591 Contractholder fund withdrawals Dividends paid on common stock Dividends paid on preferred stock (1.084)(1,259)(113) (12) (1,115) Treasury stock purchases (739)Shares reissued under equity incentive plans, net Excess tax benefits on share-based payment arrangements 77 13 17 23 (6) Net cash used in financing activities Cash classified as held for sale Net increase in cash 495 14 Cash at beginning of period Cash at end of period 806

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Definitions of Non-GAAP Measures

(\$ in millions)

We believe that investors' understanding of Allstate's performance is enhanced by our disclosure of the following non-GAAP measures. Our methods for calculating these measures may differ from those used by other companies and therefore comparability may be limited.

 $\label{lem:operating} \textbf{Operating income} \ \text{is net income available to common shareholders, excluding:}$

realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income,

- valuation changes on embedded derivatives that are not hedged, after-tax,
- · amortization of deferred policy acquisition costs (DAC) and deferred sales inducements (DSI), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of purchased intangible assets, after-tax.
- · gain (loss) on disposition of operations, after-tax, and
- · adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income available to common shareholders is the GAAP measure that is most directly comparable to operating income.

We use operating income as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, amortization of purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated investment income and interest credited to contractholder funds) or replicated investments. Amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends.

The following table reconciles operating income and net income available to common shareholders.

(\$ in millions, except per share data)	_					For t	the three mon	ths e	nded March 31	.,				
		Prope	ty-Lia	bility	Allstate	e Fina	ncial		Cons	olidate	ed		dilute	
		2014		2013	2014		2013	_	2014		2013	2014		2013
Operating income	\$	468	\$	556	\$ 189	\$	144	\$	588	\$	647	\$ 1.30	\$	1.35
Realized capital gains and losses, after-tax		34		73			12		35		85	0.08		0.18
Valuation changes on embedded derivatives that are not														
hedged, after-tax					(11)		(6)		(11)		(6)	(0.02)		(0.02)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded														
derivatives that are not hedged, after-tax							1				1			
Reclassification of periodic settlements and accruals on non-														
hedge derivative instruments, after-tax		2		1			(6)		2		(5)			(0.01)
Amortization of purchased intangible assets, after-tax		(11)		(14)					(11)		(14)	(0.02)		(0.03)
(Loss) gain on disposition of operations, after-tax					(16)	_	1	_	(16)		1	 (0.04)		
Net income available to common shareholders	\$	493	\$	616	\$ 162	\$	146	\$	587	\$	709	\$ 1.30	\$	1.47
					9									

Operating income return on common shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12-month operating income by the average of common shareholders' equity as the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of common shareholders' equity primarily attributable to the company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income available to common shareholders and return on common shareholders and that it provides a valuable tool for investors when considered along with net income return on common shareholders' equity because it eliminates the after-tax effects of realized and unrealized net capital gains and losses that can fluctuate significantly from period to period and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on common shareholders' equity variability and profitability while recognizing these or similar items may recur in subsequent periods. Therefore, we believe it is usernaparency and understanding of their significance to return on commo

For the twelve months ended

The following tables reconcile return on common shareholders' equity and operating income return on common shareholders' equity

(\$ in millions)

(+ ··· ······						
		2014		2013		
Return on common shareholders' equity						
Numerator: Net income available to common shareholders	\$	2,141	\$	2,249		
Denominator:						
Beginning common shareholders' equity Ending common shareholders' equity $^{\scriptscriptstyle (1)}$	\$	20,619 20,600	\$	19,182 20,619		
Average common shareholders' equity	\$	20,610	\$	19,901		
Return on common shareholders' equity		10.4%		11.3%		
			For the twelve months March 31,			
	-	2014	naion oi,	2013		
Operating income return on common shareholders' equity						
Numerator:						
Operating income	\$	2,611	* <u></u>	2,085		
Denominator:						
Beginning common shareholders' equity	\$	20,619	\$	19,182		
Unrealized net capital gains and losses		2,905		1,874		
Adjusted beginning common shareholders' equity		17,714		17,308		
Ending common shareholders' equity		20,600		20,619		
Unrealized net capital gains and losses		2,091		2,905		
Adjusted ending common shareholders' equity		18,509		17,714		
Average adjusted common shareholders' equity	\$	18,112	\$	17,511		
Operating income return on common shareholders' equity		14.4%		11.9%		

⁽¹⁾ March 31, 2014 balance excludes \$1.51 billion of equity related to preferred stock

Underwriting income is calculated as premiums earned, less claims and claims expense ("losses"), amortization of DAC, operating costs and expenses and restructuring and related charges as determined using GAAP.

Management uses this measure in its evaluation of the results of operations to analyze the profitability of our Property-Liability insurance operations separately from investment results. It is also an integral component of incentive compensation. It is useful for investors to evaluate the components of income separately and in the aggregate when reviewing performance. Net income available to common shareholders is the most directly comparable GAAP measure. Underwriting income should not be considered a substitute for net income available to common shareholders and does not reflect the overall profitability of our business. A reconciliation of Property-Liability underwriting income to net income available to common shareholders is provided in the "Business Results" page.

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Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased intangible assets ("underlying combined ratio") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year non-catastrophe reserve reestimates on the combined ratio, and the effect of amortization of purchased intangible assets on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates and amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Amortization of purchased intangible assets relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our

underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business.

Three months ended

Three months ended

Three months ended

Three months ended

The following table reconciles the Property-Liability underlying combined ratio to the Property-Liability combined ratio

	March 31,			
	2014	2013		
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased intangible assets ("underlying combined ratio")	88.4	87.7		
Effect of catastrophe losses	6.3	5.3		
Effect of prior year non-catastrophe reserve reestimates	(0.2)	(0.1)		
Effect of amortization of purchased intangible assets	0.2	0.3		
Combined ratio	94.7	93.2		
Effect of prior year catastrophe reserve reestimates		(0.5)		

Underwriting margin is calculated as 100% minus the combined ratio.

In this news release, we provide our outlook range on the Property-Liability 2014 underlying combined ratio. A reconciliation of this measure to the combined ratio is not possible on a forward-looking basis because it is not possible to provide a reliable forecast of catastrophes. Future prior year reserve reestimates are expected to be zero because reserves are determined based on our best estimate of ultimate loss reserves as of the reporting date.

The following table reconciles the Allstate brand underlying combined ratio to the Allstate brand combined ratio.

	Three month March	
	2014	2013
Underlying combined ratio	86.4	86.2
Effect of catastrophe losses	6.4	5.5
Effect of prior year non-catastrophe reserve reestimates	(0.2)	(0.1)
Combined ratio	92.6	91.6
Effect of prior year catastrophe reserve reestimates		(0.5)

The following table reconciles the Allstate brand auto underlying combined ratio to the Allstate brand auto combined ratio.

	March 31,				
	2014	2013			
Underlying combined ratio	93.8	93.2			
Effect of catastrophe losses	0.4	1.1			
Effect of prior year non-catastrophe reserve reestimates	(0.8)	(0.5)			
Combined ratio	93.4	93.8			
Effect of prior year catastrophe reserve reestimates	(0.1)	(1.1)			

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The following table reconciles the Allstate brand homeowners underlying combined ratio to the Allstate brand homeowners combined ratio.

	March 31,				
	2014	2013			
Underlying combined ratio	65.8	65.8			
Effect of catastrophe losses	21.3	18.7			
Effect of prior year non-catastrophe reserve reestimates	0.2	0.6			
Combined ratio	87.3	85.1			
Effect of prior year catastrophe reserve reestimates	0.6	2.0			

The following table reconciles the Encompass brand underlying combined ratio to the Encompass brand combined ratio.

	March 3	1,
	2014	2013
Underlying combined ratio	91.8	97.9
Effect of catastrophe losses	11.2	4.6
Effect of prior year non-catastrophe reserve reestimates	(0.4)	(0.4)
Combined ratio	102.6	102.1
Effect of prior year catastrophe reserve reestimates	(0.3)	(0.3)

The following table reconciles the Esurance brand underlying combined ratio to the Esurance brand combined ratio

	March 3	31,
	2014	2013
Underlying combined ratio	124.2	110.3
Effect of catastrophe losses	0.3	1.1
Effect of prior year non-catastrophe reserve reestimates	(0.9)	
Effect of amortization of purchased intangible assets	3.5	5.3
Combined ratio	127.1	116.7

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing common shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total common shares outstanding plus dilutive potential common shares outstanding. We use the trend in book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per common share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, should not be considered a substitute for book value per common share, and does not reflect the recorded net worth of our business. The following table shows the

(\$ in millions, except per share data)		As of	As of March 31,		
		2014		2013	
Book value per common share					
Numerator:	\$	20,600	Ф	20.619	
Common shareholders' equity Denominator:	Ф	20,000	Ф	20,019	
Common shares outstanding and dilutive potential common shares outstanding		441.1		474.4	
Book value per common share	\$	46.70	\$	43.46	
Book value per common share, excluding the impact of unrealized net capital gains and losses of fixed income securities Numerator:	on				
Common shareholders' equity Unrealized net capital gains and losses on fixed income securities	\$	20,600 1.640	\$	20,619 2,486	
Adjusted common shareholders' equity Denominator:	\$	18,960	\$	18,133	
Common shares outstanding and dilutive potential common shares outstanding		441.1		474.4	
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities	\$	42.98	\$	38.22	

This news release contains forward-looking statements about our outlook for the Property-Liability combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased intangible assets for 2014. These statements are subject to the Private Securities Litigation Reform Act of 1995 and are based on management's estimates, assumptions and projections. Actual results may differ materially from those projected based on the risk factors described below.

- Premiums written and premiums earned, the denominator of the underlying combined ratio, may be materially less than projected. Policyholder attrition may be greater than anticipated resulting in a lower amount of insurance
- Premiums written and premiums earned, the denominator of the underlying combined ratio, may be materially less man projected. Policynoider attrition may be greater man anticipated resulting in a lower amount of insurance in force.
 Unanticipated increases in the severity or frequency of auto insurance claims may adversely affect our underwriting results. Changes in the severity or frequency of claims may affect the profitability of our Allstate Protection segment. Changes in bodily injury claim severity are driven primarily by inflation in the medical sector of the economy and litigation. Changes in auto physical damage claim severity are driven primarily by inflation in auto repair costs, auto parts prices and used car prices. The short-term level of claim frequency we experience may vary from period to period and may not be sustainable over the longer term. A decline in gas prices, increase in miles driven, and higher unemployment are examples of factors leading to a short-term frequency change. A significant long-term increase in claim frequency could have an adverse effect on our underwriting results.
 We undertake no obligation to publicly correct or update any forward-looking statements. This news release contains unaudited financial information.

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THE ALLSTATE CORPORATION

Investor Supplement First Quarter 2014

The consolidated financial statements and financial exhibits included herein are unaudited. These consolidated financial statements and exhibits should be read in conjunction with the consolidated financial statements and notes thereto included in the most recent Annual Report on Form 10-K and Quarterly Reports on Form 10-Q. The results of operations for interim periods should not be considered indicative of results to be expected for the full year.

Measures used in these financial statements and exhibits that are not based on generally accepted accounting principles ("non-GAAP") are denoted with an asterisk (*) the first time they appear. These measures are defined on the page "Definitions of Non-GAAP Measures" and are reconciled to the most directly comparable GAAP measure herein.



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THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF OPERATIONS

(\$ in millions, except per share data)

Three months ended March 31, Dec. 31, Sept. 30, June 30, March 31, 2013 2014 2013 2013 2013 Revenues Property-liability insurance premiums \$ 7,064 \$ 7,014 6,972 6,862 6,770 Life and annuity premiums and contract charges 607 610 584 579 579 1 026 984 Net investment income 959 950 983 Realized capital gains and losses: Total other-than-temporary impairment losses (80)(29)(96)(55)(27)Portion of loss recognized in other comprehensive income (1) (1) (5) (60) 8 (10)Net other-than-temporary impairment losses recognized in earnings (88) (37) Sales and other realized capital gains and losses <u>1</u>35 172 47 <u>422</u> <u>168</u> Total realized capital gains and losses 54 142 (41) 362 131 Total revenues 8.684 8,465 8.792 8.787 8,463 Costs and expenses Property-liability insurance claims and claims expense 4,759 4,283 4,427 4,741 4,460 Life and annuity contract benefits 490 498 471 458 488 Interest credited to contractholder funds 307 305 317 311 345 Amortization of deferred policy acquisition costs Operating costs and expenses 1,035 1,094 1,069 1,258 961 1,090 946 1,102 1,026 937 Restructuring and related charges 6 11 13 20 26 Loss on extinguishment of debt Interest expense 2 9 480 87 87 83 98 99 Total costs and expenses 7,776 7,505 7,310 8,173 7,435 (59) (Loss) gain on disposition of operations (44)(646)2 849 1,243 509 614 1,030 Income from operations before income tax expense 193 180 321 Income tax expense 249 422 Net income 600 821 316 434 709 Preferred stock dividends 13 6 11 Net income available to common shareholders 587 810 310 434 709 Earnings per common share: (1) Net income available to common shareholders per common share - Basic 1.31 1.79 0.67 0.93 1.49 446.4 475.4 452.8 461.1 468.3 Weighted average common shares - Basic 1.47 Net income available to common shareholders per common share - Diluted 1.30 1.76 0.66 0.92 \$ 480.8 452.8 459.6 467.1 473.8 Weighted average common shares - Diluted

In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

Cash dividends declared per common share

THE ALLSTATE CORPORATION CONTRIBUTION TO INCOME (\$ in millions, except per share data)

\$

0.28

Three months ended

\$

0.25

0.25

0.25

	 March 31, 2014	Ī.	Dec. 31, 2013	_	Sept. 30, 2013	_	June 30, 2013	N	March 31, 2013
Contribution to income									
Operating income before the impact of restructuring and related charges Restructuring and related charges, after-tax	\$ 592 (4)	\$	789 (8)	\$	721 (8)	\$_	542 (13)	\$	664 (17)
Operating income *	588		781		713		529		647
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation	35 (11)		94 (3)		(28) (10)		234 3		85 (6)
changes on embedded derivatives that are not hedged, after-tax DAC and DSI unlocking relating to realized capital gains and losses, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments,	-		(3)		1 7		(4) -		1 -
after-tax Amortization of purchased intangible assets, after-tax (Loss) gain on disposition of operations, after-tax Loss on extinguishment of debt, after-tax Postretirement benefits curtailment gain, after-tax	2 (11) (16) -		1 (15) (44) (1)		(13) (472) (6) 118		(3) (13) - (312)		(5) (14) 1 -
Net income available to common shareholders	\$ 587	\$	810	\$	310	\$	434	\$	709
Income per common share - Diluted (1) Operating income before the impact of restructuring and related charges Restructuring and related charges, after-tax	\$ 1.31 (0.01)	\$	1.72 (0.02)	\$_	1.54 (0.01)	\$_	1.14 (0.02)	\$	1.38 (0.03)
Operating income	1.30		1.70		1.53		1.12		1.35
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation	0.08 (0.02)		0.21 (0.01)		(0.06) (0.02)		0.50 0.01		0.18 (0.02)
changes on embedded derivatives that are not hedged, after-tax DAC and DSI unlocking relating to realized capital gains and losses, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments,	-		(0.01)		0.01		(0.01)		-
after-tax Amortization of purchased intangible assets, after-tax Loss on disposition of operations, after-tax	(0.02) (0.04)		(0.03) (0.10)		(0.03) (1.01)		(0.01) (0.03)		(0.01) (0.03)

0.25

Net income available to common shareholders

Weighted average common shares - Diluted

<u>-</u>		<u>-</u>	(0.01) 0.25	_	(0.66)	
1.30	\$	1.76	\$ 0.66	\$	0.92	\$
452.8	_	459.6	467.1		473.8	

Three months ended

In accordance with GAAP, the quarter and year-to-date per share amounts are calculated discretely. Therefore, the sum of each quarter may not equal the year-to-date amount.

.

1.47

480.8

THE ALLSTATE CORPORATION REVENUES

\$

(\$ in millions)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2014	2013	2013	2013	2013
Property-Liability Property-Liability insurance premiums Net investment income Realized capital gains and losses	\$ 7,064 312 53	382 128	\$ 6,972 \$ 309 (26)	6,862 343 305	\$ 6,770 341 112
Total Property-Liability revenues	7,429	7,524	7,255	7,510	7,223
Allstate Financial Life and annuity premiums and contract charges Net investment income Realized capital gains and losses	607	610	584	579	579
	640	637	633	633	635
	1	14	(16)	57	19
Total Allstate Financial revenues	1,248	1,261	1,201	1,269	1,233
Corporate and Other Service fees (1) Net investment income Realized capital gains and losses	2	3	3	2	1
	7	7	8	8	7
	-		1	-	
Total Corporate and Other revenues before reclassification of services fees Reclassification of service fees (1) Total Corporate and Other revenues	9	10	12	10	8
	(2)	(3)	(3)	(2)	(1)
	7	7	9	8	7
Consolidated revenues	\$8,684	\$ \$	\$ \$,465 \$	8,787	\$8,463

⁽i) For presentation in the Consolidated Statements of Operations, service fees of the Corporate and Other segment are reclassified to Operating costs and expenses.

THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF FINANCIAL POSITION (\$ in millions)

	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013		March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
Assets	<u> </u>					Liabilities					
Investments Fixed income securities, at fair value (amortized cost \$58,897, \$59,008, \$58,129, \$68,475 and \$70,957) Equity securities, at fair value (cost \$4,575, \$4,473, \$4,370, \$4,237 and \$3,777) Mortgage loans Limited partnership interests	\$ 61,161 \$ 5,297 4,472 5,024	\$ 60,910 \$ 5,097 4,721 4,967	4,812 4,817 5,091	71,039 \$ 4,505 6,413 4,941	6 75,806 4,439 6,434 4,931	Reserve for property-liability insurance claims and claims expense \$ Reserve for life-contingent contract benefits Contractholder funds Unearned premiums Claim payments outstanding Deferred income taxes Other liabilities and accrued expenses Short-term debt	21,985 \$ 12,435 23,989 10,821 785 886 5,566	21,857 12,386 24,304 10,932 631 635 5,156	20,983 12,590 24,476 11,016 702 440 5,245	\$ 20,989 \$ 14,242 36,357 10,510 745 250 6,055 500	\$ 20,920 14,767 38,807 10,218 757 782 6,436
Short-term, at fair value (amortized cost \$2,573, \$2,393, \$2,694, \$2,646 and \$3,169) Other	2,573 3,163	2,393 3.067	2,694 2,774	2,646 2,771	3,169 2,603	Snortem debt Long-term debt Separate Accounts Liabilities held for sale Total liabilities	6,200 4,878 14,641 102,186	6,201 5,039 14,899 102,040	6,217 4,928 14,908 101,505	5,475 6,488 - 101.611	6,556 6,750 105,993
Total investments	81,690	81,155	80,483	92,315	97,382	rotar liabilities	102,186	102,040	101,505	101,011	105,993
						Equity Preferred stock and additional capital paid-in, 62.2 thousand, 32.3 thousand, 26.9 thousand, 11.5 thousand and none outstanding Common stock, 434 million, 449 million, 456 million, 465 million and 468 million shares outstanding	1,505	780 9	650 9	278 9	- 9
						Additional capital paid-in Retained income Deferred ESOP expense Treasury stock, at cost (466 million, 451 million,	3,017 36,041 (31)	3,143 35,580 (31)	3,127 34,885 (39)	3,105 34,691 (39)	3,028 34,375 (39)
						444 million, 435 million and 432 million) Accumulated other comprehensive income: Unrealized net capital gains and losses: Unrealized net capital gains and losses on fixed income	(19,922)	(19,047)	(18,662)	(18,225)	(18,033)
Cash Premium installment receivables, net	1,170 5,271	675 5,237	1,069 5,341	634 5,116	820 5,066	securities with other-than-temporary impairments Other unrealized net capital gains and losses Unrealized adjustment to DAC, DSI and insurance	66 2,271	50 1,698	33 1,804	36 1,794	30 3,543
Deferred policy acquisition costs Reinsurance recoverables, net (1) Accrued investment income	3,316 7,512 610	3,372 7,621 624	3,286 6,938 617	3,914 8,346 773	3,660 8,316 792	reserves Total unrealized net capital gains and losses Unrealized foreign currency translation	2,091	1,646	<u>(123)</u> 1,714	(179) 1,651	<u>(668)</u> 2,905
Property and equipment, net Goodwill	1,024 1,243	1,024 1,243	993 1,243	971 1,239	998 1,239	adjustments Unrecognized pension and other	22	38	50	37	58
Other assets Separate Accounts	2,187 4,878	1,937 5,039	1,810 4,928	1,684 6,488	1,589 6,750	postretirement benefit cost Total accumulated other comprehensive	(627)	(638)	(954)	(1,638)	(1,684)
Assets held for sale	15,390	15,593	15,577		<u>-</u>	income Total shareholders' equity	1,486 22,105	1,046 21,480	20,780	50 19,869	1,279 20,619
Total assets	\$ 124,291	123,520 \$	122,285 \$	121,480	126,612	Total liabilities and shareholders' equity \$	124,291	123,520	122,285	121,480	126,612

⁽ii) Reinsurance recoverables of unpaid losses related to Property-Liability were \$4,671 million, \$4,664 million, \$3,652 million, \$3,613 million and \$3,568 million as of March 31, 2014, December 31, 2013, September 30, 2013, June 30, 2013 and March 31, 2013, respectively.

	March 31, 2014	Dec. 31, 2013	Sept. 30, June 30, 2013 2013	March 31, 2013
Book value per common share				
Numerator:				
Common shareholders' equity (1)	\$	\$ 20,700 \$	20,130 \$ 19,591	\$20,619
Denominator:				
Common shares outstanding and dilutive potential common shares outstanding	441.1	456.9	462.9 470.6	474.4
Book value per common share	\$ 46.70	\$ 45.31 \$	43.49 \$ 41.63	\$ 43.46
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities *				
Numerator:				
Common shareholders' equity	\$ 20,600	\$ 20,700 \$	20,130 \$ 19,591	\$ 20,619
Unrealized net capital gains and losses on fixed income securities	1,640	1,258	1,4451,489	2,486
Adjusted common shareholders' equity	\$ 18,960	\$\$	18,685 \$ 18,102	\$18,133
Denominator:				
Common shares outstanding and dilutive potential common shares outstanding	441.1	456.9	462.9 470.6	474.4
Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities	\$ 42.98	\$ <u>42.55</u> \$	40.37 \$ 38.47	\$ 38.22

⁽i) Excludes equity related to preferred stock of \$1,505 million, \$780 million, \$650 million and \$278 million as of March 31, 2014, December 31, 2013, September 30, 2013 and June 30, 2013, respectively.

THE ALLSTATE CORPORATION RETURN ON COMMON SHAREHOLDERS' EQUITY (\$ in millions)

	Twelve months ended								
Return on Common Shareholders' Equity	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013				
Numerator:									
Net income available to common shareholders (1)	\$ 2,141	\$ 2,263	\$1,847	\$ 2,260	\$ 2,249				
Denominator:									
Beginning common shareholders' equity Ending common shareholders' equity	\$ 20,619 20,600	\$ 20,580 20,700	\$ 20,837 20,130	\$ 19,475 19,591	\$ 19,182 20,619				
Average common shareholders' equity (2)	\$ 20,610	\$ 20,640	\$ 20,484	\$ 19,533	\$ 19,901				
Return on common shareholders' equity	10.4 %	11.0 %	9.0 %	11.6 %	11.3 %				
Operating Income Return on Common Shareholders' Equity * Numerator:									
Operating income (1)	\$ 2,611	\$ 2,670	\$ 2,178	\$ 2,182	\$ 2,085				
Denominator:									
Beginning common shareholders' equity Unrealized net capital gains and losses Adjusted beginning common shareholders' equity	\$ 20,619 2,905 17,714	\$ 20,580 2,834 17,746	\$ 20,837 2,880 17,957	\$ 19,475 2,070 17,405	\$ 19,182 1,874 17,308				
Ending common shareholders' equity Unrealized net capital gains and losses Adjusted ending common shareholders' equity	20,600 2,091 18,509	20,700 1,646 19,054	20,130 1,714 18,416	19,591 1,651 17,940	20,619 2,905 17,714				
Average adjusted common shareholders' equity (2)	\$ 18,112	\$18,400	\$18,187	\$ 17,673	\$ 17,511				
Operating income return on common shareholders' equity	<u>14.4</u> %	<u>14.5</u> %	12.0 %	12.3 %	<u>11.9</u> %				

Net income available to common shareholders and operating income reflect a trailing twelve-month period.

Average common shareholders' equity and average adjusted common shareholders' equity are determined using a two-point average, with the beginning and ending common shareholders' equity and adjusted common shareholders' equity, respectively, for the twelve-month period as data points.

(\$ in millions)

Debt	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
Short-term debt Long-term debt Total debt	\$ 6,200 \$ 6,200	\$ - 6,201 \$ 6,201	\$ 6,217 \$ 6,217	\$ 500 5,475 \$ 5,975	\$ 6,556 \$ 6,556
Capital resources Debt	\$ 6,200	\$ 6,201	\$ 6,217	\$ 5,975	\$ 6,556
Shareholders' equity Preferred stock and additional capital paid-in Common stock Additional capital paid-in Retained income Deferred ESOP expense Treasury stock Unrealized net capital gains and losses Unrealized foreign currency translation adjustments Unrecognized pension and other postretirement benefit cost Total shareholders' equity	1,505 9 3,017 36,041 (31) (19,922) 2,091 22 (627) 22,105	780 9 3,143 35,580 (31) (19,047) 1,646 38 (638) 21,480	650 9 3,127 34,885 (39) (18,662) 1,714 50 (954) 20,780	278 9 3,105 34,691 (39) (18,225) 1,651 37 (1,638) 19,869	3,028 34,375 (39) (18,033) 2,905 58 (1,684) 20,619
Total capital resources	\$ 28,305	\$ 27,681	\$ 26,997	\$ 25,844	\$ 27,175
Ratio of debt to shareholders' equity	28.0 %	28.9 %	6 29.9 %	30.1 %	31.8 %
Ratio of debt to capital resources	21.9 %	22.4 %	6 23.0 %	23.1 %	%

THE ALLSTATE CORPORATION CONSOLIDATED STATEMENTS OF CASH FLOWS (\$ in millions)

		TI	hree months ended	l	
	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
CASH FLOWS FROM OPERATING ACTIVITIES Net income Adjustments to reconcile net income to net cash provided by	\$ 600	\$ 821 \$	\$ 316	\$ 434	\$ 709
operating activities: Depreciation, amortization and other non-cash items Realized capital gains and losses Loss on extinguishment of debt Loss (gain) on disposition of operations Interest credited to contractholder funds Changes in:	98 (54) - 59 307	122 (142) 2 44 305	66 41 9 646 317	93 (362) 480 - 311	87 (131) - (2) 345
Policy benefits and other insurance reserves Unearned premiums Deferred policy acquisition costs Premium installment receivables, net Reinsurance recoverables, net Income taxes Other operating assets and liabilities Net cash provided by operating activities	(18) (92) 3 (46) (45) (68) (270) 474	732 (68) (60) 95 (1,023) 118 225 1,171	(180) 505 (101) (219) (33) 172 (21) 1,518	(93) 311 (77) (59) (79) 6 (152)	(514) (146) (30) (22) 406 277 (239) 740
CASH FLOWS FROM INVESTING ACTIVITIES Proceeds from sales Fixed income securities Equity securities Limited partnership interests Mortgage loans Other investments Investment collections	6,483 1,328 238 10 30	5,889 942 369 4 58	4,893 489 238 - 55	4,987 1,532 278 18 23	5,474 210 160 2 15
Fixed income securities Mortgage loans Other investments	849 324 50	1,029 237 62	1,221 308 42	1,913 238 117	1,745 237 54
Investment purchases Fixed income securities Equity securities Limited partnership interests Mortgage loans Other investments Change in short-term investments, net Change in other investments, net Purchases of property and equipment, net Disposition and acquisition of operations Net cash provided by (used in) investing activities	(6,252) (1,330) (277) (2) (243) 189 36 (55) (2) 1,376	(7,442) (1,112) (401) (115) (204) 117 5 (91)	(6,008) (555) (434) (109) (342) (121) 1 (73) (24) (419)	(4,553) (1,693) (222) (239) (342) 385 57 17 	(6,084) (317) (255) (75) (196) (808) 34 (60) 136
CASH FLOWS FROM FINANCING ACTIVITIES Change in short-term debt Proceeds from issuance of long-term debt Repayment of long-term debt Proceeds from issuance of preferred stock Contractholder fund deposits Contractholder fund withdrawals Dividends paid on common stock Dividends paid on preferred stock Treasury stock purchases Shares reissued under equity incentive plans, net Excess tax benefits on share-based payment arrangements Other Net cash used in financing activities Cash classified as held for sale	(1) 725 403 (1,084) (113) (12) (1,115) 77 13 (6) (1,113) (242)	4 (22) 130 566 (1,098) (115) (6) (449) 62 5 (2) (925)	(500) 786 (65) 373 489 (1,185) (118) - (488) 48 4 5 (651) (13)	500 989 (2.540) 278 528 (3.014) (119) - (158) 43 6 (28) (3.515)	492 - - 591 (1,259) - - (739) 17 23 13 (862)

(186) 820 634

14 806 820

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THE ALLSTATE CORPORATION ANALYSIS OF DEFERRED POLICY ACQUISITION COSTS (\$ in millions)

	_						ed Policy Acquisition Co nths ended March 31, 20						ation of Deferre Costs as of Mar	
Property-Liability	<u></u>		DAC classified as held for sale beginning balance	Total DAC including those classified as held for sale	costs deferred	Amortization before adjustments (3)(2)	Amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged (2)	capital gains and losses	Total DAC including those classified as held for sale	DAC classified as held for sale ending balance	Ending balance March 31, 2014	and losses	and losses	DAC after impact of unrealized capital gains and losses
Allstate Financial:		-, +		_,		(002)			_,		_,	-, +		_,
Traditional life and accident and health Interest-sensitive life Fixed annuity Subtotal	n -	711 991 45 1,747	13 700 30 743	724 1,691 75 2,490	39 28 - 67	(36) (34) (4) (74)	(2)	(75) (4) (79)	727 1,608 69 2,404	(13) (674) (27) (714)	714 934 42 1,690	714 1,077 51 1,842	(143) (9) (152)	714 934 42 1,690
Consolidated	\$	3,372 \$	743	4,115	\$ 1,029 \$	(1,035)	s <u> </u>	(79) \$	4,030 \$	(714) \$	3,316 \$	3,468 \$	(152) \$	3,316
				Change in Deferred For the three mon					Reconciliation of Defo uisition Costs as of					
	_	Beginning balance Dec. 31, 2012	Acquisition costs deferred	Amortization before		ch 31, 2013 on alized and d General Effectives and contractives and contractives	lized Ending gains balance	DAC bef impact unrealiz capital ga	fore of Impact of led unrealized capital gains	DAC after impact of unrealized				
Property-Liability	<u></u>	balance	costs	Amortization before adjustments (1)(2)	Amortization relating to reacting to reacting to reacting to reacting to reacting to reacting the relating to reacting the	ch 31, 2013 on alized and d General Effectives and control of the	lized Ending gains balance March 31, 20	DAC bet impact unrealiz capital grant and loss	fore of Impact of ed unrealized capital gains ses and losses	DAC after impact of unrealized capital gains	_			
Property-Liability Allstate Financial: Traditional life and accident and health	\$	balance Dec. 31, 2012	costs deferred	Amortization before adjustments (1)(2)	Amortization relating to reacting to reacting to reacting to reacting to reacting to reacting the relating to reacting the	on alized and d Effective capital dged (2) and logonized capital and logonized capital dged (2) and logonized capital dged (3) and logonized capital dged (4) and logonized capital dged (dized gains balance balance March 31, 20	DAC bet impact unrealiz capital grand loss and loss \$ 1,3	ore of Impact of ed unrealized capital gains ess and losses 98 \$	DAC after impact of unrealized capital gains and losses	-			
Allstate Financial: Traditional life and accident and health Interest-sensitive life Fixed annuity	\$	balance Dec. 31, 2012 1,396 \$ 671 1,529 25	costs deferred 873 \$ 39 58 5	Amortization before adjustments (971) \$ (29) (44) (3)	Amortization relating to reacting to reacting to reacting to reacting to reacting to reacting the relating to reacting the	on alized and d Effective capital dged (2) and logonized capital and logonized capital dged (2) and logonized capital dged (3) and logonized capital dged (4) and logonized capital dged (lized gains ssses Ending balance March 31, 20 - \$ 1,3	DAC bet impact unrealiz capital grand loss \$ 1,3 681 6 649 1,8 32	ore of ed capital gains and losses 98 \$ 81 99 (34 62 (3	DAC after impact of unrealized capital gains and losses - \$ 1,398 - 681 0) 1,549 0) 32	<u>-</u> :			
Allstate Financial: Traditional life and accident and health Interest-sensitive life	\$	balance Dec. 31, 2012 1,396 \$ 671 1,529	costs deferred 873 \$ 39 58	Amortization before adjustments (97) \$ (871) \$ (29)	Amortization relating to reacting to reacting to reacting to reacting to reacting to reacting the relating to reacting the	on alized and d Effective capital dged (2) and logonized capital and logonized capital dged (2) and logonized capital dged (3) and logonized capital dged (4) and logonized capital dged (Ilized gains Ending balance March 31, 20 - \$ 1, - 6	DAC bet impact unrealize capital grand loss see 1,3 see 1 see 1 see 2 se	ore of unrealized capital gains and losses 98 \$	DAC after impact of unrealized capital gains and losses - \$ 1,398 - 681 0) 1,549 0) 32				

Amortization before adjustments reflects total DAC amortization before amortization/accretion related to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged and amortization acceleration/deceleration for changes in assumptions.

Included as a component of amortization of DAC on the Consolidated Statements of Operations.

THE ALLSTATE CORPORATION PROPERTY-LIABILITY RESULTS (\$ in millions, except ratios)

				7	Three	months ende	d			
	_	March 31, 2014	Ī _	Dec. 31, 2013	-	Sept. 30, 2013		June 30, 2013	_	March 31, 2013
Premiums written Decrease (increase) in unearned premiums Other	\$	6,969 112 (17)	\$	6,950 84 (20)	\$	7,438 (518) 52	\$	7,151 (293) 4	\$	6,625 155 (10)
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income *	 - -	7,064 (4,759) (961) (968) (4) 372	-	7,014 (4,283) (984) (942) (11) 794	- -	6,972 (4,427) (929) (910) (9) 697		6,862 (4,741) (890) (943) (19) 269	- -	6,770 (4,460) (871) (957) (24) 458
Net investment income Periodic settlements and accruals on non-hedge derivative		312		382		309		343		341
instruments Amortization of purchased intangible assets Income tax expense on operations	_	(3) 17 (230)	-	(2) 23 (404)		(2) 21 (340)		(2) 20 (197)	_	(1) 21 (263)
Operating income		468		793		685		433		556
Realized capital gains and losses, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax Amortization of purchased intangible assets, after-tax Loss on disposition of operations, after-tax Net income available to common shareholders	\$ =	34 2 (11) - 493	\$ <u>-</u>	86 1 (15) - 865	\$	(17) 1 (13) - 656	\$	197 1 (13) (1) 617	\$ <u>-</u>	73 1 (14) - 616
Catastrophe losses	\$ _	445	\$ _	117	\$	128	\$	647	\$ _	359
Operating ratios Claims and claims expense ("loss") ratio Expense ratio Combined ratio Combined ratio excluding the effect of catastrophes *	- =	67.4 27.3 94.7	- -	61.1 27.6 88.7	.=	63.5 26.5 90.0	 . :	69.1 27.0 96.1 86.7	- =	65.9 27.3 93.2 87.9
Effect of catastrophe losses on combined ratio	-	6.3 94.7	- -	1.7 88.7	-	1.8 90.0		9.4 96.1	-	5.3 93.2
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates and amortization of purchased intangible assets ("underlying") Effect of catastrophe losses on combined ratio Effect of prior year reserve reestimates on combined ratio Effect of catastrophe losses included in prior year reserve		88.4 6.3 (0.2)		87.5 1.7 (0.9)		86.9 1.8 0.5		86.9 9.4 (0.8)		87.7 5.3 (0.6)
reestimates on combined ratio Effect of amortization of purchased intangible assets on combined		-		0.1		0.5		0.3		0.5
ratio	l _	0.2	Ι.	0.3	-	0.3		0.3	l _	0.3

Effect of restructuring and related charges on combined ratio

Effect of Discontinued Lines and Coverages on combined ratio

0.1

88.7 90.0 0.2 0.1 96.1 93.2 0.3 0.4 0.1 -

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THE ALLSTATE CORPORATION PROPERTY-LIABILITY UNDERWRITING RESULTS BY AREA OF BUSINESS (\$ in millions)

Three months ended

	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
Property-Liability Underwriting Summary Allstate Protection Discontinued Lines and Coverages Underwriting income	\$ 375 (3) \$ 372	\$ 795 (1) \$ 794	\$ 831 (134) \$ 697	\$ 273 (4) \$ 269	\$ 462 (4) \$ 458
Allstate Protection Underwriting Summary Premiums written	\$	\$6,950_	\$ 7,438	\$ 7,151	\$
Premiums earned Claims and claims expense Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Underwriting income	\$ 7,064 (4,756) (961) (968) (4) \$ 375	\$ 7,014 (4,282) (984) (942) (11) \$ 795	\$ 6,972 (4,292) (929) (911) (9) \$ 831	\$ 6,862 (4,738) (890) (942) (19) \$ 273	\$ 6,770 (4,457) (871) (956) (24) \$ 462
Catastrophe losses	\$ 445	\$ 117	\$ 128	\$ 647	\$359_
Operating ratios Loss ratio Expense ratio Combined ratio	67.3 27.4 94.7	61.1 27.6 88.7	61.6 26.5 88.1	69.0 27.0 96.0	65.9 27.3 93.2
Effect of catastrophe losses on combined ratio	6.3	1.7	1.8	9.4	5.3
Effect of restructuring and related charges on combined ratio	0.1	0.2	0.1	0.3	0.4
Effect of amortization of purchased intangible assets on combined ratio	0.2	0.3	0.3	0.3	0.3
Discontinued Lines and Coverages Underwriting Summary Premiums written	\$ <u> </u>	\$	\$	\$	\$ <u> </u>
Premiums earned Claims and claims expense Operating costs and expenses Underwriting loss	\$ - (3) - (3)	\$ - (1) - (1) \$ (1)	\$ (135) 1 \$ (134)	\$ (3) (1) \$ (4)	\$ (3) (1) \$ (4)
Effect of Discontinued Lines and Coverages on the Property- Liability combined ratio			1.9	0.1	<u> </u>
Underwriting Income by Brand Allstate brand Encompass brand Esurance brand Answer Financial Underwriting income	\$ 478 (8) (93) (2) \$ 375	\$ 814 41 (56) (4) \$ 795	\$ 871 19 (54) (5) \$ 831	\$ 346 (7) (61) (5) \$ 273	\$ 520 (6) (47) (5) \$ 462

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY PREMIUMS WRITTEN BY BRAND
(\$ in millions)

March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
2014	2013	2013	2013	2013
\$ 4,292	\$ 4,147	\$ 4,280	\$ 4,170	\$ 4,155
1,342	1,549	1,779	1,693	1,268
351	368	417	406	348
116	119	114	121	112
176	157	161	151	133
6,277	6,340	6,751	6,541	6,016
151	155	172	167	147
110	115	129	120	97
25	25	28	28	23
286	295	329	315	267
404 1 1 406	315 - - - 315	357 - 1 358	294 - 1 295	342 - - 342
6,969	6,950	7,438	7,151	6,625
	\$ 4,292 1,342 351 116 176 6,277 151 110 25 286 404 1 1 406	\$ 4,292 \$ 4,147 1,342 1,549 351 368 116 119 176 6,277 6,340 151 155 110 115 25 25 286 295 404 315 1 406 315	2014 2013 2013 \$ 4,292 \$ 4,147 \$ 4,280 1,342 1,549 1,779 351 368 417 116 119 114 176 157 161 6,277 6,340 6,751 151 155 172 110 115 129 25 25 28 286 295 329 404 315 357 1 - - 1 - 1 406 315 358	2014 2013 2013 2013 \$ 4,292 \$ 4,147 \$ 4,280 \$ 4,170 1,342 1,549 1,779 1,693 351 368 417 406 116 119 114 121 176 157 161 151 6,277 6,340 6,751 6,541 151 155 172 167 110 115 129 120 25 25 28 28 286 295 329 315 404 315 357 294 1 - - - 404 315 357 294 1 - - - 406 315 358 295

Property-Liability	\$ <u></u>	6,969	\$	6,950	\$_	7,438	\$_	7,151	\$	6,625
Allstate Protection Auto Homeowners Other personal lines Commercial lines Other business lines	\$	4,847 1,453 377 116 176	\$	4,617 1,664 393 119 157	\$ 	4,809 1,908 446 114 161	\$ _	4,631 1,813 435 121 151	\$	4,644 1,365 371 112 133
⁽¹⁾ Canada premiums included in Allstate brand Auto	\$ <u></u>	6,969	\$ <u></u>	6,950	* <u>=</u>	7,438	* = \$	7,151	\$ <u></u>	6,625
Homeowners Other personal lines	\$ <u></u>	40 11 231	\$ <u></u>	50 13 262	\$ <u></u>	58 14 297	\$	59 15 319	\$	38 13 235

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THE ALLSTATE CORPORATION PROPERTY-LIABILITY IMPACT OF NET RATE CHANGES APPROVED ON PREMIUMS WRITTEN

		Three months ender	d		Three months ended	d		Three months ended	
		March 31, 2014 (1)			December 31, 2013	3		September 30, 2013	
	Number of states	Countrywide (%) (4)	State specific (%) (5)	Number of states	Countrywide (%) (4)	State specific (%) (5)	Number of states	Countrywide (%) (4)	State specific (%) (5)
Allstate brand							<u> </u>		
Auto (2)	19	0.8	2.5	24	0.8	2.6	12	0.7	3.1
Homeowners (3)	8 (6)	0.2	2.3	21	1.5	4.5	3	0.3	6.8
Encompass brand									
Auto	2	0.5	4.9	11	2.1	6.6	9	1.4	5.7
Homeowners	1	-	2.5	14	2.7	6.4	11	1.4	6.9
Esurance brand									
Auto	17	2.2	8.2	16	1.1	5.5	14	1.1	5.2
		Three months ender June 30, 2013	d		Three months ended March 31, 2013	d		Three months ended December 31, 2012	
	Number of states	June 30, 2013	State	Number of states	March 31, 2013	State	Number of states	December 31, 2012	State
Allstate brand	Number of states		<u> </u>	Number of states			Number of states		
Auto (2)		June 30, 2013	State		March 31, 2013	State		December 31, 2012	State
Allstate brand Auto ⁽²⁾ Homeowners ⁽³⁾	states	June 30, 2013 Countrywide (%) (4)	State specific (%) (5)	states	March 31, 2013 Countrywide (%) (4)	State specific (%) (5)	states	December 31, 2012 Countrywide (%) (4)	State specific (%) (5)
Auto (2)	states 15	June 30, 2013 Countrywide (%) (4) 0.1	State specific (%) (5) 0.5	states 15	March 31, 2013 Countrywide (%) (4) 0.3	State specific (%) (5) 1.8	states 17	December 31, 2012 Countrywide (%) (4) 0.8	State specific (%) (5)
Auto ⁽²⁾ Homeowners ⁽³⁾	states 15	June 30, 2013 Countrywide (%) (4) 0.1	State specific (%) (5) 0.5	states 15	March 31, 2013 Countrywide (%) (4) 0.3	State specific (%) (5) 1.8	states 17	December 31, 2012 Countrywide (%) (4) 0.8	State specific (%) (5)
Auto ⁽²⁾ Homeowners ⁽³⁾ Encompass brand	states158	June 30, 2013 Countrywide (%) (4) 0.1 0.5	State specific (%) (5) 0.5 6.2		March 31, 2013 Countrywide (%) (4) 0.3 1.3	State specific (%) (5) 1.8 4.8		December 31, 2012 Countrywide (%) (4) 0.8 2.3	State specific (%) ⁽⁵⁾ 3.0 6.2
Auto ⁽²⁾ Homeowners ⁽³⁾ Encompass brand Auto		June 30, 2013 Countrywide (%) (6) 0.1 0.5	State specific (%) (8) 0.5 6.2		March 31, 2013 Countrywide (%) (4) 0.3 1.3	State specific (%) (5) 1.8 4.8	states 17 20	December 31, 2012 Countrywide (%) (4) 0.8 2.3	State specific (%) (5) 3.0 6.2

- Rate changes include changes approved based on our net cost of reinsurance. These rate changes do not reflect initial rates filed for insurance subsidiaries initially writing business. Based on historical premiums written in Rate changes include changes approved based on our net cost of reinsurance. These rate changes do not reflect initial rates filed for insurance subsidiaries initially writing business. Based on historical premiums written in those states, rate changes approved for the three month period ending March 31, 2014 are estimated to total \$1.79 million. Rate changes do not include rating plan enhancements, including the introduction of discounts and succharges, that result in no change in the overall rate level in the state. Allstate Brand rate changes exclude Canada and specialty auto in periods prior to first quarter 2014. In 2013, the Ontario government gave the Financial Services Commission of Ontario the authority to implement an average reduction of premium rates by 15%. Regulator approval of the rate filings was received at the end of first quarter 2014. The rate reductions are effective on new business beginning May 2014 and renewal contracts beginning July 2014 and represent an overall decrease of approximately 14%. This will reduce expected premiums written by approximately \$11 million in 2014.

 Impacts of Allstate brand auto effective rate changes as a percentage of total countrywide prior year-end premiums written were 0.5%, 0.5%, 0.7%, 0.2%, 0.5% and 0.6% for the three months ended March 31, 2014, December 31, 2013, September 30, 2013, June 30, 2013, March 31, 2013 and December 31, 2012, respectively.

 Impacts of Allstate brand homeowners effective rate changes as a percentage of total countrywide prior year-end premiums written were 1.3%, 0.4%, 0.3%, 1.2%, 1.7% and 1.0% for the three months ended March 31, 2014, December 31, 2013, September 30, 2013, June 30, 2013, March 31, 2013 and December 31, 2012, respectively.

 Represents the impact in the states where rate changes were approved during the period as a percentage of total countrywide prior year-end premiums written in those states. Includes Canadian province of Alberta.

Includes Canadian province of Alberta.

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THE ALLSTATE CORPORATION POLICIES IN FORCE AND OTHER STATISTICS

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2014	2013	2013	2013	2013
Policies in Force (in thousands) (1)					
Allstate Brand					
Auto	19,413	19,362	19,247	19,155	19,020
Homeowners	6,063	6,077	6,077	6,097	6,136
Landlord	740	742	742	744	748
Renter	1,402	1,385	1,371	1,364	1,364
Condominium	646	645	641	640	639
Other	1,244	1,252	1,260	1,267	1,273
Other personal lines	4,032	4,024	4,014	4,015	4,024
Commercial lines	305	301	295	291	286
Other business lines	991	989	996	997	1,001
Excess and surplus	23	22	20	18	15
Total	30,827	30,775	30,649	30,573	30,482
Encompass Brand					
Auto	778	774	767	752	737
Homeowners	359	356	350	341	333
Other personal lines	124	125	124	124	121
Total	1,261	1,255	1,241	1,217	1,191

Esurance Brand Auto Homeowners Other personal lines Total	1,375 1 26 1,402	1,286 - 20 1,306	1,254 - 16 1,270	1,207 - 11 1,218	1,151 - 7 1,158	
Total Policies in Force	33,490	33,336	33,160	33,008	32,831	İ
Other Customer Relationships Good Hands Roadside Members (in thousands) (2)	1,734	1,585	1,439	1,272	1,099	
Non-Proprietary Premiums (\$ in millions)						İ
Ivantage ⁽³⁾ Answer Financial ⁽⁴⁾	\$ 1,396 139	\$ 1,394 118	\$ 1,389 122	\$ 1,363 111	\$ 1,310 126	

⁽¹⁾ Policies in Force: Policy counts are based on items rather than customers. A multi-car customer would generate multiple item (policy) counts, even if all cars were insured under one policy. Allstate Dealer Services (service contracts and other products sold in conjunction with auto lending and vehicle sales transactions) and Partnership Marketing Group (roadside assistance products) statistics are not included in total policies in force since these are not available. Additionally, non-

proprietary products offered by Ivantage (insurance agency) and Answer Financial (independent insurance agency) are not included.

Membership provides pay on demand access to roadside services. Fees for three months ended March 31, 2014 were \$177 thousand.

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THE ALLSTATE CORPORATION ALLSTATE BRAND PROFITABILITY MEASURES (\$ in millions, except ratios)

		TI	hree months ended		
	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
Net premiums written	\$ 6,277	\$ 6,340	\$ 6,751	\$ 6,541	\$ 6,016
Net premiums earned Auto Homeowners Other personal lines (1) Commercial lines Other business lines (2) Total	4,209 1,580 385 110 133 6,417	4,186 1,574 384 115 126 6,385	4,165 1,568 384 114 124 6,355	4,133 1,525 380 113 115 6,266	4,094 1,516 379 114 106 6,209
Incurred losses Auto Homeowners Other personal lines Commercial lines Other business lines Total	2,858 994 279 81 63 4,275	2,876 656 187 77 58 3,854	2,857 645 221 70 60 3,853	2,843 1,084 239 69 49	2,774 914 247 61 47
Expenses Auto Homeowners Other personal lines Commercial lines Other business lines Total	1,075 385 108 34 62 1,664	1,114 393 115 37 58 1,717	1,068 379 108 34 42 1,631	1,069 368 113 33 53 1,636	1,068 376 115 34 53 1,646
Underwriting income (loss) Auto Homeowners Other personal lines Commercial lines Other business lines Total	276 201 (2) (5) 8 478	196 525 82 1 10 814	240 544 55 10 22 871	221 73 28 11 13	252 226 17 19 6 520
Loss ratio Expense ratio Combined ratio	66.6 26.0 92.6	60.4 26.9 87.3	60.6 25.7 86.3	68.4 26.1 94.5	65.1 26.5 91.6
Effect of catastrophe losses on combined ratio	6.4	1.8	1.7	9.8	5.5
Effect of prior year reserve reestimates on combined ratio	(0.2)	(0.6)	(1.4)	(0.9)	(0.6)
Effect of advertising expenses on combined ratio	2.4	2.3	2.7	3.2	2.7
Combined ratio excluding the effect of catastrophes and prior year reserve reestimates ("underlying") Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Combined ratio	86.4 6.4 (0.2) 92.6	86.1 1.8 (0.6) 87.3	85.4 1.7 (0.8) 86.3	85.4 9.8 (0.7) 94.5	86.2 5.5 (0.1) 91.6

Other personal lines include renter, condominium, landlord and other personal lines.

Represents non-proprietary premiums under management as of the end of the period related to personal and commercial line products offered by Ivantage when an Allstate product is not available. Premiums under management are reported on a one month delay. Premiums are estimates and are reported by entities which have brokering arrangements with Allstate. Fees for the three months ended March 31, 2014 were \$15.3 million.

Represents non-proprietary premiums written for the period. Fees for the three months ended March 31, 2014 were \$17.3 million.

Other business lines include Allstate Roadside Services, Allstate Dealer Services and other business lines.

Three months ended

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	March 31, 2014	Dec. 31, 2013	Sept. 30, 2013	June 30, 2013	March 31, 2013
New Issued Applications (in thousands) (2)					
Auto	714	664	720	709	656
Homeowners	154	157	180	167	121
Average Premium - Gross Written (\$) (3)					
Auto	473	473	467	466	464
Homeowners	1,137	1,126	1,119	1,109	1,104
Average Premium - Net Earned (\$) (4)					
Auto	435	434	433	433	430
Homeowners	1,034	1,029	1,024	990	976
Renewal Ratio (%) (5)					
Auto	89.0	88.7	88.7	88.6	88.4
Homeowners	88.2	88.1	88.0	87.5	87.2
Bodily Injury Claim Frequency					
(% change year-over-year)					
Auto	(0.3)	(1.7)	0.8	(1.1)	(2.4)
Property Damage Claim Frequency					
(% change year-over-year)					
Auto	5.1	1.4	0.6	(0.3)	(0.7)
Auto Paid Severity				` '	` '
(% change year-over-year)					
Bodily injury	0.7	2.0	2.3	4.1	6.7
Property damage	2.7	3.2	0.8	3.7	(0.2)
Homeowners Excluding Catastrophe Losses					` '
(% change year-over-year)					
Claim frequency	6.1	(2.2)	(1.1)	0.6	1.2
Claim severity	8.3	0.2	(2.2)	1.3	(0.2)
			` ,		` ′

(1) Statistics presented for Allstate brand exclude excess and surplus lines.

New Issued Applications: Item counts of automobiles or homeowners insurance applications for insurance policies that were issued during the period, regardless of whether the customer was previously insured by another Allstate Protection brand. Does not include automobiles that are added by existing customers.

whether the customer was previously insured by another Allstate Protection brand. Does not include automobiles that are added by existing customers.

Average Premium - Gross Written: Gross premiums written divided by issued item count. Gross premiums written include the impacts from discounts, surcharges and ceded reinsurance premiums and exclude the impacts from mid-term premium adjustments and premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

Average Premium - Net Earned: Earned premium divided by average policies in force for the period. Earned premium includes the impacts from mid-term premium adjustments and ceded reinsurance, but does not include impacts of premium refund accruals. Average premiums represent the appropriate policy term for each line, which is 6 months for auto and 12 months for homeowners.

which is 6 months for auto and 12 months for homeowners.

Renewal ratio: Renewal policies issued during the period, based on contract effective dates, divided by the total policies issued 6 months prior for auto or 12 months prior for homeowners.

THE ALLSTATE CORPORATION ENCOMPASS BRAND PROFITABILITY MEASURES AND STATISTICS

(\$ in millions, except ratios)

	_	March 31, 2014] _	Dec. 31, 2013	_	Sept. 30, 2013	_	June 30, 2013		March 31, 2013
Net premiums written	\$	286	\$	295	\$	329	\$	315	\$	267
Net premiums earned Auto Homeowners Other personal lines Total	\$ _	161 117 26 304	\$	155 114 25 294	\$_	158 111 26 295	\$	158 105 24 287	\$	155 100 25 280
Incurred losses Auto Homeowners Other personal lines Total	\$_	114 86 21 221	\$	114 48 - 162	\$ _	112 63 13 188	\$ _	117 69 21 207	\$	117 62 20 199
Expenses Auto Homeowners Other personal lines Total	\$	48 35 8 91	\$	49 35 7 91	\$_	47 34 7 88	\$ _	48 33 6 87	\$	47 32 8 87
Underwriting income (loss) Auto Homeowners Other personal lines Total	\$ _	(1) (4) (3) (8)	\$	(8) 31 18 41	\$ _	(1) 14 6 19	\$ _	(7) 3 (3) (7)	\$	(9) 6 (3) (6)
Loss ratio Expense ratio Combined ratio	-	72.7 29.9 102.6	_	55.1 31.0 86.1	-	63.7 29.9 93.6	-	72.1 30.3 102.4	-	71.1 31.0 102.1
Effect of catastrophe losses on combined ratio		11.2		0.3		5.8		10.1		4.6
Effect of prior year reserve reestimates on combined ratio		(0.7)		(7.5)		(5.1)		(1.4)		(0.7)
Effect of advertising expenses on combined ratio		0.7		0.3		-		0.7		0.7
Combined ratio excluding the effect of catastrophes and prior year reserve reestimates ("underlying") Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Combined ratio	 - =	91.8 11.2 (0.4) 102.6	_	91.8 0.3 (6.0) 86.1	- -	92.5 5.8 (4.7) 93.6	-	92.7 10.1 (0.4) 102.4	-	97.9 4.6 (0.4) 102.1
Policies in Force (in thousands) Auto Homeowners Other personal lines	_	778 359 124 1,261	_	774 356 125 1,255	_	767 350 124 1,241	_	752 341 124 1,217	_	737 333 121 1,191
New Issued Applications (in thousands) Auto Homeowners		33 17		36 18		43 22		41 22		35 17

Average Premium - Gross Written (\$) Auto Homeowners	893 1,440	886 1,392	879 1,390	872 1,362	882 1,346
Renewal Ratio (%) Auto Homeowners	79.2 86.6	79.1 86.2	79.4 87.4	78.4 86.4	77.8 86.1

THE ALLSTATE CORPORATION ESURANCE PROFITABILITY MEASURES AND STATISTICS

Three	months	ended

					HIICC	months ended				
(\$ in millions)		March 31, 2014	Ī _	Dec. 31, 2013	_	Sept. 30, 2013		June 30, 2013		March 31, 2013
Net premiums written	\$	406	\$	315	\$	358	\$	295	\$	342
Net premiums earned Auto Other personal lines	\$	342 1 343	\$ _	334 1 335	\$ -	322 - 322	\$	308 1 309	\$	281
Incurred losses Auto Other personal lines	\$	260 - 260	\$	266 - 266	\$ _	251 - 251	\$	246 1 247	\$	215
Expenses Auto Other personal lines	\$	174 2 176	\$	123 2 125	\$ <u>-</u>	125 - 125	\$	122 1 123	\$	113 - 113
Underwriting loss Auto Other personal lines	\$	(92) (1) (93)	\$ _	(55) (1) (56)	\$ _	(54) - (54)	\$	(60) (1) (61)	\$	(47) - (47)
Loss ratio Expense ratio Combined ratio	,	75.8 51.3 127.1	_	79.4 37.3 116.7	_	78.0 38.8 116.8	-	79.9 39.8 119.7		76.5 40.2 116.7
Effect of catastrophe losses on combined ratio		0.3		0.3		0.6		1.6		1.1
Effect of prior year reserve reestimates on combined ratio		(0.9)		-		-		-		-
Effect of amortization of purchased intangible assets on combined ratio		3.5		4.5		4.7		5.2		5.3
Effect of advertising expenses on combined ratio		28.3		12.8		14.6		16.2		16.0
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, and amortization of purchased intangible assets ("underlying") Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Effect of amortization of purchased intangible assets Combined ratio		124.2 0.3 (0.9) 3.5 127.1	_ _	111.9 0.3 - 4.5 116.7	-	111.5 0.6 - 4.7 116.8	-	112.9 1.6 5.2 119.7		110.3 1.1 - 5.3 116.7
Policies in Force (in thousands) Auto Homeowners Other personal lines		1,375 1 26 1,402	_	1,286 - 20 1,306	-	1,254 - 16 1,270	-	1,207 - 11 1,218	-	1,151 - 7 1,158
New Issued Applications (in thousands) Auto Homeowners Other personal lines		221 1 10 232	_	162 - 7 169	-	188 - 7 195	-	175 - 6 181		222 - 5 227
Average Premium - Gross Written (\$) Auto Homeowners		504 691		483 752		480 -		481 -		494 -
Renewal Ratio (%) Auto		80.4		80.1		79.9		81.7		81.2

18

17

THE ALLSTATE CORPORATION AUTO PROFITABILITY MEASURES

Three	months	ended

	Thice months chaca										
(\$ in millions)	March 31, 2014			Dec. 31, 2013	_	Sept. 30, 2013		June 30, 2013		March 31, 2013	
Net premiums written Allstate brand Encompass brand Esurance brand	\$	4,292 151 404 4,847	\$	4,147 155 315 4,617	\$	4,280 172 357 4,809	\$	4,170 167 294 4,631	\$	4,155 147 342 4,644	
Net premiums earned Allstate brand Encompass brand Esurance brand	\$	4,209 161 342 4,712	\$	4,186 155 334 4,675	\$	4,165 158 322 4,645	\$ _	4,133 158 308 4,599	\$	4,094 155 281 4,530	

THE ALLSTATE CORPORATION HOMEOWNERS PROFITABILITY MEASURES

2,858

114

260

3,232

1,075

48

174

276

(1)

(92)

183

67.9

70.8

76.0

68.6

25.5

29.8 50.9

27.5

93.4

100.6

126 9

96.1

0.4

0.6

0.3

(0.9)

(4.3)

(0.9)

3.5

93.8

0.4

(8.0)

93.4

(0.1)

1,297

\$

\$

\$

\$

\$

\$

2,876

114

266

3,256

1,114

1,286

49 123

196

133

68.7

73.6

79.7

69.6

26.6

31.6 36.8

27.6

95.3

105.2

116.5

97.2

(0.6)

0.3

(0.9)

(4.5)

4.5

95.9

(0.6)

95.3

(0.3)

(8)

\$

\$

\$

2,857

112

251

3,220

1,068

47

125

1,240

240

(1)

(54)

185

68.6

70.9

78.0

69.3

25.6

29.7 38.8

26.7

94.2

100.6

1168

96.0

0.8

1.9

0.6

(0.8)

(7.6)

4.7

94.3

0.8

(0.9)

94.2

0.1

\$

\$

2.843

117

246

3,206

1,069

48

122

1,239

221

(7)

(60)

154

68.8

74.0

79.9

69.7

25.9

30.4 39.6

27.0

94.7

104.4

119.5

96.7

19

0.6

1.6

(1.8)

(3.2)

5.2

94.1

1.9

(1.3) 94.7

(0.5)

\$

2.774

117

215

3,106

1,068

47 113

1,228

252

(9)

(47)

196

67.7

75.5

76.5

68.6

26.1

30.3 40.2

27.1

93.8

105.8 116.7 95.7

1 1

(0.6)

(1.6)

(3.9)

5.3

93.2

1.1

(0.5) 93.8

(1.1)

Incurred losses

Expenses Allstate brand

Loss ratio Allstate brand

Expense ratio
Allstate brand

Combined ratio
Allstate brand

Allstate brand

Encompass brand

Encompass brand Esurance brand

Encompass brand

Esurance brand

Encompass brand

Encompass brand Esurance brand

Encompass brand

Esurance brand

Allstate brand

Encompass brand

Encompass brand

Esurance brand

combined ratio Esurance brand

("underlying")

on combined ratio

Allstate brand combined ratio

Esurance brand

Allstate Protection

Allstate Protection

Allstate Protection

Effect of catastrophe losses on combined ratio

Effect of prior year reserve reestimates on combined ratio
Allstate brand

Effect of amortization of purchased intangible assets on

Allstate brand combined ratio excluding the effect of catastrophes and prior year reserve reestimates

Effect of catastrophe losses on combined ratio

reestimates on combined ratio

Effect of prior year non-catastrophe reserve reestimates

Effect of catastrophe losses included in prior year reserve

Esurance brand

Underwriting income Allstate brand

Esurance brand

Thron	montho	hobaa

(\$ in millions)	М		_							
		arch 31, 2014	-	Dec. 31, 2013	-	Sept. 30, 2013	_	June 30, 2013	_	March 31, 2013
Encompass brand Esurance brand	\$	1,342 110 1,453	\$	1,549 115 - 1,664	\$	1,779 129 - 1,908	\$	1,693 120 - 1,813	\$	1,268 97 - 1,365
Encompass brand	\$ 	1,580 117 1,697	\$	1,574 114 1,688	\$ _	1,568 111 1,679	\$ _	1,525 105 1,630	\$ -	1,516 100 1,616
Encompass brand	\$	994 86 1,080	\$	656 48 704	\$ _	645 63 708	\$_	1,084 69 1,153	\$	914 62 976
Encompass brand	\$	385 35 420	\$	393 35 428	\$ _	379 34 413	\$ _	368 33 401	\$	376 32 408
Encompass brand	\$	201 (4) 197	\$_	525 31 556	\$_	544 14 558	\$ _	73 3 76	\$	226 6 232
Loss ratio Allstate brand Encompass brand Allstate Protection		62.9 73.5 63.6		41.6 42.1 41.7		41.1 56.8 42.2		71.1 65.7 70.7		60.3 62.0 60.4
Expense ratio Allstate brand Encompass brand Allstate Protection		24.4 29.9 24.8		25.0 30.7 25.4		24.2 30.6 24.6		24.1 31.4 24.6		24.8 32.0 25.2
Combined ratio Allstate brand Encompass brand Allstate Protection		87.3 103.4 88.4		66.6 72.8 67.1		65.3 87.4 66.8		95.2 97.1 95.3		85.1 94.0 85.6
Effect of catastrophe losses on combined ratio Allstate brand Encompass brand Effect of prior year reserve reestimates on combined ratio		21.3 25.6		7.1 1.8		4.7 13.5		32.5 23.8		18.7 12.0
Allstate brand Encompass brand Allstate brand combined ratio excluding the effect of catastrophes and prior year reserve reestimates ("underlying")		0.8 4.3 65.8		(0.3) (4.4) 60.7		(3.3) - 61.8		1.0 (1.0) 62.7		2.6 1.0 65.8
Effect of catastrophe losses on combined ratio Effect of prior year non-catastrophe reserve reestimates on combined ratio Allstate brand combined ratio		21.3 0.2 87.3	-	7.1 (1.2) 66.6	=	4.7 (1.2) 65.3	_	32.5 95.2	-	18.7 0.6 85.1

THE ALLSTATE CORPORATION OTHER PERSONAL LINES PROFITABILITY MEASURES (1)

Three months en	nded
-----------------	------

(\$ in millions)	_ N	March 31, 2014	 Dec. 31, 2013	s 	ept. 30, 2013	 June 30, 2013	M	arch 31, 2013
Net premiums written Allstate brand Encompass brand Esurance brand	\$	351 25 1 377	\$ 368 25 - 393	\$	417 28 1 446	\$ 406 28 1 435	\$	348 23 - 371
Net premiums earned Allstate brand Encompass brand Esurance brand	\$	385 26 1 412	\$ 384 25 1 410	\$	384 26 - 410	\$ 380 24 1 405	\$	379 25 - 404
Incurred losses Allstate brand Encompass brand Esurance brand	\$	279 21 - 300	\$ 187 - - 187	\$	221 13 - 234	\$ 239 21 1 261	\$	247 20 - 267
Expenses Allstate brand Encompass brand Esurance brand	\$	108 8 2 118	\$ 115 7 2 124	\$	108 7 - 115	\$ 113 6 1 120	\$	115 8 - 123
Underwriting income Allstate brand Encompass brand Esurance brand	\$	(2) (3) (1) (6)	\$ 82 18 (1) 99	\$	55 6 - 61	\$ 28 (3) (1) 24	\$	17 (3) - 14
Loss ratio Allstate brand Encompass brand Esurance brand Allstate Protection		72.5 80.8 - 72.8	48.7 - - 45.6		57.6 50.0 - 57.1	62.9 87.5 100.0 64.4		65.2 80.0 - 66.1
Expense ratio Allstate brand Encompass brand Esurance brand Allstate Protection Combined ratio		28.0 30.7 200.0 28.7	29.9 28.0 200.0 30.2		28.1 26.9 - 28.0	29.7 25.0 100.0 29.6		30.3 32.0 - 30.4
Allstate brand Encompass brand Esurance brand Allstate Protection Effect of catastrophe losses on combined ratio		100.5 111.5 200.0 101.5	78.6 28.0 200.0 75.9		85.7 76.9 - 85.1	92.6 112.5 200.0 94.1		95.5 112.0 - 96.5
Allstate brand Encompass brand Esurance brand Effect of prior year reserve reestimates on combined ratio Allstate brand		12.7 11.5 -	1.0		(0.3) (3.8) -	8.7 12.5 -		4.7 8.0 - 0.3
Encompass brand Esurance brand		3.9 - -	(40.0)		(11.5)	8.3		12.0

Other personal lines include renter, condominium, landlord and other personal lines. Profitability measures for commercial and other business lines can be found on the Allstate Brand Profitability Measures page

THE ALLSTATE CORPORATION HOMEOWNERS SUPPLEMENTAL INFORMATION (\$ in millions)

Three months ended March 31, 2014

								Premium ra	te changes (3)
Primary Exposure Groupings (1)		Earned premiums	 Incurred losses	Loss ratios	Catastrophe losses	Effect of catastrophes on loss ratio	Number of catastrophes	Number of states	Annual impact of rate changes on state specific premiums written
Florida	\$	36	\$ 16	44.4% \$	(1)	-2.8%			
Other hurricane exposure states	_	888	635	71.5%	265	29.8%			
Total hurricane exposure states (2)		924	651	70.5%	264	28.6%		3	-0.5%
Other catastrophe exposure states	_	773	 429	55.5%	102	13.2%		5	6.4%
Total	\$	1,697	\$ 1,080	63.6% \$	366	21.6%	13	8	2.4%

(1) Basis of Presentation

This homeowners supplemental information schedule displays financial results for the homeowners business (defined to include standard homeowners, scheduled personal property and other than primary residence lines). Each state in which the Company writes business has been categorized into one of two exposure groupings (Hurricane or Other). Hurricane exposure states are comprised of those states in which hurricanes are the primary catastrophe exposure. However, the catastrophe losses for these states include losses due to other kinds of catastrophes. A catastrophe is defined by Allstate as an event that produces pre-tax losses before reinsurance in excess of \$1 million, and involves multiple first party policyholders, or an event that produces a number of claims in excess of a preset per-event threshold of average claims in a specific area, occurring within a certain amount of time following the event.

(2) <u>Hurricane Exposure States</u>

Hurricane exposure states include the following coastal locations: Alabama, Connecticut, Delaware, Florida, Georgia, Louisiana, Maine, Maryland, Massachusetts, Mississippi, New Hampshire, New More and Mechipoten D. C. Jersey, New York, North Carolina, Pennsylvania, Rhode Island, South Carolina, Texas, Virginia and Washington, D.C.

(3) Premium Rate Changes

Represents the impact in the states where rate changes were approved during the year as a percentage of total prior year-end premiums written in those states.

THE ALLSTATE CORPORATION CATASTROPHE LOSSES BY BRAND (\$ in millions)

Three months ended

		March 31, 2014	Dec. 31, 2013		Sept. 30, 2013		June 30, 2013			March 31, 2013
Allstate brand Auto Homeowners Other personal lines Commercial lines Other business lines Total	\$ -	16 336 49 9 -	\$	1 112 4 (2) - 115	\$ -	35 74 (1) 1 -	\$ 	79 496 33 5 - 613	\$ \$	43 284 18 (2) - 343
Encompass brand Auto Homeowners Other personal lines Total	\$	1 30 3 34	\$ 	(1) 2 - 1	\$ \$	3 15 (1)	\$ 	1 25 3 29	\$ -	(1) 12 2 13
Esurance brand Auto Other personal lines Total	\$_	1	\$	1	\$ -	2 - 2	\$	5 - 5	\$ _	3 - 3
Allstate Protection	\$ _	445	\$_	117	\$ _	128	\$_	647	\$_	359
Allstate Protection Auto Homeowners Other personal lines Commercial lines Other business lines	\$ =	18 366 52 9 -	\$ — —	1 114 4 (2)	\$ \$ <u>=</u>	40 89 (2) 1 - 128	\$ 	85 521 36 5 -	\$	45 296 20 (2) - 359

THE ALLSTATE CORPORATION PROPERTY-LIABILITY EFFECT OF CATASTROPHE LOSSES ON THE COMBINED RATIO (\$ in millions, except ratios)

Excludes the effect of catastrophe losses relating to earthquakes and hurricanes

23

24

25

	E	ffect of all catastro	ophe losses on the combined ratio	Property-Liability		Premiums earned	Total catastrophe	Total catastrophe	Effect on the Property- Liability
	Ouarter 1	Quarter 2	Quarter 3	Quarter 4	Year	year-to-date	losses by year	losses by year	combined ratio
2005	2.5	2.2	69.4	9.6	21.0 \$				1.7
2006	1.6	3.7	2.5	4.1	3.0	27,369	810	1,044	3.8
2007	2.4	6.3	5.0	7.0	5.2	27,233	1,409	1,336	4.9
2008	8.4	10.3	26.8	3.9	12.4	26,967	3,342	1,876	7.0
2009	7.8	12.5	6.2	5.0	7.9	26,194	2,069	2,159	8.2
2010	10.0	9.8	5.9	8.3	8.5	25,957	2,207	2,272	8.8
2011	5.2	36.2	16.7	1.0	14.7	25,942	3,815	3,298	12.7
2012	3.9	12.3	3.1	15.7	8.8	26,737	2,345	1,324	5.0
2013	5.3	9.4	1.8	1.7	4.5	27,618	1,251	1,352	4.9
2014	6.3	-	-	-	-	7,064	445	448	6.3
Average	5.3	11.3	15.3	6.2	9.4				6.3

THE ALLSTATE CORPORATION CATASTROPHE BY SIZE OF EVENT

(\$ in millions, except ratios)

Three months ended March 31, 2014

Size of catastrophe	Number of events		Claim: claims e			Combined ratio impact	cata	erage strophe per event
Greater than \$250 million	1	7.7 %	\$	256	57.5 %	3.6	\$	256
\$101 million to \$250 million	-	-		-	-	-		-
\$50 million to \$100 million	1	7.7		83	18.7	1.2		83
Less than \$50 million	11	84.6		104	23.4	1.5		9
Total	13	100.0 %		443	99.6	6.3		34
Prior year reserve reestimates				2	0.4	-		
Prior quarter reserve reestimates				-	-	-		
Total catastrophe losses			\$	445	100.0 %	6.3		

THE ALLSTATE CORPORATION
PROPERTY-LIABILITY
EFFECT OF PRIOR YEAR RESERVE REESTIMATES ON THE COMBINED RATIO
(\$ in millions, except ratios)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2014	2013	2013	2013	2013
Prior Year Reserve Reestimates					

27

March 31, 2013

4,155

1,268

124

53 45

126

348

5,771

4,094

(1)								l	ĺ
Auto Homeowners Other personal lines Commercial lines Other business lines	\$ (48) 18 15 (1)	\$	(44) (10) (10) 1	\$	(44) (51) 7 (13)	\$	(79) 15 18 (14) (1)	\$	(70) 41 4 (10) (3)
Allstate Protection Discontinued Lines and	(16)		(63)		(101)		(61)		(38)
Coverages	 3		1_	-	135	-	3	_	3_
Property-Liability	\$ (13)	\$	(62)	\$ _	34	\$ _	(58)	\$ _	(35)
Allstate brand ⁽²⁾ Encompass brand ⁽²⁾ Esurance brand	\$ (11) (2) (3)	\$	(41) (22) -	\$	(86) (15)	\$	(57) (4)	\$_	(36) (2)
Allstate Protection (2)	\$ (16)	\$	(63)	\$ _	(101)	\$ _	(61)	\$ _	(38)
Effect of Prior Year Reserve Reestimates on Combined Ratio									
Auto Homeowners	(0.7) 0.3		(0.5) (0.2)		(0.6) (0.7)		(1.2) 0.2		(1.0) 0.6
Other personal lines Commercial lines	0.2		(0.2)		0.1 (0.2)		0.3 (0.2)		(0.2)
Other business lines	 <u>-</u>		<u> </u>	_	- (0.2)	_	- (0.2)	_	(0.2)
Allstate Protection Discontinued Lines and	(0.2)		(0.9)		(1.4)		(0.9)		(0.6)
Coverages	 -			-	1.9	-	0.1	_	<u>-</u>
Property-Liability	 (0.2)	<u> </u>	(0.9)	=	0.5	=	(0.8)	_	(0.6)
Allstate brand ⁽²⁾ Encompass brand ⁽²⁾ Esurance brand	 (0.2)		(0.6) (0.3)	_	(1.2) (0.2)	_	(0.8)	_	(0.5) (0.1)
Allstate Protection	 (0.2)		(0.9)	=	(1.4)	=	(0.9)	_	(0.6)

THE ALLSTATE CORPORATION ASBESTOS AND ENVIRONMENTAL RESERVES

	Т	hree months ended	_	Twelve months ended December 31,								
(net of reinsurance)	_	March 31, 2014		2013	_	2012		2011	-	2010		2009
Asbestos claims												
Beginning reserves	\$	1,017	\$	1,026	\$	1,078	\$	1,100	\$	1,180	\$	1,228
Incurred claims and claims expense		-		74		26		26		5		(8)
Claims and claims expense paid	_	(24)	_	(83)		(78)	_	(48)	_	(85)	_	(40)
Ending reserves	\$ _	993	\$ _	1,017	\$ _	1,026	\$ _	1,078	\$	1,100	\$	1,180
Claims and claims expense paid as a percent of ending												
reserves		2.4%		8.2%		7.6%		4.5%		7.7%		3.4%
Environmental claims												
Beginning reserves	\$	208	\$	193	\$	185	\$	201	\$	198	\$	195
Incurred claims and claims expense		-		30		22		-		18		13
Claims and claims expense paid		(4)	_	(15)	_	(14)	_	(16)	_	(15)	_	(10)
Ending reserves	\$ _	204	. \$ _	208	\$ _	193	\$ _	185	\$ _	201	\$	198
Claims and claims expense paid as a percent of ending												
reserves		2.0%		7.2%		7.3%		8.6%		7.5%		5.1%

THE ALLSTATE CORPORATION ALLSTATE PERSONAL LINES PROFITABILITY MEASURES $^{(1)}$

(\$ in millions, except ratios and policies in force)

	_	March 31, 2014] .	Dec. 31, 2013		Sept. 30, 2013		June 30, 2013
Net premiums written								
Auto	\$	4,292	\$	4,147	\$	4,280	\$	4,170
Homeowners		1,342		1,549		1,779		1,693
Landlord		126		138		143		135
Renter		59		58		69		59
Condominium		48		52		58		55
Other		118		120		147		157
Other personal lines		351		368	•	417	•	406
Total	-	5,985	-	6,064		6,476		6,269
Net premiums earned Auto	\$	4,209	\$	4,186	\$	4,165	\$	4,133

Favorable reserve reestimates are shown in parentheses.
Unfavorable (favorable) reserve reestimates included in catastrophe losses for Allstate brand, Encompass brand and Allstate
Protection totaled \$3 million, (\$1) million and \$2 million in the three months ended March 31, 2014, respectively, compared to (\$31)
million, (\$1) million and (\$32) million for Allstate brand, Encompass brand and Allstate Protection in the same period of 2013.
Calculated using Property-Liability premiums earned for the respective period.

Homeowners Other personal lines Total	_	1,580 385 6,174	_	1,574 384 6,144	_	1,568 384 6,117	_	1,525 380 6,038	_	1,516 379 5,989
Incurred losses Auto Homeowners Other personal lines Total	\$ 	2,858 994 279 4,131	\$	2,876 656 187 3,719	\$	2,857 645 221 3,723	\$	2,843 1,084 239 4,166	\$	2,774 914 247 3,935
Expenses Auto Homeowners Other personal lines Total	\$ _	1,075 385 108 1,568	\$_	1,114 393 115 1,622	\$ _	1,068 379 108 1,555	\$	1,069 368 113 1,550	\$	1,068 376 115 1,559
Underwriting income (loss) Auto Homeowners Other personal lines Total	\$ _	276 201 (2) 475	\$	196 525 82 803	\$_	240 544 55 839	\$ _	221 73 28 322	\$	252 226 17 495
Loss ratio Expense ratio Combined ratio	-	66.9 25.4 92.3	_	60.5 26.4 86.9	_	60.9 25.4 86.3	_	69.0 25.7 94.7	-	65.7 26.0 91.7
Effect of catastrophe losses on combined ratio		6.5		1.9		1.8		10.1		5.8
Effect of prior year reserve reestimates on combined ratio		(0.2)		(0.7)		(1.2)		(0.7)		(0.4)
Combined ratio excluding the effect of catastrophes and prior year reserve reestimates Effect of catastrophe losses Effect of prior year non-catastrophe reserve reestimates Combined ratio	 -	86.0 6.5 (0.2) 92.3	 - -	85.7 1.9 (0.7) 86.9	_	85.2 1.8 (0.7) 86.3	_	85.1 10.1 (0.5) 94.7	_ _	85.9 5.8 - 91.7
Policies in Force (in thousands) Auto Homeowners Other personal lines Excess and surplus Total	_	19,413 6,063 4,032 23 29,531	_	19,362 6,077 4,024 22 29,485	_	19,247 6,077 4,014 20 29,358	_	19,155 6,097 4,015 18 29,285	_	19,020 6,136 4,024 15 29,195

Allstate Personal Lines comprise Allstate brand auto, homeowners and other personal lines. Allstate Protection segment comprises Allstate Personal Lines; Business to Business-Encompass, Commercial and Other Business Lines; Esurance; and Answer Financial.

THE ALLSTATE CORPORATION BUSINESS TO BUSINESS - ENCOMPASS, COMMERCIAL AND OTHER BUSINESS LINES PROFITABILITY MEASURES (\$ in millions, except ratios and policies in force)

					Thre	e months end	ded			
		March 31, 2014] _	Dec. 31, 2013	_	Sept. 30, 2013	_	June 30, 2013	<u> </u>	March 31, 2013
Net premiums written Auto Homeowners Other personal lines Subtotal - Encompass	\$	151 110 25 286	\$_	155 115 25 295	\$	172 129 28 329	\$ _	167 120 28 315	\$	147 97 23 267
Commercial lines		116		119		114		121		112
Allstate Roadside Services Allstate Dealer Services Other business lines	_	97 79 176	_	88 69 157	_	91 70 161	=	88 63 151		82 51 133
Total	-	578	-	571	-	604	-	587		512
Net premiums earned Auto Homeowners Other personal lines Subtotal - Encompass Commercial lines Other business lines Total	\$ 	161 117 26 304 110 133 547	\$ _	155 114 25 294 115 126 535	\$ _	158 111 26 295 114 124 533	\$ -	158 105 24 287 113 115 515	\$	155 100 25 280 114 106 500
Incurred losses Auto Homeowners Other personal lines Subtotal - Encompass Commercial lines Other business lines Total	\$ 	114 86 21 221 81 63 365	\$ -	114 48 - 162 77 58 297	\$ _	112 63 13 188 70 60 318	\$ -	117 69 21 207 69 49 325	\$	117 62 20 199 61 47 307
Expenses Auto Homeowners Other personal lines Subtotal - Encompass Commercial lines Other business lines Total	\$ 	48 35 8 91 34 62 187	\$ -	49 35 7 91 37 58 186	\$ _	47 34 7 88 34 42 164	\$ -	48 33 6 87 33 53	\$	47 32 8 87 34 53
Underwriting income (loss) Auto Homeowners Other personal lines Subtotal - Encompass Commercial lines Other business lines	\$ 	(1) (4) (3) (8) (5) 8	\$ -	(8) 31 18 41 1 10	\$ -	(1) 14 6 19 10 22	\$ -	(7) 3 (3) (7) 11 13	\$	(9) 6 (3) (6) 19 6

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Total	(5)	52	51	17	19
Loss ratio	66.7	55.5	59.7	63.1	61.4
Expense ratio	34.2	34.8	30.7	33.6	34.8
Combined ratio	100.9	90.3	90.4	96.7	96.2
Effect of catastrophe losses on combined ratio	7.9	(0.2)	3.4	6.6	2.2
Effect of prior year reserve reestimates on combined ratio	(0.6)	(3.9)	(5.3)	(3.7)	(3.0)
Effect of amortization of purchased intangible assets (1)	0.2	0.4	-	-	-
Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, and the amortization of purchased intangible assets	20.4				
("underlying") Effect of catastrophe losses	93.4 7.9	93.1 (0.2)	92.1 3.4	92.2 6.6	96.2 2.2
Effect of prior year non-catastrophe reserve reestimates	(0.6)	(3.0)	(5.1)	(2.1)	(2.2)
Effect of amortization of purchased intangible assets	0.2	0.4	(3.1)	(2.1)	(2.2)
Combined ratio	100.9	90.3	90.4	96.7	96.2
Policies in Force (in thousands)					
Auto	778	774	767	752	737
Homeowners	359	356	350	341	333
Other personal lines	124	125	124	124	121
Subtotal - Encompass	1,261	1,255	1,241	1,217	1,191
Commercial lines	305	301	295	291	286
Other business lines	991	989	996	997	1,001
Total	2,557	2,545	2,532	2,505	2,478

⁽¹⁾ Relates to the acquisition of Northeast Agency in 2013.

Net income (loss) available to common shareholders (1)

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL RESULTS (\$ in millions)

	_		_							
		March 31,	I	Dec. 31,		Sept. 30,		June 30,		March 31,
	l	2014		2013	_	2013	_	2013	Ι.	2013
Premiums	\$	327	\$	332	\$	306	\$	307	\$	303
Contract charges		280		278		278		272		276
Net investment income		640		637		633		633		635
Periodic settlements and accruals on non-hedge derivative instruments		-		-		2		5		10
Contract benefits		(488)		(490)		(498)		(471)		(458)
Interest credited to contractholder funds		(291)		(301)		(302)		(315)		(336)
Amortization of deferred policy acquisition costs		(74)		(80)		(109)		(65)		(76)
Operating costs and expenses		(118)		(145)		(132)		(140)		(148)
Restructuring and related charges		(2)		-		(4)		(1)		(2)
Income tax expense on operations		(85)		(71)		(47)	_	(68)	l .	(60)
Operating income		189		160		127		157		144
Realized capital gains and losses, after-tax		-		9		(12)		37		12
Valuation changes on embedded derivatives that are not hedged, after-tax		(11)		(3)		(10)		3		(6)
DAC and DSI amortization relating to realized capital gains and losses and										
valuation changes on embedded derivatives that are not hedged, after-										
tax		-		(3)		1		(4)		1
DAC and DSI unlocking relating to realized capital gains and losses, after-				` '				. ,		
tax	I	-	I	-		7		-		-
Reclassification of periodic settlements and accruals on non-hedge	I		I							
derivative instruments, after-tax	I	-	I	-		(1)		(4)		(6)
(Loss) gain on disposition of operations, after-tax		(16)	I	(44)		(472)		1		1

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Twelve months ended

Three months ended

ALLSTATE FINANCIAL RETURN ON ATTRIBUTED EQUITY

			_							
	1	Лarch 31,		Dec. 31,		Sept. 30,		June 30,		March 31,
Return on Attributed Equity	-	2014	-	2013	_	2013	-	2013	-	2013
Numerator:										
Net income available to common shareholders ⁽¹⁾	\$ _	111	\$ _	95	\$ _	142	\$	633	\$ _	575
Denominator:										
Beginning attributed equity ⁽²⁾ Ending attributed equity	\$	8,617 7,812	\$	8,446 7,273	\$	8,291 7,819	\$	7,737 8,224	\$	7,475 8,617
Average attributed equity (3)	\$	8,215	\$ _	7,860	\$ _	8,055	\$	7,981	\$ _	8,046
Return on attributed equity	-	1.4 %	-	1.2	% _	1.8	% =	7.9 %	-	7.1 %
Operating Income Return on Attributed Equity Numerator:										
Operating income (1)	\$	633	\$	588	\$_	572	\$	542	\$	523

Net income available to common shareholders relating to the Lincoln Benefit Life business being sold was approximately \$28 million in the three months ended March 31, 2014 and \$143 million in the twelve months ended December 31, 2013.

Denominator:	_		_		=		=			
Beginning attributed equity ⁽²⁾ Unrealized net capital gains and losses Adjusted ending attributed equity	\$ _	8,617 1,702 6,915	\$_	8,446 1,678 6,768	\$	8,291 1,666 6,625	\$	7,737 1,240 6,497	\$	7,475 1,073 6,402
Ending attributed equity Unrealized net capital gains and losses Adjusted ending attributed equity	_	7,812 1,280 6,532	_	7,273 946 6,327	-	7,819 1,076 6,743	-	8,224 1,120 7,104		8,617 1,702 6,915
Average adjusted attributed equity (3)	\$	6,724	\$ _	6,548	\$	6,684	\$	6,801	\$_	6,659
Operating income return on attributed equity	_	9.4 %	_	9.0	% =	8.6	6 -	8.0 %	_	7.9 %

Net income available to common shareholders and operating income reflect a trailing twelve-month period.

Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation.

Average attributed equity and average adjusted attributed equity are determined using a two-point average, with the beginning and ending attributed equity and adjusted attributed equity, respectively, for the twelve-month period as data points.

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL PREMIUMS AND CONTRACT CHARGES (\$ in millions)

Three months ended

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	Three months ended									
PREMIUMS AND CONTRACT CHARGES - BY PRODUCT	-	March 31, 2014] _	Dec. 31, 2013	_	Sept. 30, 2013	_	June 30, 2013	N -	March 31, 2013
Underwritten Products Traditional life insurance premiums Accident and health insurance premiums Interest-sensitive life insurance contract charges Annuities Immediate annuities with life contingencies premiums	\$	127 195 274 596	\$ _	136 181 273 590	\$_	120 180 272 572	\$ -	119 179 268 566	\$ _	116 180 273 569
Other fixed annuity contract charges Total	\$ <u></u>	6 11 607	\$ _	5 20 610	\$ <u></u>	6 12 584	\$	13 579	\$ <u>=</u>	3 10 579
PREMIUMS AND CONTRACT CHARGES - BY DISTRIBUTION CHANNEL										
Allstate agencies ⁽ⁱ⁾ Workplace enrolling agents Other ⁽ⁱ⁾ Total	\$ _	291 204 112 607	\$ =	294 195 121 610	\$ _ \$ _	283 195 106 584	\$ \$	281 189 109 579	\$ \$	276 188 115 579
PREMIUMS AND CONTRACT CHARGES - BY PRODUCT INCLUDED IN LINCOLN BENEFIT LIFE COMPANY SALE (1)										
Underwritten Products Traditional life insurance premiums Accident and health insurance premiums Interest-sensitive life insurance contract charges	\$	6 6 71 83	\$ _	7 7 73 87	\$	4 6 71 81	\$	6 5 70 81	\$	5 6 74 85
Annuities Immediate annuities with life contingencies premiums Other fixed annuity contract charges	_	2 2	_	2 2	_	2 2	-	1 1	_	2 2
Total	\$	85	\$	89	\$	83	\$	82	\$	87
ISSUED LIFE INSURANCE POLICIES BY DISTRIBUTION CHANNEL (4)										
Allstate agencies ⁽¹⁾ Other Total	 - 	31,220 - 31,220	 -	42,286 146 42,432	_ =	35,537 447 35,984	- =	34,074 618 34,692	-	36,421 879 37,300
ALLSTATE BENEFITS NEW BUSINESS WRITTEN PREMIUMS (5)	\$	52	\$	164	\$	59	\$	64	\$	52

Includes products directly sold through call centers and internet.

Primarily represents independent master brokerage agencies, and to a lesser extent, specialized brokers.

Amounts are included in counts above.

Excludes Allstate Benefits and non-proprietary products.

New business written premiums reflect annualized premiums at initial customer enrollment (including new accounts and new employees or policies of existing accounts), reduced by an estimate for certain policies that are expected to lapse. A significant portion of Allstate Benefits business is seasonally written in the fourth quarter during many clients' annual employee benefits enrollment.

> THE ALLSTATE CORPORATION CHANGE IN CONTRACTHOLDER FUNDS (\$ in millions)

> > Three months ended

March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
2014	2013	2013	2013	2013
\$ 24,304 10,945 35,249	\$ 24,476 11,283 35,759	\$ 36,357 - 36,357	\$ 38,807	\$ 39,319 - 39,319
318	334	330	328	386
127	276	218	281	287
445	610	548	609	673
308	310	321	314	

Contractholders funds, beginning balance Contractholders funds classified as held for sale, beginning balance Total contractholders funds, including those classified as held for sale

Deposits

Interest-sensitive life insurance Fixed annuities

Total deposits Interest credited

Benefits, withdrawals, maturities and other adjustments (392) (807) (1) (279) (349) (756) Benefits (380) (399) (395) Surrenders and partial withdrawals (712) (845) (1,797) (891) Maturities of and interest payments on institutional products (1) (277) Contract charges (281) (282) (274) (47) (1,430) (63) (3,373) Net transfers from separate accounts Other adjustments 2 10 1 28 18 Total benefits, withdrawals, maturities and other adjustments (1,352) (1,467) (1,535) Contractholder funds classified as held for sale, ending balance (10,661)(10,945) (11,283)23,989 24,476 36,357 38,807 Contractholder funds, ending balance

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THE ALLSTATE CORPORATION ALLSTATE FINANCIAL ANALYSIS OF NET INCOME (\$ in millions)

				Tł	nree m	onths ende	ed			
	M	arch 31, 2014	<u> </u>	Dec. 31, 2013		ept. 30, 2013	_	June 30, 2013	M	arch 31, 2013
Benefit spread Premiums Cost of insurance contract charges (1) Contract benefits excluding the implied interest on immediate annuities with life contingencies (2) Total benefit spread	\$	327 187 (358) 156	\$	332 184 (359) 157	\$	306 182 (365) 123	\$ 	307 179 (341) 145	\$	303 180 (325) 158
Investment spread Net investment income Implied interest on immediate annuities with life contingencies (2) Interest credited to contractholder funds Total investment spread	_	640 (130) (307) 203		637 (131) (305) 201	_	633 (133) (317) 183	_	633 (130) (311) 192		635 (133) (345) 157
Surrender charges and contract maintenance expense fees (1) Realized capital gains and losses Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges (Loss) gain on disposition of operations Income tax (expense) benefit	_	93 1 (74) (118) (2) (59) (38)		94 14 (85) (145) - (44) (73)		96 (16) (97) (132) (4) (646) 133	_	93 57 (71) (140) (1) 1 (86)		96 19 (75) (148) (2) 2 (61)
Net income(loss) available to common shareholders	\$	162	\$	119	\$	(360)	\$_	190	\$	146
Benefit spread by product group Life insurance Accident and health insurance Annuities Total benefit spread	\$ 	74 102 (20) 156	\$ 	101 78 (22) 157	\$ 	85 (22)	\$ _ \$_	75 86 (16) 145	\$ 	86 89 (17) 158
Investment spread by product group Annuities and institutional products Life insurance Accident and health insurance Net investment income on investments supporting capital Investment spread before valuation changes on embedded derivatives that are not hedged Valuation changes on derivatives embedded in equity- indexed annuity contracts that are not hedged Total investment spread	\$ 	110 30 7 73 220 (17) 203	\$ _ \$	95 28 6 75 204 (3) 201	\$ \$	25 6 69 200 (17)	\$ _ \$	88 25 7 67 187 5	\$ 	59 27 6 74 166 (9) 157
(a) Reconciliation of contract charges Cost of insurance contract charges Surrender charges and contract maintenance expense fees Total contract charges	\$	187 93 280	\$	184 94 278	\$	96	\$	179 93 272	\$	180 96 276
Reconciliation of contract benefits Contract benefits excluding the implied interest on immediate annuities with life contingencies Implied interest on immediate annuities with life contingencies Total contract benefits	\$ 	(358) (130) (488)	\$ \$	(359) (131) (490)	\$ 	(365) (133) (498)	\$ _ \$	(341) (130) (471)	\$ 	(325) (133) (458)

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THE ALLSTATE CORPORATION ALLSTATE FINANCIAL WEIGHTED AVERAGE INVESTMENT SPREADS

	Three	months ended March 31, 2	2014 (1)	Three months ended March 31, 2013						
	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads	Weighted average investment yield	Weighted average interest crediting rate	Weighted average investment spreads				
Interest-sensitive life insurance Deferred fixed annuities and institutional products Immediate fixed annuities with and without life	5.1 % 4.5	3.8 % 2.9	1.3 % 1.6	5.2 % 4.6	3.9 % 3.1	1.3 % 1.5				
contingencies Investments supporting capital, traditional life and other	7.5	5.9	1.6	6.3	6.0	0.3				
products	4.0	n/a	n/a	4.0	n/a	n/a				

⁽¹⁾ For purposes of these calculations, investments, reserves and contractholder funds classified as held for sale are included.

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL SUPPLEMENTAL PRODUCT INFORMATION (\$ in millions)

	As of Marc	sh 31, 2014	Twelve months ended March 31, 2014	Opera	Operating income return on attributed equity (%)								
		Attributed equity			T	ded	d						
	Reserves and	excluding unrealized		March	Dec.		Sept.	June	March				
	Contractholder funds (7)	capital gains/losses (3)(4)	Operating income (5)	2014	2013	(8)	2013 (8)	2013	2013				
Underwritten products													
Life insurance	\$ 14,481 \$	2,778 \$	251	9.0	% 9.	4 %	8.4 %	8.6 %	8.9 %				
Accident and health insurance	2,170	667	93	14.7	14.	8	15.6	15.4	13.5				
Subtotal	16,651	3,445	344	10.1	10.	4	9.7	9.8	9.8				
Annuities and institutional													
products:													
Immediate Annuities:													
Sub-standard structured													
settlements and group													
pension terminations (1)	5,085	1,030	8	0.7	(0.	5)	(1.4)	(1.8)	(1.9)				
Standard structured													
settlements and SPIA (2)	7,590	539	71	13.2	9.		7.8	5.5	5.1				
Subtotal	12,675	1,569	79	5.0	3.		1.7	0.7	0.4				
Deferred Annuities	19,670	1,511	210	12.3	12.	0	12.5	11.3	10.9				
Institutional products	89	7	-										
Subtotal	32,434	3,087	289	8.7	7.	6	7.4	6.2	6.0				
Total Allstate Financial (6)	\$ 49,085 \$	6,532 \$	633	9.4	9.	0	8.6	8.0	7.9				

				Three months ende	d N	March 31, 2014		
		Life insurance	_	Accident and health insurance	,	Annuities and institutional products	_	Allstate Financial
Operating income	\$	78	\$	27	\$	84	\$	189
Realized capital gains and losses, after-tax		-		-		-		-
Valuation changes on embedded derivatives that are not hedged,								
after-tax		-		-		(11)		(11)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that						,		, ,
are not hedged, after-tax DAC and DSI unlocking relating to realized capital gains and		-		-		-		-
losses, after-tax Reclassification of periodic settlements and accruals on non-hedge derivative		-		-		-		-
instruments, after-tax (Loss) gain on disposition of		-		-		-		-
operations, after-tax		(7)		-		(9)		(16)
Net income available to common	-							<u> </u>
shareholders	\$	71	\$ _	27	\$	64	\$ =	162

- Structured settlement annuities for annuitants with severe injuries or other health impairments which significantly reduced their life expectancy at the time the annuity was issued and group annuity contracts insued to separate of terminated paging plans.
- contracts issued to sponsors of terminated pension plans.

 Life-contingent structured settlement annuities for annuitants with standard life expectancy, period certain structured settlements and single premium immediate annuities with and without life contingencies
- Total Allstate Financial attributed equity is the sum of equity for Allstate Life Insurance Company and the applicable equity for Allstate Financial Insurance Holdings Corporation.
- Attributed equity is allocated to each product line based on statutory capital adjusted for GAAP reporting differences and the amount of capital held in Allstate Financial may vary from economic capital. The calculation of statutory capital by product incorporates internal factors for invested asset risk, insurance risk (mortality and morbidity), interest rate risk and business risk. Due to the unavailability of final statutory financial statements at the time we release our GAAP financial results, the allocation is derived from prior quarter statutory capital. Statutory capital is adjusted for appropriate GAAP accounting differences. Changes in internal capital factors, investment portfolio mix and risk as well as changes in GAAP and statutory reporting differences will result in changes to the allocation of attributed equity to products.
- to the allocation of attributed equity to products.

 Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.
- Product line operating income includes allocation of income on investments supporting capital. Operating income reflects a trailing twelve-month period.

 Reserves and contractholder funds included with the sale of Lincoln Benefit Life Company transaction and the attributed equity comprise 29% of life insurance and 36% of deferred annuity. Accident
- and health insurance reserves (long-term care) included with the sale have attributed equity of approximately \$30 million and are mostly reinsured with a third party.

 Includes reserves and contractholder funds classified as held for sale.
- (8) To conform to current period presentation, certain percentages have been restated.

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THE ALLSTATE CORPORATION ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE (1) (in thousands)

	March 31, 2014	Dec. 31,	Sept. 30, 2013	June 30, 2013	March 31, 2013
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY PRODUCT	2014	2013	2013	2013	
Underwritten products Life insurance Accident and health insurance	\$ 2,588 2,593 5,181	\$ 2,567 2,342 4,909	\$ 2,572 2,322 4,894	\$ 2,574 2,322 4,896	\$ 2,572 2,338 4,910
Annuities Deferred annuities Immediate annuities	337 111 448	346 112 458	353 112 465	362 113 475	373 114 487
Total	5,629	5,367	5,359	5,371	5,397
ALLSTATE FINANCIAL INSURANCE POLICIES AND ANNUITIES IN FORCE BY SOURCE OF BUSINESS					
Allstate Agencies (2) Allstate Benefits Other (3) Total	1,938 3,040 651 5,629	1,939 2,762 666 5,367	1,938 2,741 680 5,359	1,936 2,741 694 5,371	1,930 2,757 710 5,397
INSURANCE POLICIES AND ANNUITIES IN FORCE INCLUDED IN LINCOLN BENEFIT LIFE COMPANY SALE (4)					

Total

142 124	.	145 128	148 132	150 138	l _	152 144
\$	\$	273	280	\$ 288	\$_	296

- Allstate Financial insurance policies and annuities in force reflect the number of contracts in force excluding sold blocks of business that remain on the balance sheet due to the dispositions of the business being effected through reinsurance arrangements. Also excluded are long-term care contracts for which the morbidity risk is 100% reinsured. Policy counts associated with our voluntary employee benefits group business reflect certificate counts as opposed to group counts.
- Excludes Allstate Benefits products sold through Allstate Agencies, which are included in the Allstate Benefits line.
- Primarily business sold by independent master brokerage agencies, banks/broker-dealers and specialized structured settlement brokers. Amounts are included in counts above.

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THE ALLSTATE CORPORATION ALLSTATE LIFE AND RETIREMENT AND ALLSTATE BENEFITS RESULTS AND PRODUCT INFORMATION (\$ in millions)

	For the three mo	nths ended March	For the three months ended March 31, 2013						
	Allstate Life and Retirement	Allstate Benefits	Allstate Financial Segment	Allstate Life and Retirement	Allstate Benefits	Allstate Financial Segment			
Premiums Contract charges Net investment income Periodic settlements and accruals on non-hedge derivative instruments Contract benefits Interest credited to contractholder funds Amortization of deferred policy acquisition costs Operating costs and expenses Restructuring and related charges Income tax expense on operations	\$ 131 \$ 256 622 - (385) (282) (41) (66) (2) (71)	196 \$ 24 18 - (103) (9) (33) (52)	327 280 640 - (488) (291) (74) (118) (2) (85)	\$ 122 \$ 253 617 10 (357) (328) (51) (99) (2) (46)	181 \$ 23 18 - (101) (8) (25) (49) - (14)	303 276 635 10 (458) (336) (76) (148) (2) (60)			
Operating income	162	27	189	119	25	144			
Realized capital gains and losses, after-tax Valuation changes on embedded derivatives that are not hedged, after-tax DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	- (11) -	- -	- (11) -	12 (6) 1	- -	12 (6) 1			
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax (Loss) gain on disposition of operations, after-tax	(16)	<u>-</u>	- (16)	(6) 1		(6) 1			
Net income	\$ 135 \$	27 \$	162	\$ 121 \$	<u>25</u> \$	146			
Premiums and Contract Charges - by Product									
Underwritten Product Traditional life insurance premiums Accident and health insurance premiums Interest-sensitive life insurance contract charges	\$ 120 \$ 6 250 376	7 \$ 189 24 220	127 195 274 596	\$ 109 \$ 6 250 365	7 \$ 174 23 204	116 180 273 569			
Annuities Immediate annuities with life contingencies premiums Other fixed annuity contract charges	5 6 11	- - -	5 6 11	7 3 10	- - -	7 3 10			
Total life and annuity premiums and contract charges	\$ 387 \$	220 \$	607	\$ 375 \$	204 \$	579			
Benefit Spread by Product Group Life Insurance Accident and health insurance Annuities Total benefit spread	\$ 71 \$ (1) (20) 50 \$	3 \$ 103 - 106 \$	74 102 (20) 156	\$ 84 \$ (2) (17) \$ 65 \$	2 \$ 91 - 93 \$	86 89 (17) 158			
·	\$ 50 \$	100 \$	130	\$\$	93 \$	156			
Investment Spread by Product Group Annuities and institutional products Life insurance Accident and health insurance Net investment income on investments supporting capital	\$ 110 \$ 28 4 69	- \$ 2 3 4	110 30 7 73	\$ 59 \$ 23 3 71	- \$ 4 3 3	59 27 6 74			
Investment spread before valuation changes on embedded derivatives that are not hedged derivatives that are not hedged Valuation changes on derivatives embedded in equity- indexed annuity contracts that	211	9	220	156	10	166			
are not hedged Total investment spread	\$ (17) 194 \$	9 \$	(17) 203	\$ <u>(9)</u> \$ <u>147</u> \$	10 \$	(9) 157			

THE ALLSTATE CORPORATION CORPORATE AND OTHER RESULTS (\$ in millions)

	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2014	2013	2013	2013	2013
Net investment income Operating costs and expenses Income tax benefit on operations Preferred stock dividends	\$ 7 (95) 32 (13)	\$ 7 (258) 90 (11)	\$ 8 (159) 58 (6)	\$ 8 (106) 37	\$ 7 (95) 35
Operating loss	(69)	(172)	(99)	(61)	(53)
Realized capital gains and losses, after-tax	1	(1)	1	(312)	-
Loss on extinguishment of debt, after-tax	-	(1)	(6)		-

Equity securities, at cost

Short-term, at amortized cost

Communications

\$ (68)

(174)

\$ (53)

39

THE ALLSTATE CORPORATION INVESTMENTS (\$ in millions)

ALLSTATE FINANCIAL (1) PROPERTY-LIABILITY March 31, Sept. 30, June 30 March 31, March 31, June 30, March 31, 2014 2013 2013 2013 2013 2014 2013 2013 2013 2013 Fixed income securities, at fair value: 4,618 \$ 4,711 5,484 5,754 \$ 6,470 2 2 Tax-exempt 2 Taxable 24,223 24,867 22,920 22,359 22,635 30,057 29,646 30,216 41,347 45,176 Equity securities, at fair value 4 341 4 396 4 156 3 932 4 037 956 701 656 573 402 5.946 403 431 479 4.069 4.292 4.386 5.934 Mortgage loans 429 488 Limited partnership interests 2,900 2,898 3,043 2,991 2,994 2,121 2,064 2.044 1,946 1,933 Short-term, at fair value 894 1,002 1,056 1,182 1,171 870 668 629 821 1,391 1,635 1,958 2,003 1,528 1,335 1,102 813 600 1,732 1,672 38,907 37,510 38,395 39,710 39,105 39,604 56,853 Total 39.638 38.192 52.581 Fixed income securities, at amortized cost: 4,521 4,625 5,367 5,617 6,168 \$ 2 2 Tax-exempt \$ \$ 23,696 24,424 22,464 21,930 21,721 28,130 28,295 28,648 39,371 41,582 Taxable 101.8% 102.1% 102.1% 104.4% 106.8% 104.8% 105.5% 105.0% Ratio of fair value to amortized cost 102.2% 108.6% Equity securities, at cost 3.737 \$ 3.866 \$ 3,769 \$ 3,702 \$ 3.449 838 607 \$ 601 \$ 535 328 Short-term, at amortized cost 894 1,002 1,056 1,182 1,171 870 668 629 821 1,391 CORPORATE AND OTHER CONSOLIDATED Dec. 31, March 31, Sept. 30, June 30 March 31, March 31, Dec. 31, Sept 30, June 30, March 31, 2014 2013 2013 2013 2013 2013 2014 2013 2013 2013 Fixed income securities, at fair value: 558 \$ 570 \$ 576 \$ 578 \$ 604 5,178 5,283 \$ 6,061 \$ 6,334 7,076 Tax-exempt Taxable 1,703 1.098 999 919 55,983 55,627 54,234 64,705 68,730 4,439 Equity securities, at fair value 5,297 5,097 4,812 4,505 Mortgage loans 4 472 4.721 4 817 6.413 6.434 Limited partnership interests 3 5 5.024 4.967 5.091 4.941 4.931 607 2.646 809 723 1.009 643 2.393 2.694 3.169 Short-term, at fair value 2.573 Other 3,163 3,067 2,774 2,771 2,603 81,690 3,073 2,412 2,687 2,224 2,134 80,483 92,315 97,382 Total 81,155 Fixed income securities, at amortized cost: Tax-exempt \$ 538 \$ 552 \$ 556 \$ 558 \$ 572 \$ 5.061 5 179 \$ 5.924 \$ 6.177 6.742 1.110 1.093 997 Taxable 1.700 912 53.526 53.829 52,205 62,298 64.215 103.2% 103.7% Ratio of fair value to amortized cost 101.4% 102.6% 104.4% 103.7% 106.8% 101.0% 101.3% 101.5%

\$

607

4,575

2,573

4,473

2,393

\$

4,370 \$

2,694

4,237

2,646

3,777

3,169

40

3,282

\$

809

\$

2,984

1,009

723

THE ALLSTATE CORPORATION INVESTMENT PORTFOLIO DETAILS (\$ in millions)

Financial statement classification as of March 31, 2014 Limited Fixed income Equity Mortgage partnership Short-Other (1 Total securities securities loans interests term Infrastructure and real assets 10,676 10,676 Infrastructure and real assets - debt \$ Infrastructure and real assets - equity 671 533 1,204 169 169 Infrastructure and real assets - other 10,676 671 169 12.049 Real estate Real estate - debt 2,221 4,472 6,693 48 1,577 116 1,741 Real estate - equity Tax credit funds 622 622 2 221 48 4.472 2 199 116 9.056 9,403 865 Consumer goods (cyclical and non-cyclical) 10,268 Banking & financial services Banking 3 374 148 3.522 Financial services 3.074 249 3,323 597 597 Credit card and student loan ABS Consumer auto ABS 775 775 7,820 397 8,217 Municipal - General obligation, revenue and taxable 8,716 Government & agencies U.S. government and agencies 3,806 677 4,483 1,410 1,410 Foreign government 677 5,893 5,216 Technology and communications

⁽¹⁾ Excludes investments classified as held for sale that totaled \$11.5 billion, \$12.0 billion and \$12.2 billion as of March 31, 2014, December 31, 2013 and September 30, 2013 respectively.

Technology	2,437	440	_	-	-	-	2,877
3,	5,421	738					6,159
Capital goods	4,401	336	-	-	-	-	4,737
Basic & other industries							
Basic industry	2,415	245	-	-	-	-	2,660
Other industries	744	-	-	-	-	-	744
	3,159	245	-	-	-	-	3,404
Transportation	1,676	103	-	-	-	-	1,779
ABS other	2,125	-	-	-	-	-	2,125
Private equity	-	-	-	2,141	-	-	2,141
Emerging markets							
Fixed income funds	-	551	-	-	-	-	551
Foreign government	327		-	-	-	-	327
Equity index based funds	-	233	-	-	-	-	233
	327	784		-	-	-	1,111
Other equity market index based funds	-	1,110	-	-	-	-	1,110
Other funds	-	-	-	151	-	-	151
Other	-	-	-	-	1,896	2,878	4,774
Total investments	\$ 61,161	\$ 5,297	\$ 4,472	\$ 5,024	\$ 2,573	\$ 3,163	\$ 81,690

⁽¹⁾ Other includes derivatives, policy loans, agent loans and bank loans.

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THE ALLSTATE CORPORATION LIMITED PARTNERSHIP INVESTMENTS (\$ in millions)

As of or for the three months ended

		_			
	March 31,	Dec. 31,	Sept. 30,	June 30,	March 31,
	2014	2013	2013	2013	2013
Investment position					
Accounting basis					
Cost method	\$ 1,346	\$ 1,443	\$ 1,435	\$ 1,441	\$ 1,425
Equity method (1)	3,678	3,524	3,656	3,500	3,506
Total	\$ 5,024	\$ 4,967	\$ 5,091	\$ 4,941	\$ 4,931
Cost method-fair value (2)	\$ 1,764	\$ 1,835	\$ 1,806	\$ 1,795	\$ 1,748
Underlying investment					
Private equity / debt funds	\$ 2,674	\$ 2,562	\$ 2,485	\$ 2,457	\$ 2,423
Real estate funds	1,577	1,687	1,666	1,658	1,635
Other (3)	773	718	940	826	873
Total	\$ 5,024	\$ 4,967	\$ 5,091	\$ 4,941	\$ 4,931
Segment					
Property-Liability	\$ 2,900	\$ 2,898	\$ 3,043	\$ 2,991	\$ 2,994
Allstate Financial	2,121	2,064	2,044	1,946	1,933
Corporate and Other	3	5	4	4	4
Total	\$ 5,024	\$ 4,967	\$ 5,091	\$ 4,941	\$ 4,931
Total Income					
Accounting basis					
Cost method	\$ 50	\$ 80	\$ 48	\$ 45	\$ 26
Equity method	92	122	58	81	81
Total	\$ 142	\$ 202	\$ 106	\$ 126	\$ 107
Underlying investment					
Private equity / debt funds	\$ 106	\$ 140	\$ 68	\$ 58	\$ 68
Real estate funds	38	61	49	77	34
Other	(2)	1	(11)	(9)	5
Total	\$ 142	\$ 202	\$ 106	\$ 126	\$
Segment					
Property-Liability	\$ 75	\$ 130	\$ 69	\$ 89	\$ 77
Allstate Financial	67	71	37	37	30
Corporate and Other		1			<u> </u>
Total	\$ 142	\$ 202	\$ 106	\$ 126	\$ 107
				<u></u>	

⁽³⁾ As of March 31, 2014, valuations of EMA limited partnerships include approximately \$508 million of cumulative pre-tax appreciation that has been recognized in earnings but has not been distributed to investors.

March 31, 2014

42

September 30, 2013

THE ALLSTATE CORPORATION UNREALIZED NET CAPITAL GAINS AND LOSSES ON SECURITY PORTFOLIO BY TYPE (\$ in millions)

December 31, 2013

Fixed income securities	C	nrealized net apital gains and losses	-	Fair value	Fair value as a percent of amortized cost (1)		Unrealized net capital gains and losses	 Fair value	Fair value as a percent of amortized cost (1)		Unrealized net capital gains and losses	-	Fair value	Fair value as a percent of amortized cost
U.S. government and agencies	\$	132	\$	3.806	103.6	\$	122	\$ 2.913	104.4	\$	156	\$	2,881	105.7
Municipal		421		8,716	105.1	*	277	8,723	103.3	*	365		9,611	103.9
Corporate		1,743		41,159	104.4		1,272	40,603	103.2		1,412		39,697	103.7
Foreign government		96		1,737	105.9		88	1,824	105.1		108		1,939	105.9
Asset-backed securities ("ABS")		38		3,497	101.1		27	4,518	100.6		32		3,421	100.9
Residential mortgage-backed securities														
("RMBS")		93		1,438	106.9		71	1,474	105.1		57		1,844	103.2
Commercial mortgage-backed securities														
("CMBS")		47		783	106.4		41	829	105.2		31		875	103.7
Redeemable preferred stock		4		25	119.0		4	26	118.2		5		27	122.7
Total fixed income securities		2,574	_	61,161	104.4		1,902	60,910	103.2		2,166	_	60,295	103.7

The fair value of cost method limited partnerships is determined using reported net asset values of the underlying funds.

⁽³⁾ Includes tax credit and other funds.

Equity securities Short-term investments Derivatives EMA limited partnership interests ⁽²⁾ Investments classified as held for sale Unrealized net capital qains and losses, pre-tax	722 - (19) (4) 327	5,297 2,573 169 n/a n/a	115.8 100.0 n/a n/a n/a	624 (18) (3) 190	5,097 2,393 269 n/a n/a	114.0 100.0 n/a n/a n/a	(19) (3) 244	4,812 2,694 217 n/a n/a	110.1 100.0 n/a n/a n/a
Amounts recognized for:	\$ 3,600		\$	2,695		\$	2,830		

Amounts recognized for: Insurance reserves ⁽³⁾ DAC and DSI ⁽⁴⁾ Amounts recognized Deferred income taxes Unrealized net capital gains and losses, after-tax	\$ _	(134) (245) (379) (1,130) 2,091		\$	(158) (158) (891) (3 1,646			(189) (189) (927) (1,714)		
	_	J	une 30, 2013	3		March 31, 201	.3	De	cember 31, 20	012
	(nrealized net apital gains and losses	Fair value	Fair value as a percent of amortized cost (1)	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost (1)	Unrealized net capital gains and losses	Fair value	Fair value as a percent of amortized cost
Fixed income securities										
U.S. government and agencies	\$	203 \$	3,204	106.8 \$			107.5 \$			107.4
Municipal		496	10,716	104.9	929	11,862	108.5	930	13,069	107.7
Corporate		1,647	47,616	103.6	3,300	49,567	107.1	3,594	48,537	108.0
Foreign government		125	2,224	106.0	200	2,365	109.2	227	2,517	109.9
ABS		9	3,476	100.3	18	3,597	100.5	1	3,624	100.0
RMBS		62	2,485	102.6	65	2,750	102.4	32	3,032	101.1
CMBS		18	1,291	101.4	36	1,381	102.7	(12)	1,498	99.2
Redeemable preferred stock	_	4	27	117.4	4	27	117.4	4	27	117.4
Total fixed income securities		2,564	71,039	103.7	4,849	75,806	106.8	5,102	77,017	107.1
Equity securities		268	4,505	106.3	662	4,439	117.5	460	4,037	112.9
Short-term investments			2,646	100.0		3,169	100.0	-	2,336	100.0
Derivatives		(12)	200	n/a	(19)	223	n/a	(22)	133	n/a
EMA limited partnership interests (2)		`-	n/a	n/a	` 8	n/a	n/a	` 7	n/a	n/a
Investments classified as held for sale		-	n/a	n/a	-	n/a	n/a	-	n/a	n/a
Unrealized net capital gains and losses, pre-tax	\$	2,820		\$	5,500		:	\$ 5,547		
Amounts recognized for:										
Insurance reserves (3)		(76)			(623)			(771)		
DAC and DSI (4)		(199)			(404)			(412)		
Amounts recognized	_	(275)			(1.027)			(1.183)		

(2)

(894)

1,651

Deferred income taxes

Unrealized net capital gains and losses, after-

The comparison of percentages from period to period may be distorted by investment transactions such as sales, purchases and impairment write-downs.

Unrealized to adpital gains and losses for limited partnership interest represent the Company's share of Equity Method of Accounting ("EMA") limited partnerships' other comprehensive income. Fair value and amortized cost are not applicable

(1,568)

2,905

(1,530)

2,834

The insurance reserves adjustment represents the amount by which the reserve balance would increase if the net unrealized gains in the applicable product portfolios were realized and reinvested at current lower interest rates, resulting in a premium deficiency. Although we evaluate premium deficiencies on the combined performance of our life insurance and immediate annuities with life contingencies, the adjustment primarily relates to structured settlement annuities with life contingencies, in addition to annuity buy-outs and certain payout annuities with life contingencies.

The DAC and DSI adjustment balance represents the amount by which the amortization of DAC and DSI would increase or decrease if the unrealized gains or losses in the respective product portfolios were realized.

THE ALLSTATE CORPORATION NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

Three months ended March 31. Dec. 31. Sept. 30. June 30. March 31. 2013 2013 2013 2013 NET INVESTMENT INCOME 705 698 721 740 762 Fixed income securities 28 55 30 39 25 Equity securities Mortgage loans Limited partnership interests 81 82 99 93 98 142 202 126 107 106 Short-term Other 42 41 44 39 999 1,079 1,001 1.038 1.031 Sub-total Less: Investment expense (40)(53)(54)959 950 984 983 Net investment income 1,026 PRE-TAX YIELDS (1) 4.1 4.2 4.2 4.3 % Fixed income securities 4.1 2.5 4.9 3.9 2.8 Equity securities 2.8 Mortgage loans 54 5.3 62 5.8 6.0 8.7 11.4 15.9 Limited partnership interests 8.6 10.2 Total portfolio 4.5 4.5 4.8 4.5 4.6 REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE (33) Impairment write-downs Change in intent write-downs (16)(11) (18) (70) (10) (27) (19) (65)(27)Net other-than-temporary impairment losses recognized in earnings (81)(30)(88) (60) (37) Sales 147 180 59 408 172 Valuation of derivative instruments 3 (4) (4) (5)Settlements of derivative instruments (8) (3)(12)54 142 (41) 362 131 TOTAL RETURN ON INVESTMENT PORTFOLIO (2) 2.1 % 1.1 1.0 (1.5) % 1.2 AVERAGE INVESTMENT BALANCES (in billions) (3) 78.5 90.1 89.7 90.7 91.8

Pre-tax yields are calculated as annualized investment income before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. Investment balances, for purposes of the pre-tax yield calculation, exclude unrealized capital gains and losses. Amounts related to investments classified as held for sale were excluded from the pre-tax yield calculation in first quarter 2014 and were included in the pre-tax yield calculation in 2013.

Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans and cost method limited partnerships, divided by the average fair value balances. Amounts related to investments classified as held for sale were excluded from the total return calculation in first quarter 2014 and were included in the total return calculation in 2013.

Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded. Amounts related to investments classified as held for sale were excluded from average investment balances calculation in first quarter 2014 and were included in the average investment balances calculation in 2013.

THE ALLSTATE CORPORATION PROPERTY-LIABILITY NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

Three months end	ded
Sept. 30,	

45

		rch 31, 2014	1_	Dec. 31, 2013		Sept. 30, 2013		June 30, 2013		March 31, 2013	1
NET INVESTMENT INCOME											
Fixed income securities: Tax-exempt	\$	31	\$	35	\$	44	\$	53	\$	61	
Taxable	*	184	Ψ	178	Ψ	175	Ψ	178	*	188	
Equity securities		23		51		26		36		23	
Mortgage loans		5		4		6		5		5	
Limited partnership interests (1)		75		130		69		89		77	
Short-term Other		1 14		1 11		1 11		8		1 8	
Subtotal		333	_	410	_	332	_	369	_	363	
Less: Investment expense		(21)		(28)		(23)		(26)		(22)	
Net investment income	\$	312	\$	382	\$	309	\$	343	\$	341	
Net investment income, after-tax	\$	225	\$	273	\$	225	\$	259	\$	241	
PRE-TAX YIELDS (2)											
Fixed income securities:		0.7 %		200	,	0.0	0.4	0.0 %		0.7 0/	
Tax-exempt Equivalent yield for tax-exempt		2.7 % 3.9		2.8 9 4.1	⁄0	3.2 4.7	%	3.6 % 5.2		3.7 % 5.4	
Taxable		3.5		3.0		3.2		3.3		3.5	
Equity securities		2.5		5.3		2.8		4.0		2.8	
Mortgage loans		4.3		4.1		4.4		4.2		4.3	
Limited partnership interests		10.3		17.4		9.3		11.8		10.4	
Total portfolio		3.5		4.3		3.6		4.0		4.0	
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE											
Fixed income securities: Tax-exempt	\$	4	\$	35	\$	14	\$	39	\$	47	
Taxable	Ψ	36	Ψ	44	Ψ	21	Ψ	17	Ψ	43	
Equity securities		20		58		(56)		252		28	
Limited partnership interests		7		(1)		` 2 [°]		(5)		5	
Derivatives and other	l . ——	(14)	_	(8)		(7)	_	2	l . <u> </u>	(11)	
Total	\$	53	\$ =	128	\$ _	(26)	\$ _	305	\$ _	112	
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE											
Impairment write-downs	\$	(12)	\$	(6)	\$	(8)	\$	(17)	\$	(8)	
Change in intent write-downs		(60)	_	(15)	_	(63)	_	(26)	_	(20)	
Net other-than-temporary impairment losses recognized in earnings Sales		(72) 139		(21) 157		(71) 52		(43) 346		(28) 151	
Valuation of derivative instruments		(7)		(5)		5		(3)		-	
Settlements of derivative instruments	l	(7)	l	(3)		(12)		5		(11)	
Total	\$	53	\$	128	\$	(26)	\$	305	\$	112	
AVERAGE INVESTMENT BALANCES (in billions) (3)	\$	38.1	\$_	37.9	\$ _	37.0	\$ _	36.7	\$_	36.5	
]								L

As of March 31, 2014, Property-Liability has commitments to invest in additional limited partnership interests totaling \$1.40 billion.

Pre-tax yields are calculated as annualized investment income before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. Investment balances, for purposes of the pre-tax yield calculation, exclude unrealized capital gains and losses.

Average investment balances for the quarter are calculated as the average of investment balances. Year-to-date average investment balances are calculated as the average of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses. losses are excluded.

THE ALLSTATE CORPORATION ALLSTATE FINANCIAL NET INVESTMENT INCOME, YIELDS AND REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) (\$ in millions)

	March 31, 2014		Dec. 31, 2013		Sept. 30, 2013		June 30, 2013			March 31, 2013
NET INVESTMENT INCOME	_		-		•		_		_	
Fixed income securities	\$	484	\$	480	\$	497	\$	503	\$	506
Equity securities	*	5	*	4	Ψ	431	Ψ	3	Ψ	2
Mortgage loans		76		78		93		88		93
Limited partnership interests (1)		67		71		37		37		30
Short-term		-		-		-		-		1
Other		26		28		28		30		28
Subtotal	-	658	-	661		659	-	661	-	660
Less: Investment expense		(18)		(24)		(26)		(28)		(25)
Net investment income	\$	640	\$	637	\$	633	\$	633	\$	635
Net investment income, after-tax	* =	428	\$	424	¢ :	423	\$	422	\$	424
Net investment income, and-tax	Ψ =	720	Ψ =	727	Ψ	423	Ψ =	722	Ψ =	727
PRE-TAX YIELDS (2)										
Fixed income securities		5.4 %		5.0 9	%	5.1 %		5.0 %		4.8 %
Equity securities		2.4		2.8		2.4		3.0		2.6
Mortgage loans		5.5		5.4		6.4		5.9		6.2
Limited partnership interests		12.8		13.8		7.4		7.8		6.1
Total portfolio		5.7		5.3		5.2		5.1		5.0
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY ASSET TYPE										
Fixed income securities	\$	(4)	\$	8	\$	(12)	\$	23	\$	(18)
Equity securities	*	2	*	8	•	5	*	31	*	1
Mortgage loans		3		1		(6)		(6)		31
Limited partnership interests		(5)		(3)		-		(3)		-
Derivatives and other		5		-		(3)		12		5
Total	\$	1	\$	14	\$	(16)	\$	57	\$	19
	-		-		Ψ,	\	~ =		* =	
REALIZED CAPITAL GAINS AND LOSSES (PRE-TAX) BY TRANSACTION TYPE										

Impairment write-downs	l ¢	(4)	Ι¢	(E)	¢	(10)	¢	(16)	¢	(2)
Change in intent write-downs	Φ	(5)	Φ	(5) (4)	Φ	(10)	Ф	(10)	Φ	(2)
Net other-than-temporary impairment losses recognized in earnings		(9)	l —	(9)	_	(17)	-	(17)	_	(9)
Sales		8		23		6		62		21
Valuation of derivative instruments		3		-		(5)		6		(4)
Settlements of derivative instruments		(1)					_	6		11_
Total	\$	1	\$	14	\$	(16)	\$	57	\$	19
NACE INVESTMENT DAY ANGES (in hillions) (3)		37.7	_	49.7	Φ.	50.3	•	51.9		53.2
VERAGE INVESTMENT BALANCES (in billions) (3)	D	31.1	D	49.7	Ф	50.5	Ъ.	51.9	ъ	55.2

(i) As of March 31, 2014, Allstate Financial has commitments to invest in additional limited partnership interests totaling \$1.34 billion.

ΑV

Pre-tax yields are calculated as annualized investment income before investment expense (including dividend income in the case of equity securities) divided by the average of investment balances at the end of each quarter during the year. Investment balances, for purposes of the pre-tax yield calculation, exclude unrealized capital gains and losses. Amounts related to investments classified as held for sale were excluded from the pre-tax yield calculation in first quarter 2014 and were included in the pre-tax yield calculation in 2013.

Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the

Average investment balances for the quarter are calculated as the average of the current and prior quarter investment balances. Year-to-date average investment balances are calculated as the average of investment balances at the beginning of the year and the end of each quarter during the year. For purposes of the average investment balances calculation, unrealized capital gains and losses are excluded. Amounts related to investments classified as held for sale were excluded from average investment balances calculation in first quarter 2014 and were included in the average investment balances calculation in 2013.

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THE ALLSTATE CORPORATION INVESTMENT RESULTS (\$ in millions)

Three months ended

	March 31, 2014			Dec. 31, 2013		Sept. 30, 2013	June 30, 2013			March 31, 2013
Consolidated investment portfolio Interest-bearing (1)	\$	71,084	\$	70,796	\$	70,423	\$	82,729	\$	87,890
Equity/owned (2)	·	10,606		10,359	_	10,060	_	9,586	_	9,492
Total	\$	81,690	\$	81,155	\$_	80,483	\$_	92,315	\$_	97,382
Consolidated portfolio total return (3)										
Interest-bearing		1.7 %		0.6 %		0.8 %		(1.4) %		0.8 %
Equity/owned Investment Expenses		0.4		0.6 (0.1)		0.3 (0.1)		(0.1)		0.4
Total	l —	2.1		1.1	-	1.0	-	(1.5)	_	1.2
15.00	_				=		=	()/	=	
Consolidated portfolio total return (3)		1.1 %		1 10/		10.0/		1.0 %		1.0 %
Income Valuation		1.1 %		1.1%		1.0 %		(2.5)		0.2
Total		2.1		1.1	_	1.0	_	(1.5)	_	1.2
					_		-		_	
Consolidated net investment income Interest-bearing	\$	824	\$	819	\$	861	\$	868	\$	895
Equity/owned	_	175	_	260	*	140	*	170	*	136
Investment expenses	l . —	(40)		(53)	. –	(51)		(54)	١. –	(48)
Total	\$	959	\$	1,026	\$_	950	\$ _	984	\$ _	983
Consolidated Interest-bearing pre-tax yield (4)		4.1 %		4.1 %		4.3 %		4.3 %		4.3 %
Property-Liability net investment income										
Interest-bearing excluding prepayment premiums and litigation proceeds Prepayment premiums and litigation proceeds	\$	219 13	\$	218 9	\$	229 4	\$	234 10	\$	246 15
Total Interest-bearing	<u> </u>	232		227	-	233	-	244	_	261
Equity/owned		101		183		99		125		102
Investment expenses Total	<u> </u>	(21) 312		(28) 382	_	(23) 309	-	(26) 343	_	(22) 341
Less: prepayment premiums and litigation proceeds		13		362 9		309 4		343 10		15
Total excluding prepayment premiums and litigation proceeds	\$	299	\$	373	\$	305	\$	333	\$_	326
					_		-		_	
Property-Liability interest-bearing pre-tax yield		3.0 %		2.9 %		3.1 %		3.2 %		3.5 %
Property-Liability interest-bearing pre-tax yield excluding prepayment premiums										
and litigation proceeds		2.8 %		2.8 %		3.0 %		3.1 %		3.3 %
Allstate Financial net investment income										
Interest-bearing excluding prepayment premiums and litigation proceeds	\$	556	\$	569	\$	584	\$	591	\$	599
Prepayment premiums and litigation proceeds Total interest-bearing		<u>28</u> 584		<u>15</u> 584	-	32 616	-	27 618	_	27 626
Equity/owned		74		77		43		43		34
Investment expenses		(18)		(24)	_	(26)	_	(28)	_	(25)
Total Less: prepayment premiums and litigation proceeds		640 28		637 15		633 32		633 27		635 27
Total excluding prepayment premiums and litigation proceeds	\$	612	\$	622	\$	601	\$	606	\$	608
Allstate Financial interest-bearing pre-tax yield		5.3 %		5.0 %	=	5.2 %		5.0 %	_	4.9 %
Alletoto Financial interact bearing are to yield evaluding avenue.									l	
Allstate Financial interest-bearing pre-tax yield excluding prepayment premiums and litigation proceeds		5.0 %		4.8 %		4.9 %		4.8 %		4.7 %
g p. 300000		3.5 70		70		70		70		70

⁽¹⁾ Includes fixed income securities, mortgage loans, short-term and other investments.

(2) Includes limited partnership interests, equity securities and real estate.

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Definitions of Non-GAAP Measures

Total return on investment portfolio is calculated from GAAP results including the total of net investment income, realized capital gains and losses, the change in unrealized net capital gains and losses, and the change in the difference between fair value and carrying value of mortgage loans and cost method limited partnerships, divided by the average fair value balances. Amounts related to investments classified as held for sale were excluded from the total return calculation in first quarter 2014 and were included in the total return calculation in 2013.

to investments classified as held for sale were excluded from the total return calculation in first quarter 2014 and were included in the total return calculation in 2013.

(4) Pre-tax interest-bearing yield is calculated as annualized interest-bearing investment income before investment expense divided by the average of interest-bearing investment balances at the end of each quarter during the year. Interest-bearing investment balances, for purposes of the pre-tax interest-bearing yield calculation, exclude unrealized capital gains and losses. Amounts related to investments classified as held for sale were excluded from the pre-tax interest-bearing yield calculation in first quarter 2014 and were included in the pre-tax interest-bearing yield calculation in 2013.

Operating income is net income available to common shareholders, excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income,
- valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of deferred acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of purchased intangible assets, after-tax,
- gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.

Net income available to common shareholders is the GAAP measure that is most directly comparable to operating income. We use operating income as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the Company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, amortization of purchased intangible assets, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process Consistent with our intent to protect results or earn additional income, operating income includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income, we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g. net investment income and interest credited to contractholder funds) or replicated investments. Amortization of purchased intangible assets is excluded because it relates to the acquisition purchase price and is not indicative of our underlying insurance business results or trends. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income excludes the effect of items that tend to be highly variable from period to period and highlights the results from ongoing operations and the underlying profitability of our business. A byproduct of excluding these items to determine operating income is the transparency and understanding of their significance to net income variability and profitability while recognizing these or similar items may recur in subsequent periods. Operating income is used by management along with the other components of net income available to common shareholders to assess our performance. We use adjusted measures of operating income and operating income per diluted common share in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income available to common shareholders, operating income and their components separately and in the aggregate when reviewing and evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the Company and management's performance. We note that the price to earnings multiple commonly used by insurance investors as a forward-looking valuation technique uses operating income as the denominator. Operating income should not be considered as a substitute for net income available to common shareholders and does not reflect the overall profitability of our business. A reconciliation of operating income to net income available to common shareholders is provided in the schedule, "Contribution to Income".

Underwriting income is calculated as premiums earned, less claims and claims expense ("losses"), amortization of DAC, operating costs and expenses and restructuring and related charges as determined using GAAP. Management uses this measure in its evaluation of the results of operations to analyze the profitability of our Property-Liability insurance operations separately from investment results. It is also an integral component of incentive compensation. It is useful for investors to evaluate the components of income separately and in the aggregate when reviewing performance. Net income available to common shareholders is the most directly comparable GAAP measure. Underwriting income should not be considered as substitute for net income available to common shareholders and does not reflect the overall profitability of our business. A reconciliation of Property-Liability underwriting income to net income available to common shareholders is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes is a non-GAAP ratio, which is computed as the difference between two GAAP operating ratios: the combined ratio and the effect of catastrophes on the combined ratio. The most directly comparable GAAP measure is the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude and can have a significant impact on the combined ratio. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. The combined ratio excluding the effect of catastrophes should not be considered a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business. A reconciliation of combined ratio excluding the effect of catastrophes to combined ratio is provided in the schedule, "Property-Liability Results".

Combined ratio excluding the effect of catastrophes, prior year reserve reestimates, amortization of purchased intangible assets ("underlying combined ratio") is a non-GAAP ratio, which is computed as the difference between four GAAP operating ratios: the combined ratio, the effect of catastrophes on the combined ratio, the effect of prior year reserve reestimates on the combined ratio, the effect of business combination expenses and the amortization of purchased intangible assets on the combined ratio. We believe that this ratio is useful to investors and it is used by management to reveal the trends in our Property-Liability business that may be obscured by catastrophe losses, prior year reserve reestimates and amortization of purchased intangible assets. Catastrophe losses cause our loss trends to vary significantly between periods as a result of their incidence of occurrence and magnitude, and can have a significant impact on the combined ratio. Prior year reserve reestimates are caused by unexpected loss development on historical reserves. Amortization of purchased intangible assets primarily primarily relate to the acquisition purchase price and are not indicative of our underlying insurance business results or trends. We believe it is useful for investors to evaluate these components separately and in the aggregate when reviewing our underwriting performance. We also provide it to facilitate a comparison to our outlook on the underlying combined ratio. The most directly comparable GAAP measure is the combined ratio. The underlying combined ratio should not be considered as a substitute for the combined ratio and does not reflect the overall underwriting profitability of our business. A reconciliation of the underlying combined ratio to combined ratio is provided in the schedules "Allstate Brand Profitability Measures", "Encompass Brand Profitability Measures", "Esurance Brand Profitability Measures", "Alto Profitability Measures", "Allstate Personal Lines Profitability Measures" and "Business to Business

Operating income return on common shareholders' equity is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12-month operating income by the average of common shareholders' equity at the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on common shareholders' equity is the most directly comparable GAAP measure. We use operating income as the numerator for the same reasons we use operating income, as discussed above. We use average common shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of common shareholders equity primarily attributable to the Company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income available to common shareholders and return on common shareholders' equity because it excludes the effect of items that tend to be highly variable from period to period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with net income return on common shareholders' equity because it eliminates the after-tax effects of realized and unrealized net capital gains and losses that can fluctuate significantly from period to period and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income return on common shareholders' equity from return on common shareholders' equity is the transparency and understanding of their significance to return on common shareholders' equity variability and profitability while recognizing these or similar items may recur in subsequent periods. Therefore, we believe it is useful for investors to have operating income return on common shareholders' equity and return on common shareholders' equity when evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income return on common shareholders' equity results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the company and management's utilization of capital. Operating income return on common shareholders' equity should not be considered as a substitute for return on common shareholders' equity and does not reflect the overall profitability of our business. A reconciliation of return on common shareholders' equity and operating income return on common shareholders' equity can be found in the schedule, "Return on Common Shareholders' Equity"

Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a ratio that uses a non-GAAP measure. It is calculated by dividing common shareholders' equity after excluding the impact of unrealized net capital gains and losses on fixed income securities and related DAC, DSI and life insurance reserves by total common shares outstanding plus dilutive potential common shares outstanding. We use the trend in book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, in conjunction with book value per common share to identify and analyze the change in net worth attributable to management efforts between periods. We believe the non-GAAP ratio is useful to investors because it eliminates the effect of items that can fluctuate significantly from period to period and are generally driven by economic developments, primarily capital market conditions, the magnitude and timing of which are generally not influenced by management, and we believe it enhances understanding and comparability of performance by highlighting underlying business activity and profitability drivers. We note that book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, is a measure commonly used by insurance investors as a valuation technique. Book value per common share is the most directly comparable GAAP measure. Book value per common share, excluding the impact of unrealized net capital gains and losses on fixed income securities, and book value per common share, and does not reflect the recorded net worth of our business. A reconciliation of book value per common share, excluding the impact of unrealized net capital gains on fixed income securities, and book value per common share can be found in the schedule, "Book Value per Common Share".