#### **UNITED STATES** SECURITIES AND EXCHANGE COMMISSION WASHINGTON, D.C. 20549

#### FORM 8-K

#### CURRENT REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE **SECURITIES EXCHANGE ACT OF 1934**

Date of report (Date of earliest event reported): June 1, 2011

#### THE ALLSTATE CORPORATION

(Exact Name of Registrant as Specified in Its Charter)

Delaware

(State or Other Jurisdiction of Incorporation)

1-11840

36-3871531

(Commission File Number)

(IRS Employer Identification No.)

2775 Sanders Road, Northbrook, Illinois 60062

(Address of Principal Executive Offices) (Zip Code)

Registrant's telephone number, including area code: (847) 402-5000

Check the appropriate box below if the Form 8-K filing is intended to simultaneously satisfy the filing obligation of the registrant under any of the following provisions:

Written communications pursuant to Rule 425 under the Securities Act (17 CFR 230.425) []

Soliciting material pursuant to Rule 14a-12 under the Exchange Act (17 CFR 240.14a-12) []

Pre-commencement communications pursuant to Rule 14d-2(b) under the Exchange Act (17 CFR 240.14d-2(b)) [ ]

Pre-commencement communications pursuant to Rule 13e-4(c) under the Exchange Act (17 CFR 240.13e-4(c)) [ ]

#### Section 7 – Regulation FD

#### Item 7.01. **Regulation FD Disclosure.**

Attached hereto as Exhibit 99, and incorporated herein by reference is the slide presentation for The Allstate Corporation's Investor Day webcast on June 1, 2011. The slide presentation is furnished and not filed, pursuant to Instruction B.2 of Form 8-K.

#### Section 9 – Financial Statements and Exhibits

#### Item 9.01. **Financial Statements and Exhibits.**

(d) Exhibits

Exhibit No.

**Description** 

Slide presentation for The Allstate Corporation's Investor Day webcast on June 1, 2011. The slide presentation is furnished and not filed pursuant to Instruction B.2 of Form 8-K.

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#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned hereunto duly authorized.

#### THE ALLSTATE CORPORATION

By: /s/ Jennifer M. Hager

Name: Jennifer M. Hager Title: Vice President, Assistant General Counsel, and Assistant Secretary

Date: June 1, 2011



# **Investor Day**

C Allstate Insurance Company



# Bob Block Senior Vice President, Investor Relations

C Alistate Insurance Company

# Risk Factors and Non-GAAP Measures

This presentation contains forward-looking statements and commitments about our auto policy business combined ratio; homeowners policy business combined ratio excluding the effect of catastrophes; Allstate Financial operating return on shareholders' equity and generation of excess capital; investment income; consolidated returns; and other measures of financial and operating performance. These statements are based on our estimates and assumptions that are subject to uncertainty. These statements are made subject to the safe-harbor provisions of the Private Securities Litigation Reform Act of 1995. Actual results may differ materially from those described in the forward-looking statements and commitments for a variety of reasons, including the following:

- In general the Allstate Protection segment financial and operating performance may be materially and adversely affected by weather; by catastrophes such as earthquakes and hurricanes; by changes in the severity or frequency of claims, which are driven by a variety of factors including inflation in the medical sector of the economy and litigation, inflation in auto repair costs, auto parts, and used cars, and inflation in the construction industry and home furnishings; by our inability to obtain regulatory approval for rate changes that may be required to achieve targeted levels of profitability and returns on equity; by levels of customer retention that are lower than we anticipate; and by unfavorable investment returns.
- In general the Allstate Financial segment financial and operating performance may be materially and adversely affected by mortality, morbidity, and persistency rates that are more adverse than we anticipate, unanticipated levels of operating costs and expenses, and unfavorable investment returns.
- Investment income may be materially and adversely affected by changes in equity prices, interest rates, commodity prices, and foreign currency exchange rates.

We undertake no obligation to publicly correct or update any forward-looking statements or commitments. Measures used in this presentation that are not based on accounting principles generally accepted in the United States of America ("non-GAAP") are defined and reconciled to the most directly comparable GAAP measure, and operating measures are defined, in the "Definitions of Non-GAAP and Operating Measures" section of this presentation.

# Leading Franchise in Consumer Protection and Retirement



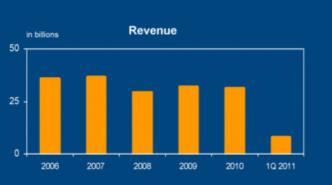
Large capitalization insurance company focused on protection and retirement

Competitively differentiated strategy focused on unique customer segments

Outstanding brand, pricing and claims capabilities

Recent returns below historical results reflecting higher catastrophe losses and 2008-2009 financial crisis

**Consistent record of proactive leadership** 









**Financial Highlight Summary** 

# Allstate Investor Day – Agenda

- Tom Wilson Overview
- Mark LaNeve Marketing and Sales
- Joe Lacher Allstate Protection
- Matt Winter Allstate Financial
- Judy Greffin Allstate Investments

- Don Civgin Shareholder Value
- All Q&A Panel



# **Tom Wilson** Chairman, President & CEO

## Allstate strategy and focus guided by **Our Shared Vision created in 2007**



#### OUR SHARED VISION

This document expresses our **shared vision**. It is who we are, what we expect from each other and the essence of our brand.

#### Our Purpose

We are the **Good Hands**: We help people realize their hopes and dreams through products and services designed to protect them from life's uncertainties and to prepare them for the future.

#### Strategic Vision To rei

int protection and retirement for the consumer

#### Our Values

- Honesty, caring and integrity Inclusive diversity
- Engagement
- Accountability
- Superior performance
- Corporate Goal

We will grow the value of our company for our customers, our associates, our shareholders, our communities and society.

#### **Our Principles**

- Put the customer at the center of all of our work and provide the products and services they
  need in ways they want them.
- Take an enterprise view of our people and processes and work as a single team to advance Alistate rather than our individual interests. Provide superior returns to shareholders by growing and leveraging risk and return trade-offs.
- · Focus relentlessly on those few things that will provide the greatest impact.
- Execute well considered decisions with precision and speed
- Hire carefully, develop and inspire aggressively, manage respectfully, empower, reward and celebrate appropriately.
- Be a learning organization
- **Our Operating Priorities**
- Consumer focus
- Operational excellence
- Enterprise risk and return Capital management







# Increasing shareholder value through proactive management

### Improving return on equity

- Improve returns from homeowners business
- Maintaining high returns in auto insurance
- Shifting Allstate Financial profits from spread-based to underwritten products
- Proactive investment risk and return optimization
- Aggressive capital management

# Increasing shareholder value through proactive management

#### Growing market share

- Increasing focus of Allstate agencies on personal touch loyalists
- Encompass
- Expansion of Esurance and Answer Financial
- Growth of Allstate Benefits



# Proactively managing the business – Allstate Protection

#### **Homeowners Insurance**

- 2007 Aggressive reduction in hurricane exposure
- 2008 Recapture cost of reinsurance through pricing
  - 1<sup>st</sup> year of significant non-hurricane catastrophe losses

#### 2009 to present

- Aggressive pricing actions given continuation of high catastrophe losses
- Additional risk management actions



# Proactively managing the business – Allstate Protection

#### **Auto Insurance**

- 2007 Maintained margins with modest impact on growth
- 2009 Profit improvement actions reduce Encompass business
  - Impact of homeowner actions on growth less than expected
- 2010 Profit improvement actions required in New York and Florida
  - Initiate strategy to utilize different customer value propositions for distinct customer segments
- 2011 Announce intention to acquire Esurance and Answer Financial

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## Proactively managing the business – Allstate Financial

- 2007 Reduce fixed annuity new business by 42% due to low returns
  - Provide customers variable annuities through Prudential
- 2008 Expand Allstate Benefits to focus on larger employers
- 2009 Initiate "Focus to Win" to reduce costs by 20%
  - Further reduce fixed annuity business by 51%
- 2010 Complete "Focus to Win"
  - Exit fixed annuity business through banks and broker dealers
  - Launch GoodForLife product in Allstate agency channel



# Proactively managing the business – Allstate Investments

2007 – Initiate Risk Mitigation and Return Optimization

Reduce holdings of financial institutions and real estate

2008-2009 – Reduce structured securities

Go "long" corporate credit

2010 – Hedge large interest rate increase

Stay "long" in corporate credit and structured securities

# Proactively managing the business – Capital Management

2008 – Suspended \$2b share repurchase when 54% complete

- 2009 Reduced dividend by 50%
  - Declined opportunity to participate in TARP funding
- 2010 Initiated \$1b share repurchase program
- 2011 Raised dividend by 5%, in line with income increase

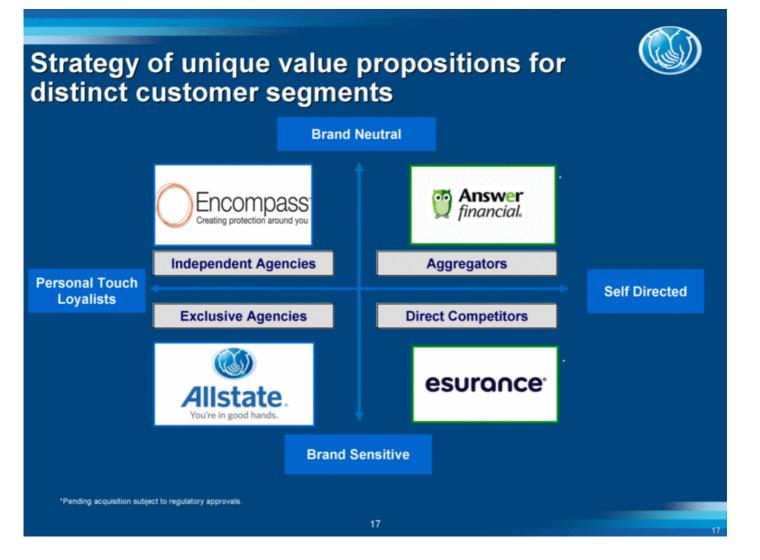
# Leadership team



#### 2008-2011

- Increased differentiation in performance management and compensation
- Blended existing talent with new external hires
- Current Senior Leadership Team ...15 members

- 60% are new to the company
- 40% have substantial cross-functional experience at Allstate



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# Mark LaNeve Executive Vice President, Marketing and Agency Sales

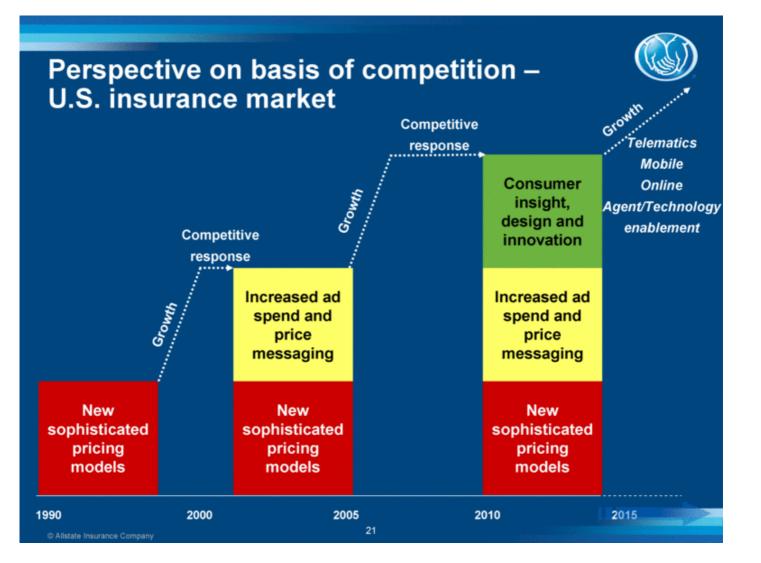
C Alistate Insurance Company

# Overview



 Basis of competition evolving to consumer insight, design and innovation

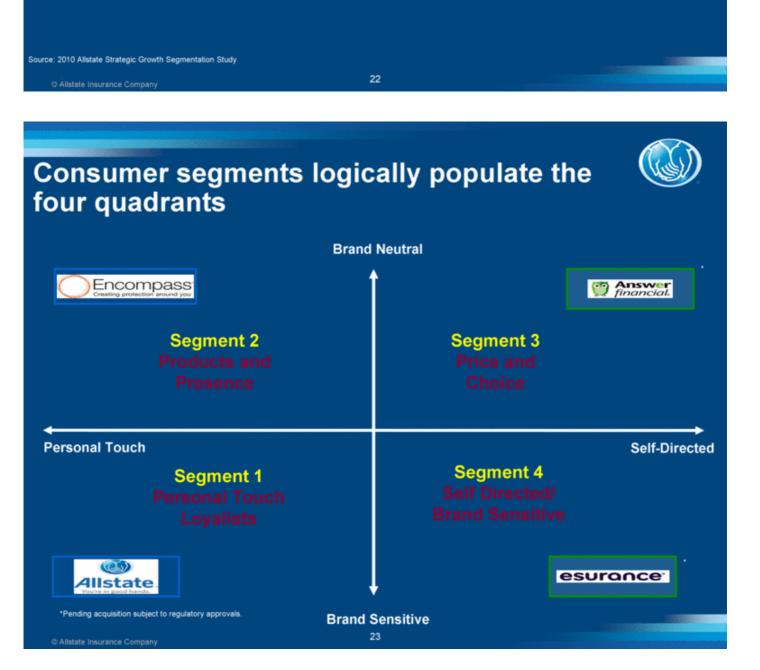
- Four distinct consumer segments based on interaction preference (personal touch vs. self-directed) and brand preference (brand neutral vs. brand sensitive)
- Allstate has a strategy for four consumer segments
- Building insight and innovation capability for all business units, including Protection and Allstate Financial
- Allstate master brand a strength across all segments
- Allstate advertising effective at connecting with target Personal Touch Loyalist segment



## Key background data



- 90% of consumers want a company that offers multiple lines of insurance
- Retention increases as the number of products are added to a household
- Personal Touch Loyalists have 11% higher lifetime value due to propensity to bundle and higher loyalty
- ✓ 96% of Life products are sold through an agent vs. direct
- ✓ 52% of consumers who start shopping online bind with an agent
- ✓ 70% of consumers have a smartphone and seek mobile connectivity and solutions, irrespective of consumer segment



## Research has revealed four distinct consumer segments



Allstate	Encompass	<b>Answer Financial</b>	Esurance			
Segment 1 Personal Touch Loyalists	Segment 2 Products & Presence	Segment 3 Price & Choice	Segment 4 Self-Directed Brand-Sensitive			
Core Deliverables:	ables: competitive price, claim service, 24/7 access					
Local Advisor - agent		Online or call center				
Personal service and support from a local advisor (primarily Exclusive Agent)	Personal shopping, service and support from an advisor (primarily independent agent)	Access to choice and simple self- service interactions	Fast and easy self-service interactions, especially for quoting and claims			
Variety of products and service	Wide variety of brands, products, and services	Wide variety of products, services and brands	Single or multiple products			

Consumer response behavior and delivery economics are necessary to strategically and operationally ascertain the "right" number of value proposition 24

Allstate well positioned with Personal **Touch Loyalists** Segment 3 Segment 2 Price and Products and Presence Choice Strong trusted brand with 80 year history Segment 4 Segment 1 Self Directed/ Brand Sensitive Allstate has consistently overindexed with Personal Touch Loyalists 10,000+ local agents and 20,000+ licensed service providers deliver esurance Allstate strong local footprint 24/7 integrated call center and web support Personal Touch Loyalists prefer to bundle Protection needs with Life and Retirement \*Pending acquisition subject to regulatory approvals

Dollar	for dollar, n		ts you like All	<u>i great pric</u> state"
Individualized, Local Advice	Tailored Protection	Convenient Access (in-person)	Guided Service and Claim Support	Competitive Price
<ul> <li>Broad proc</li> </ul>	duct portfolio		y, Good Hands cer	tification
L D D D D D D D D D D D D D D D D D D D	bundling			
<ul> <li>Enables I</li> <li>Customer (</li> </ul>				

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Alistate Insurance Compan

# Product and service innovation is the next frontier of differentiation

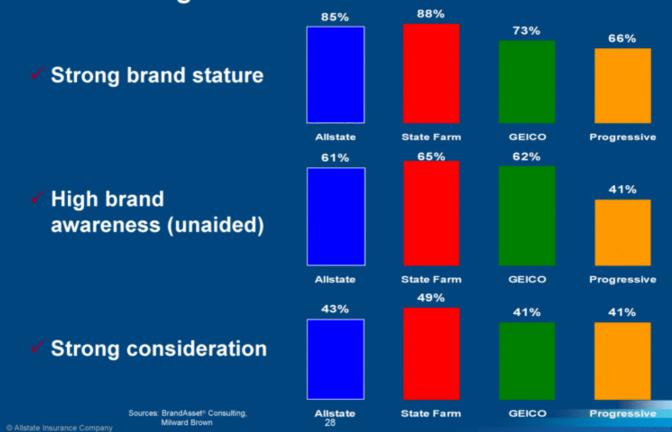
Consumer insight, design and innovation

Increased ad spend and price messaging

New sophisticated pricing models

- Your Choice Auto Accident Forgiveness, Deductible Rewards, Safe Driving Bonus Check
- Drive Wise offering a comprehensive consumer telematics program that enables price transparency and value added services
- Claim Satisfaction Guarantee only company offering premium refund if you aren't satisfied with your claim
- Good for Life combines life insurance with critical illness and severe accident benefits to deliver worryfree protection to Middle America
- Good Hands Roadside changing the paradigm from pre-paid roadside assistance to free access
- Mobile solutions developing new capabilities and enhanced functionality of mobile apps

### Allstate brand is a strength with all consumer segments



# Current advertising is a two-pronged approach



#### 'Truth in Advertising" effective at connecting with Personal Touch Loyalists

 Haysbert in 8<sup>th</sup> year effective at conveying *Trust-worthiness*, *Stability*, *Leader*, *Honesty*, and *Good Value for the Money*



#### Mayhem campaign has added vitality to the brand and connected with younger Personal Touch Loyalists

 Leveraging social media, with 9.6M video views on YouTube

#### **Depositions competition on price**

	Next Day Recall	Brand Linkage	Brand Recall	Message Linkage	Likability Linkage
Mayhem	57%	62%	36%	81%	64%
Competitor Average	50%	69%	35%	72%	52%
Allstate Insurance Company	Sources: IAG Tracker 3/21/11	- 4/4/11 2	9		

# Customer focus is the centerpiece of our growth strategy

- Allstate has broad market coverage and a strategy for all four consumer segments
- Allstate master brand a strength across all segments
- Allstate well positioned with Personal Touch Loyalists due to brand strength, agent footprint, broad P&C portfolio and Life and Retirement capability
- Advertising has been effective in maintaining key purchase funnel strengths despite increased spending by competition
- Building consumer insight capability, product and service design, and innovation as a competitive advantage

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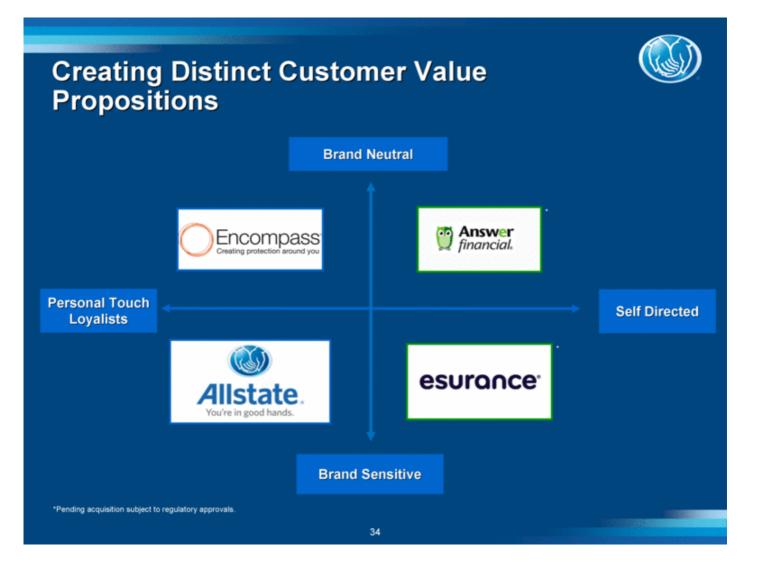
# Joe Lacher President, Allstate Protection

C Alistate Insurance Company

## Allstate Protection Positioning for Profitable Growth



- Strategy for growth: Execute distinct customer value propositions
  - Allstate
  - Encompass
  - Esurance<sup>\*</sup>
- Improve returns on capital
  - Increase Homeowner returns
  - Maintaining Auto profitability



### Allstate Protection Positioning for Profitable Growth



- Strategy for growth: Execute distinct customer value propositions
  - Allstate

# Position Exclusive Agency Business for Growth



- Strengthen delivery of customer value proposition
  - Cross-sales
  - Personal touch
- Execute agency deployment plan
- Align agency economics to drive performance

## Powerful Operating Capabilities Support Personal Touch Loyalist Value Proposition



# **Improving Distribution Effectiveness**

#### Highest groups have excellent results

- Growth
- Retention
- Cross-sales
- Increasing average agency size for better execution
- Working to move lower groups upward
  - Agency deployment
  - Compensation



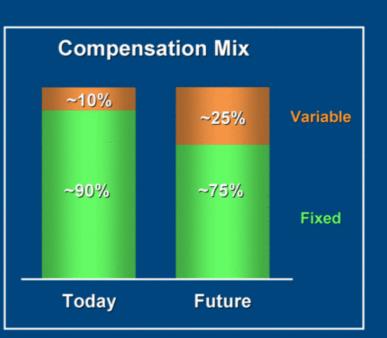
### Agency Deployment Increase Scale and Execution Effectiveness

- Bigger more effective agencies drive performance
- Target maintaining number of licensed sales professionals; grow over time
- Potential for short term disruption

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## Agency Compensation Further Differentiating Performance

- Increasing variable compensation drives scale and performance
- Changes neutral to total compensation









## Allstate Protection Positioning for Profitable Growth



- Strategy for growth: Execute distinct customer value propositions
  - Allstate
  - Encompass
  - Esurance<sup>•</sup>

\*Pending acquisition subject to regulatory approvals. 41



# Delivering the Self Directed Customer Value Proposition

- Esurance has established brand and self directed consumer capabilities
  - Third largest provider of online auto insurance quotes
  - Invested over \$450 million in advertising over last five years
- Esurance expands capabilities by leveraging Allstate
  - Brand association and marketing
  - Pricing and claims
  - Cross-sell opportunities
- Transaction expected to close in fall 2011

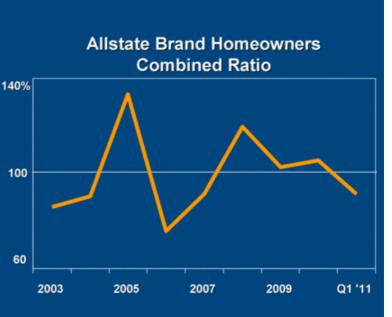
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- Improve returns on capital
  - Increase Homeowner returns
  - Maintaining Auto profitability

\*Pending acquisition subject to regulatory appr

### Homeowners Volatile Business Currently Generating Inadequate Returns

- Overall returns have been inadequate
- Results are inherently volatile (catastrophe driven); business requires <sup>100</sup> significant capital
- Adequate returns require recorded combined ratios in the low to mid-80s over time



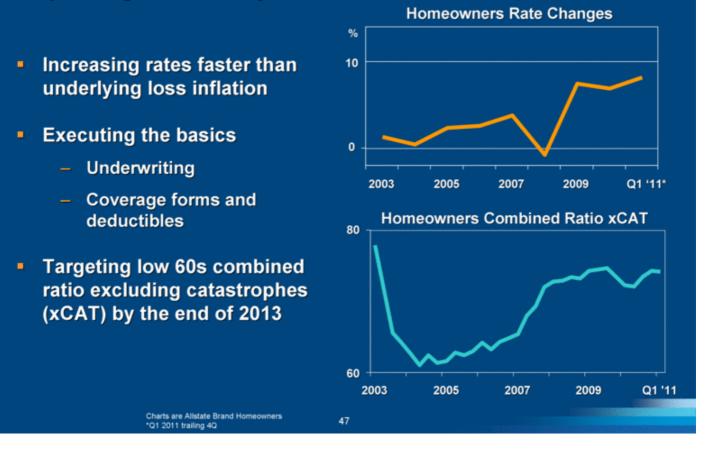
### Homeowners Hurricane / Earthquake Exposure Significantly Reduced

Hurricane / Earthquake

Probable Maximum Loss Reduced gross **Gross Exposure** (1 in 100 yr PML) (Before exposure in high 2011 concentration areas Reins. Net Impact Exposure Further reduced net (After reinsurance) exposure through 6-06 12-07 12-08 12-09 12-10 12-10 12-10 reinsurance program AIR Model v.7 v.9 v.10 v.11 v.11 v.12 v.12 Ongoing active risk-(Millions) **Homeowners Policies in Force** return management 8.0 6.5 HO chart is Allstate Brand Homeowners 2003 2005 46 2007 2009 Q1 '11

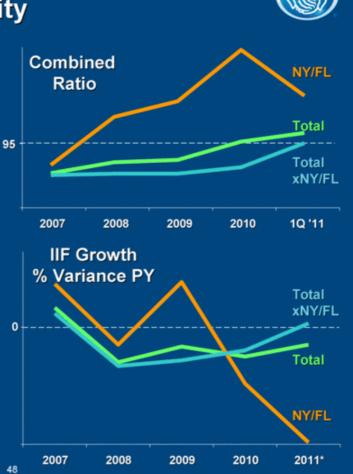
### Homeowners Improving Profitability





### Maintain Auto Profitability **Positioning for Growth**

- Aggressively addressing NY/FL profitability
- Underlying profitability strong
- Improving growth momentum xNY/FL



### Allstate Protection Positioning for Profitable Growth



#### Strategy for growth: Execute distinct customer value propositions

- Repositioning of Allstate and Encompass agency businesses underway
- Anticipate continued decline in Auto policies in 2011; moving to low single-digit growth in 2013
- Esurance expect continued growth
- Improve returns on capital
  - Targeting xCAT Homeowners combined ratio in low 60s by YE 2013

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- Maintain Auto profitability - continue to manage NY and FL





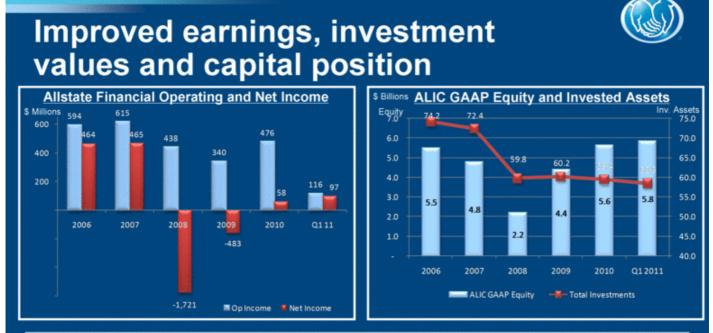
# Matt Winter President & CEO, Allstate Financial

C Allstate Insurance Company

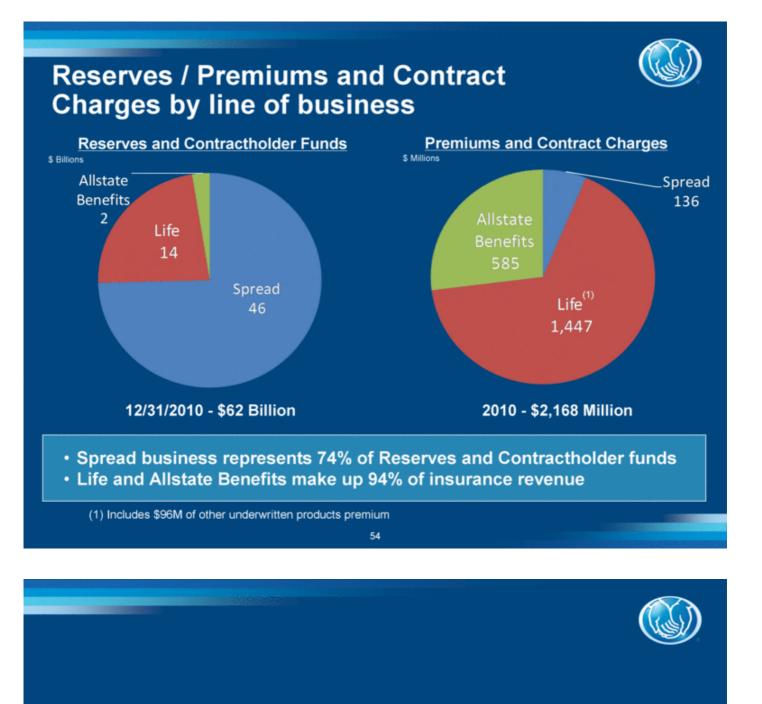


# Allstate Financial will add significantly to shareholder value

- Allstate Financial's product offering is an important part of the Customer Value Proposition for Personal Touch Loyalist segment
- Recent actions have stabilized the business and positioned Allstate Financial for strong and consistent earnings and top line growth
  - Spread business is underperforming; aggressively managed down exposure and continue to focus on improving results
  - Allstate Benefits has attractive returns and has grown faster than the industry in the growing voluntary benefit marketplace
  - Core life insurance business is positioned to outpace industry revenue and earnings growth by focusing on Allstate agency channel and existing P&C customer base
- Operating return on shareholders equity is improving and is estimated to reach 9-10% range in 2014, excluding excess capital
- Expecting approximately \$1.0 billion of excess capital generated over the next 4 years beginning in 2011



- Net income in 2010 and in first quarter of 2011 reflects reduced volatility; Q1 2011 was third consecutive quarter of post-crisis profit, generating \$258M of cumulative net income since Q3 2010
- \$3.6B increase in ALIC GAAP shareholder's equity since 2008 due to higher investment values
- Invested assets have declined since 2008 due to declines in contractholder funds partially offset by higher investment valuations



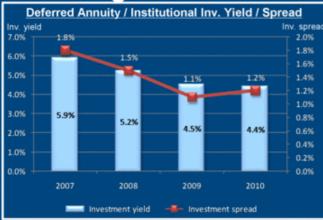
# Annuity

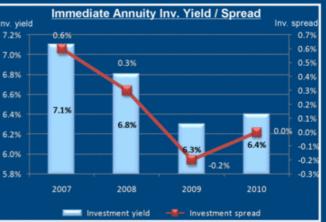
# Actions have resulted in decreased exposure



- Significantly scaled down opportunistic institutional products business
- Aggressively running off deferred annuity business
- Exited the bank and broker-dealer channels and refocused resources to Allstate Agencies
- Discontinued manufacturing structured settlements on impaired lives and deferred fixed annuities without market value adjustments

## Annuity spreads have rebounded, partially offsetting decline in balances



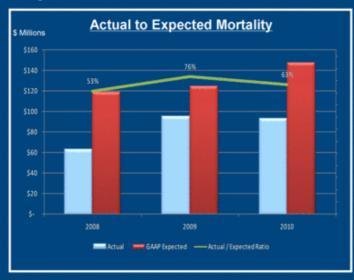


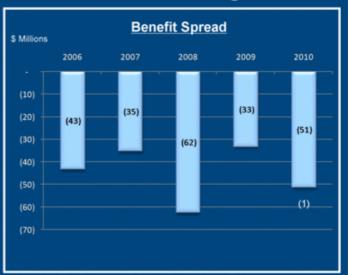
- Portfolio repositioning and crediting rate actions improving results investment spread reached "bottom" in 2009
- · ALM deliberately positioned "short" to benefit from rising rates
- Increased allocations to alternative asset strategies for immediate annuities to enhance returns

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· Pricing new business to achieve attractive risk-adjusted returns

## Immediate annuity mortality below historic pricing we expectations, however has stabilized within range





- General mortality improvement resulted in annuitants living longer than anticipated when many of these contracts were priced
- Life expectancies for impaired lives have significantly exceeded underwriting
   expectations and have resulted in negative margins and returns

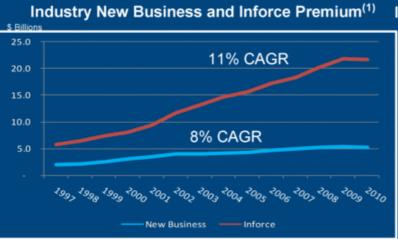
(1) excludes \$26 million favorable re-estimation of reserves on immediate annuities recorded in Q2 2010



## **Allstate Benefits**

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## Allstate Benefits is well positioned in the attractive voluntary benefits market



Industry Rankings<sup>(2)</sup> & Premium Growth

	2010	CAGR 2005-
	Ranking	2010
Allstate Benefits		
New premium	3	17.7%
Inforce premium	6	12.1%
Industry		
New premium		3.7%
Inforce premium		6.8%

Allstate Benefits has grown at 18% and 12% CAGR for new business and inforce premium, respectively - significantly above industry growth rates

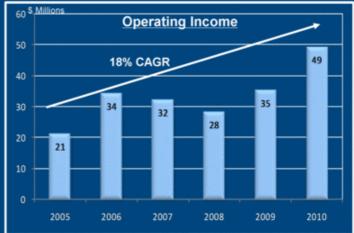
(1) Source: April 2011 Eastbridge Consulting Group, Inc. U.S. Worksite Sales Report

(2) 2010 voluntary new business annualized premium and inforce rankings, April 2011 Eastbridge Consulting Group, Inc. U.S. Worksite Sales Report



## Allstate Benefits' financial results reflect strong growth





- Allstate Benefits has achieved 10% and 18% CAGRs in premium and operating income, respectively over the past 5 years
- Success with "mega" employers (>500 employees) resulted in a 22% CAGR for that segment
  - 61



## Strategic Alliance with Aetna will further accelerate growth

- Aetna's Facts:
  - National leader in health care and related products to customers including individuals and employer groups
  - Over 17 million medical members
  - Serves over 33 million people with information and resources to help them
    make better informed decisions about their health care
- Alliance structure:
  - Exclusive 5-year term with option of 2-year extension
  - · Policies will be issued and administered by Allstate Benefits
  - · Products will be "co-branded" with Aetna name

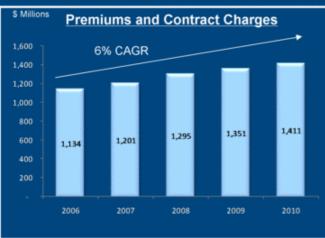
Strategic partnership allows Allstate Benefits to take advantage of opportunities presented by national healthcare reform

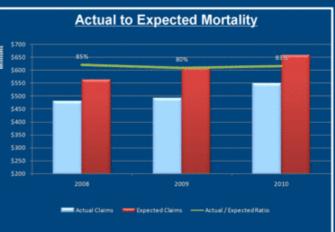
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## Life

## Solid premium growth and favorable mortality trends on life insurance

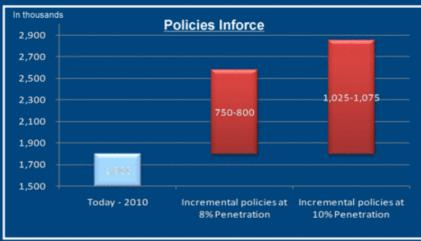




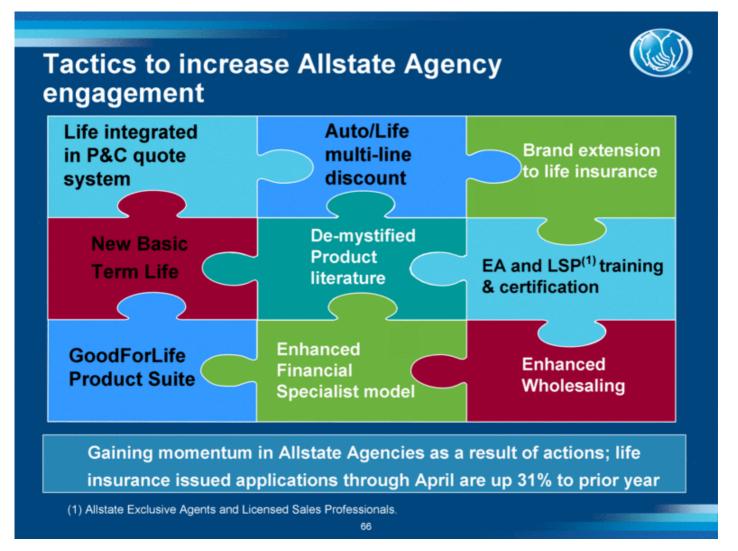
- Growth in life premiums and contract charges reflects increased focus on underwritten products
- Life insurance has consistently generated attractive returns and stable earnings

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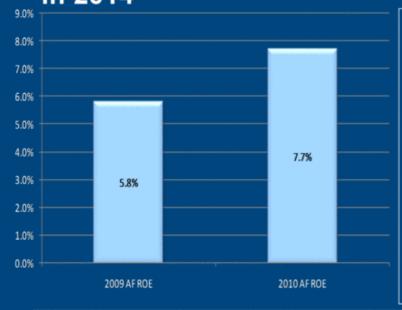
## Significant upside potential by focusing on cross-sell penetration through Allstate Agencies



- Increasing AF household penetration would have a significant impact on AF's scale, earnings and ROE
- Auto retention improves significantly with the addition of an Allstate Financial policy



# Operating return on shareholders equity is improving and is estimated to reach 9-10% in 2014

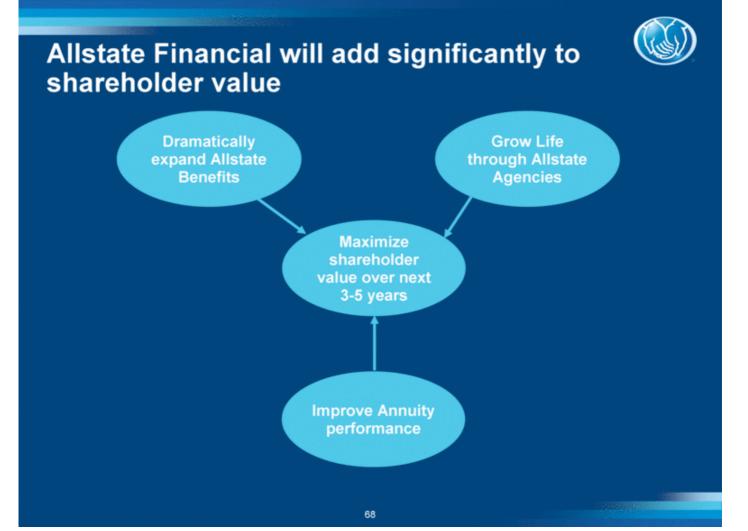


### Drivers of ROE improvement:

- Run-off of low return deferred annuity business
- Expense efficiencies
- Improvement in investment spreads
- Increase in P&C cross-sell penetration rate

Returns do not reflect benefits to auto retention or benefit from corporate leverage

- Expecting approximately \$1.0 billion of excess capital generated over the next 4 years beginning in 2011
- ROE estimate excludes capital in excess of management requirements



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## Judy Greffin Chief Investment Officer

## Allstate Investments



### Focused on <u>creating shareholder value</u> and <u>enabling Allstate to</u> <u>compete</u> successfully in the marketplace

### > Proactive risk mitigation and return optimization is paying off

- Timely reduction of financial sector, structured assets, real estate, and municipal portfolios created risk capacity
- · Opportunistic credit/high yield investments to capture incremental return
- · Managing run-off of structured securities to optimize economics
- > Focusing in 2011 on maintaining portfolio yield and optimizing rate risk
  - · Maintaining portfolio yields reinforced by moves to increase credit assets
  - · Optimizing rate risk by adjusting maturity profiles to better reflect business needs
  - · Reducing derivative hedges to mitigate volatility and enhance focus on core
  - Moves align with economic and market outlook
- Positioning to capitalize on intermediate term outlook for global growth and eventual inflationary environment
  - Increasing assets that perform well during periods of higher inflation real assets
  - Building portfolios that benefit from growth in developing economies infrastructure, agriculture, global
  - · Allows for diversification out of relatively rich fixed income assets over intermediate term



- Created risk capacity by reducing asset classes with weakest prospects
  - Municipal bonds down by \$10.4 billion fueled by assessment of changing risk
  - Structured products down by \$10.8 billion focused on maximizing economics
  - Commercial real estate mortgage loans reduced by \$2.9 billion
- Increased allocation to corporate debt by over \$14.8 billion since 2008



Market performance reinforces benefit of Allstate portfolio moves

- · High yield and credit have performed as market strength remains
- · Treasury returns have been fueled by lower rates
- · Municipals have underperformed as credit prospects dimmed
- Despite recent strength, structured product returns remain negative

### Allstate Investments Portfolio Returns – Rebound Sharply



Allcorp Portfolio Returns\* 2006 through Q1 2011



- Returns drive improvement in book value and raise GAAP capital
- Unrealized position improves by \$11.0 billion from market lows to \$1.6 billion at 3/31/11

\* GAAP Pre-Tax Total Return = (Net Investment Income, Realized Capital Gain/Loss and Change in Unrealized Gain/Loss) / Average Market Value of Invested Assets



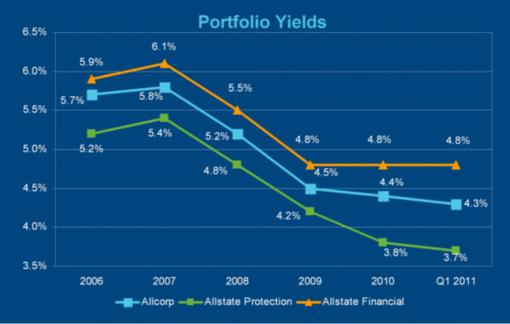
Allstate Investments 2011 Strategy

## Focus for 2011

- · Maintain investment yield
- · Further increase credit exposure
- · Optimize interest rate risk
- Continue to manage run-off of structured holdings

## Allstate Investments Strategy – Maintaining Portfolio Yields





- Portfolio yields stabilizing with yields in Allstate Financial holding steady since 2009
- · Actions to maintain portfolio yields align with economic and market outlook
- Investment income decreasing slightly consistent with decline in Allstate Financial size



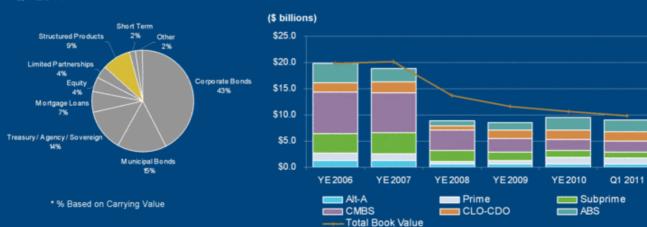
- Aligns with **both** yield maintenance strategy and with our market outlook
- Strong returns through first quarter especially in high yield \$2.6 B added since YE 2008
- · Credit outlook remains constructive

Allstate Investments



- Actions taken to modify maturity profile reflect rate outlook and Protection business
- Reinforces yield maintenance strategy as short maturities move out on a steep curve
- Strong capital position and modification of maturity profile mitigate need for macro derivative hedges, lowering earnings volatility
- Combination of moves resulted in moderate increase in duration current duration in Allstate Protection of 4.6 years





- · Allstate remains focused on maximizing the economic return of its structured assets
  - Proactive selling during early phase of crisis
  - Patient as market extremes didn't justify continued sales
  - Recent rally brings economics and market closer together
- Unrealized losses have declined from a peak of \$4.9 billion in 2008 to \$780 million at Q1 2011

## Allstate Investments Strategy – 2011 and Beyond

Building Our Intermediate Term View - 3 to 5 years

### 1 – Strategic Economic Forecast

Fed fights deflation and wins but domestic economic growth faces headwinds



### Allstate Investments Summary



### > Proactive return optimization and risk mitigation is paying off

- Timely reduction of financial sector, structured assets, real estate, and municipals
- · Opportunistic credit/high yield investments to capture incremental return
- Managing run-off of structured securities to optimize economics
- > Focusing in 2011 on maintaining portfolio yield and optimizing rate risk
  - Maintaining portfolio yields reinforced by moves to increase credit assets
  - Optimizing rate risk by adjusting maturity profiles
  - · Reducing derivative hedges to mitigate volatility
  - Moves align with economic and market outlook
- Positioning to capitalize on intermediate term outlook for global growth and eventual inflationary environment
  - Increasing assets that perform well during periods of higher inflation
  - · Building portfolios that benefit from growth in developing economies
  - · Allows for diversification out of relatively rich fixed income assets over intermediate term

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## Allstate Investor Day – Agenda

- Tom Wilson Overview
- Mark LaNeve Marketing and Sales
- Joe Lacher Allstate Protection
- Matt Winter Allstate Financial
- Judy Greffin Allstate Investments
- Don Civgin Shareholder Value
- All Q&A Panel





## Don Civgin Chief Financial Officer

C Allstate Insurance Company

Increasing shareholder value through proactive management

Improving return on equity

Increasing market share

**Aggressive capital management** 

## **Return on equity commitments**





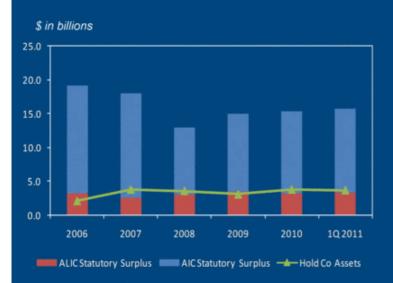
- Homeowners combined ratio excluding catastrophes improves to low 60s
- Auto combined ratio maintained at historic level
- Allstate Financial operating return on shareholder equity reaches 9-10% (excludes \$1 billion of capital in excess of management requirements)
- Maintain portfolio yields

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 Consolidated target return of 13% by 2014

## Strategy of unique value propositions for distinct customer segments **Brand Neutral** 透 Answer Encompass financial. Creating protection around you Independent Agencies Aggregators **Personal Touch** Self Directed Loyalists **Exclusive Agencies Direct Competitors** esurance<sup>®</sup> Brand Sensitive \*Pending acquisition subject to regulatory approvals 87

## **Continued aggressive capital management**



\$ in billions

Holding Company \$3.7 Deployable Assets @ 3/31/11

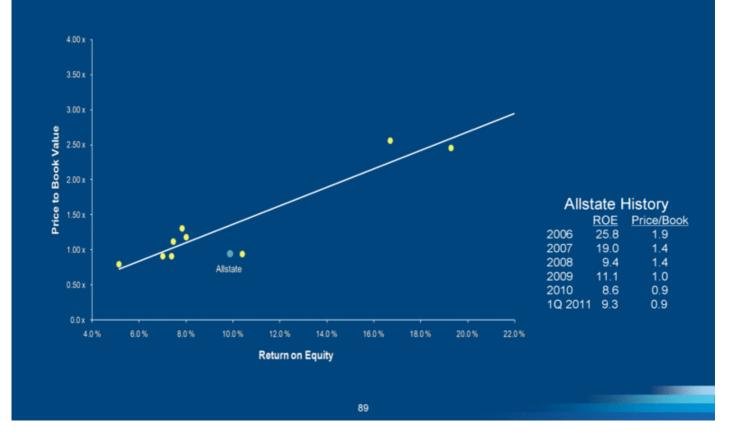
-Esurance acquisition\* (1.0)

-Share Repurchases (0.5) (remaining capacity)

## Returned \$29 billion, 73% of net income, between 1993-2010

## **Personal Lines Companies' Value Map**





## Leading Franchise in Consumer Protection and Retirement



Large capitalization insurance company focused on protection and retirement

Competitively differentiated strategy focused on unique customer segments

Outstanding brand, pricing and claims capabilities

Recent returns below historical results reflecting higher catastrophe losses and 2008-2009 financial crisis

**Consistent record of proactive leadership** 



#### **Non-GAAP Measures**



Operating income (loss) is net income (loss), excluding:

- realized capital gains and losses, after-tax, except for periodic settlements and accruals on non-hedge derivative instruments, which are reported with realized capital gains and losses but included in operating income (loss),
- valuation changes on embedded derivatives that are not hedged, after-tax,
- amortization of deferred policy acquisition costs ("DAC") and deferred sales inducements ("DSI"), to the extent they resulted from the recognition of certain realized capital gains and losses or valuation changes on embedded derivatives that are not hedged,
- · gain (loss) on disposition of operations, after-tax, and
- adjustments for other significant non-recurring, infrequent or unusual items, when (a) the nature of the charge or gain is such that it is reasonably unlikely to recur within two years, or (b) there has been no similar charge or gain within the prior two years.
- Net income (loss) is the GAAP measure that is most directly comparable to operating income (loss)

We use operating income (loss) as an important measure to evaluate our results of operations. We believe that the measure provides investors with a valuable measure of the company's ongoing performance because it reveals trends in our insurance and financial services business that may be obscured by the net effect of realized capital gains and losses, valuation changes on embedded derivatives that are not hedged, gain (loss) on disposition of operations and adjustments for other significant non-recurring, infrequent or unusual items. Realized capital gains and losses, valuation changes on embedded derivatives that are not hedged and gain (loss) on disposition of operations may vary significantly between periods and are generally driven by business decisions and external economic developments such as capital market conditions, the timing of which is unrelated to the insurance underwriting process. Consistent with our intent to protect results or earn additional income, operating income (loss) includes periodic settlements and accruals on certain derivative instruments that are reported in realized capital gains and losses because they do not qualify for hedge accounting or are not designated as hedges for accounting purposes. These instruments are used for economic hedges and to replicate fixed income securities, and by including them in operating income (loss), we are appropriately reflecting their trends in our performance and in a manner consistent with the economically hedged investments, product attributes (e.g., net investment income and interest credited to contractholder funds) or replicated investments. Non-recurring items are excluded because, by their nature, they are not indicative of our business or economic trends. Accordingly, operating income (loss) excludes the effect of items that tend to be highly variable from period to period and highlights the results from ongoing operations and the underlying profitability of our business. A byproduct of excluding these items to determine operating income is the transparency and understanding of their significance to net income variability and profitability while recognizing these or similar items may recur in subsequent periods. Operating income (loss) is used by management along with the other components of net income (loss) to assess our performance. We use adjusted measures of operating income (loss) and operating income (loss) per diluted share in incentive compensation. Therefore, we believe it is useful for investors to evaluate net income (loss), operating income (loss) and their components separately and in the aggregate when reviewing and evaluating our performance. We note that investors, financial analysts, financial and business media organizations and rating agencies utilize operating income results in their evaluation of our and our industry's financial performance and in their investment decisions, recommendations and communications as it represents a reliable, representative and consistent measurement of the industry and the company and management's performance. We note that the price to earnings multiple commonly used by insurance investors as a forward-looking valuation technique uses operating income (loss) as the denominator. Operating income (loss) should not be considered as a substitute for net income (loss) and does not reflect the overall profitability of our business.

#### Non-GAAP Measures (continued)



The following table reconciles operating income and net income for the twelve months ended December 31, 2000 through 2010 and the three months ended March 31, 2011.

					onths ended er 31,			
(\$ in millions)	2000	2001	2002		2003	2004		2005
Operating income	\$ 2,004	\$ 1,492	\$ 2,075	s	2,662	\$ 3,091	s	1,582
Realized capital gains and losses	425	(358)	(924)		196	591		549
Income tax (expense) benefit	(177)	118	326		(62)	(199)		(189)
Realized capital gains and losses, after-tax	248	(240)	(598)		134	392		360
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax			(1)		(30)	(89)		(103)
Non-recurring items, after-tax								(22)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax			(3)		(15)	(32)		(40)
(Loss) gain on disposition of operations, after-tax		(40)			(26)	(6)		(12)
Dividends on preferred securities of subsidiary trust	(41)	(45)	(10)		(5)			
Cumulative effect of change in accounting principle, after-tax		(9)	(331)		(15)	(175)		
Net income	\$ 2,211	\$ 1,158	\$ 1,134	s	2,705	\$ 3,181	s	1,765



			For	 welve mont December 3	 nded		For the three months ended March 31,
(\$ in millions)	2006		2007	2008	2009	2010	2011
Operating income	\$ 4,888	\$	3,863	\$ 1,758	\$ 1,881	\$ 1,539	\$ 497
Realized capital gains and losses	286		1,235	(5,090)	(583)	(827)	96
Income tax (expense) benefit	(100)		(437)	1,779	(45)	290	(33)
Realized capital gains and losses, after-tax	186		798	(3,311)	(628)	(537)	63
Valuation changes on embedded derivatives that are not hedged, after-tax							
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	36		12	385	(177)	(34)	(26)
Non-recurring items, after-tax	(18)			(219)			
DAC and DSI unlocking relating to realized capital gains and losses, after-tax				(274)	(224)	(18)	
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax	(36)		(29)	(14)	(2)	(29)	(9)
(Loss) gain on disposition of operations, after-tax	(63)		(8)	(4)	4		(15)
Net income (loss)	\$ 4,993	s	4,636	\$ (1,679)	\$ 854	\$ 928	\$ 519

Non-GAAP Measures (continued)

The following tables reconcile the Allstate Financial segment's operating income and net income for the twelve months ended December 31, 2005 through 2010 and the three months ended March 31, 2011.

					For the twelv Dece			ed					
			2005							2006	3		
(\$ in millions)	ALIC	Allstate Benefits		Other	Allstate Financial		ALIC		Alistate Benefits		Other		Allstate Financial
Operating income	\$ 551	\$ 21	\$		\$ 581	s	539	\$	34	\$	21	s	594
Realized capital gains and losses, after-tax	12				12		(51)						(50)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	(103)				(103)		36						36
Non-recurring items, after-tax		(22)			(22)				(18)				(18)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax	(40)				(40)		(36)						(36)
Loss on disposition of operations, after-tax	(3)	(9)			(12)		(60)		(2)				(62)
Net income (loss)	\$ 417	\$ (10)	\$	9	\$ 416	\$	428	\$		\$	21	\$	464



					For the twel	onths ende er 31,	d					
			2007	7					2008			
(\$ in millions)	ALIC	Alistate Benefits		Other	Allstate Financial	ALIC		Alistate Benefits		Other		Allstate Financial
Operating income (loss)	\$ 565	\$ 32	\$	18	\$ 615	\$ 419	\$	28	\$	(9)	s	438
Realized capital gains and losses, after-tax	(128)				(125)	(1,985)		(7)		(42)		(2,034)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	12				12	385						385
Non-recurring items,												
after-tax						(219)						(219)
DAC and DSI unlocking relating to realized capital gains and losses, after-tax						(274)						(274)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax	(29)				(29)	(13)						(13)
Loss on disposition of operations, after-tax	(8)				(8)	(3)		(1)				(4)
Net income (loss)	\$ 412	\$ 35	\$	18	\$ 465	\$ (1,690)	\$	20	\$	(51)	s	(1,721)



#### For the twelve months ended December 31,

				200	9								2010	)		
(\$ in millions)		ALIC		Allstate Benefits		Other		Allstate Financial		ALIC		Allstate Benefits		Other		Allstate Financial
Operating income	\$	268	s	35	\$	37	\$	340	\$	387	\$	49	\$	40	\$	476
Realized capital gains and losses, after-tax		(409)		(1)		ത		(417)		(334)				(4)		(337)
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax		(177)						(177)		(34)						(34)
DAC and DSI unlocking relating to realized capital gains and losses, after-tax		(224)						(224)		(18)						(18)
Reclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax		(9)						(9)		(33)						(33)
Gain on disposition of operations, after-tax								4								
Net (loss) income	s	(547)	s	34	s	30	s	(483)	s	(28)	s	50	s	36	s	58

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## Non-GAAP Measures (continued)



			nonths end 1, 2011	led	
(\$ in millions)	ALIC	Allstate Benefits	Other		Allstate Financial
Operating income	\$ 85	\$ 21	\$ 10	\$	116
Realized capital gains and losses, after-tax	30	(2)	(3)		25
/aluation changes on embedded derivatives that are not hedged, after-tax	8				8
DAC and DSI amortization relating to realized capital gains and losses and valuation changes on embedded derivatives that are not hedged, after-tax	(26)				(26)
AC and DSI unlocking relating to realized capital gains and losses, after-tax					
teclassification of periodic settlements and accruals on non-hedge derivative instruments, after-tax	(12)				(12)
Gain (loss) on disposition of operations, after-tax			(16)		(15)
Net income (loss)	\$ 87	\$ 19	\$ (9)	\$	97



**Operating income (loss) return on shareholders' equity** is a ratio that uses a non-GAAP measure. It is calculated by dividing the rolling 12month operating income (loss) by the average of shareholders' equity at the beginning and at the end of the 12-months, after excluding the effect of unrealized net capital gains and losses. Return on shareholders' equity is the most directly comparable GAAP measure. We use operating income (loss) as the numerator for the same reasons we use operating income (loss), as discussed above. We use average shareholders' equity excluding the effect of unrealized net capital gains and losses for the denominator as a representation of shareholders' equity primarily attributable to the company's earned and realized business operations because it eliminates the effect of items that are unrealized and vary significantly between periods due to external economic developments such as capital market conditions like changes in equity prices and interest rates, the amount and timing of which are unrelated to the insurance underwriting process. We use it to supplement our evaluation of net income (loss) and return on shareholders' equity because it excludes the effect of items that tend to be highly variable from period to period. We believe that this measure is useful to investors and that it provides a valuable tool for investors when considered along with net income (loss) return on shareholders' equity because it eliminates the after-tax effects of realized and unrealized net capital gains and losses that can fluctuate significantly from period to period and that are driven by economic developments, the magnitude and timing of which are generally not influenced by management. In addition, it eliminates non-recurring items that are not indicative of our ongoing business or economic trends. A byproduct of excluding the items noted above to determine operating income (loss) return on shareholders' equity and understanding of their significance to return on shareholders' equity variability



#### Non-GAAP Measures (continued)



The following table reconciles return on shareholders' equity and operating income return on shareholders' equity for the periods presented.

(\$ in millions)					F	or the twelv Dece	e mo mber			
		2000		2001		2002		2003	2004	2005
Return on shareholders' equity										
Numerator:										
Net income	\$	2,211	s	1,158	\$	1,134	\$	2,705	\$ 3,181	\$ 1,765
Denominator:										
Beginning shareholders' equity	s	16,601	s	17,451	\$	17,196	\$	17,438	\$ 20,565	\$ 21,823
Ending shareholders' equity		17,451		17,196		17,438		20,565	21,823	20,186
Average shareholders' equity	s	17,026	s	17,324	\$	17,317	\$	19,002	\$ 21,194	\$ 21,005
Return on shareholders' equity		13.0%		6.7%		6.5%		14.2%	15.0%	8.4%



						For the twelv Dece	/e mon			
		2000		2001		2002		2003	2004	2005
Operating income return on shareholders' equity										
Numerator:										
Operating income	\$	2,004	\$	1,492	s	2,075	\$	2,662	\$ 3,091	\$ 1,582
Denominator:										
Beginning shareholders' equity	s	16,601	s	17,451	s	17,196	s	17,438	\$ 20,565	\$ 21,823
Unrealized net capital gains and losses		1,369		1,980		1,789		2,602	3,125	2,988
Adjusted beginning shareholders' equity		15,232		15,471		15,407		14,836	17,440	18,835
Ending shareholders' equity		17,451		17,196		17,438		20,565	21,823	20,186
Unrealized net capital gains and losses		1,980		1,789		2,602		3,125	2,988	2,090
Adjusted ending shareholders' equity		15,471		15,407		14,836		17,440	18,835	18,096
Average adjusted shareholders' equity	\$	15,352	s	15,439	\$	15,122	\$	16,138	\$ 18,138	\$ 18,466
Operating income return on shareholders' equity		13.1%		9.7%		13.7%		16.5%	17.0%	8.6%

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-



(\$ in millions)				1	For the twelv	/e mor	nths ended			
				D	ecember 31,					March 31,
		2006	2007		2008		2009		2010	2011
Return on shareholders' equity										
Numerator:										
Net income (loss)	s	4,993	\$ 4,636	\$	(1,679)	\$	854	\$	928	\$ 1,327
Denominator:										
Beginning shareholders' equity	\$	20,186	\$ 21,846	s	21,851	\$	12,641	s	16,692	\$ 17,560
Ending shareholders' equity		21,846	21,851		12,641		16,692		19,016	19,312
Average shareholders' equity	s	21,016	\$ 21,849	\$	17,246	\$	14,667	\$	17,854	\$ 18,436
Return on shareholders' equity		23.8%	21.2%		(9.7)%		5.8%		5.2%	7.2%

## Non-GAAP Measures (continued)

					For the twelv	e mo	nths ended			
				D	ecember 31,					March 31,
		2006	2007		2008		2009	2010		2011
Operating income return on shareholders' equity										
Numerator:										
Operating income	\$	4,888	\$ 3,863	\$	1,758	\$	1,881	\$ 1,539	s	1,661
Denominator:										
Beginning shareholders' equity	s	20,186	\$ 21,846	\$	21,851	\$	12,641	\$ 16,692	s	17,560
Unrealized net capital gains and losses		2,090	2,074		888		(3,738)	(870)		(84)
Adjusted beginning shareholders' equity		18,096	19,772		20,963		16,379	17,562		17,644
Ending shareholders' equity		21,846	21,851		12,641		16,692	19,016		19,312
Unrealized net capital gains and losses		2,074	888		(3,738)		(870)	935		1,079
Adjusted ending shareholders' equity		19,772	20,963		16,379		17,562	18,081		18,233
Average adjusted shareholders' equity	s	18,934	\$ 20,368	\$	18,671	\$	16,971	\$ 17,822	s	17,939
Operating income return on shareholders' equity		25.8%	19.0%		9.4%		11.1%	8.6%		9.3%





The following table reconciles the Allstate Financial segment's return on shareholder's equity and operating income return on shareholder's equity for the periods presented.

		For the	twelve	e months ended I	Decem	ber 31, 2010
		ALIC		Allstate Benefits and Other		Allstate Financial Segment
n on Shareholder's Equity						
Numerator:						
Net (loss) income	s	(28)	\$	86	\$	58
Denominator:						
Beginning shareholder's equity	S	4,386	\$	1,027	\$	5,413
Ending shareholder's equity		5,632		1,116		6,748
Average shareholder's equity	s	5,009	\$	1,072	\$	6,081
Return on shareholder's equity		(0.6)%		8.0%		1.09

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### Non-GAAP Measures (continued)

		For the ty	velve n	nonths ended De	cember	mber 31, 2010	
		ALIC		Allstate Benefits and Other		Allstate Financial Segment	
erating Income Return on Shareholder's Equity							
Numerator:							
Operating income	\$	387	\$	89	\$	476	
Denominator:							
Beginning shareholder's equity	s	4,386	\$	1,027	\$	5,413	
Unrealized net capital gains and losses		(777)		(17)		(794)	
Adjusted beginning shareholder's equity		5,163		1,044		6,207	
Ending shareholder's equity		5,632		1,116		6,748	
Unrealized net capital gains and losses		525		11		536	
Adjusted ending shareholder's equity		5,107		1,105		6,212	
Average adjusted shareholder's equity	s	5,135	\$	1,075	s	6,210	
Operating income return on shareholder's equity		7.5%		8.3%		7.79	



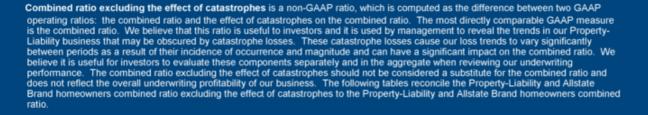


	 ALIC	 Allstate Benefits and Other		Allstate Financial Segment
on Shareholder's Equity				
merator:				
Net (loss) income	\$ (547)	\$ 64	s	(483)
nominator:				
Beginning shareholder's equity	\$ 2,209	\$ 899	\$	3,108
Ending shareholder's equity	4,386	1,027		5,413
Average shareholder's equity	\$ 3,298	\$ 963	s	4,261
Return on shareholder's equity	(16.6)%	6.6%		(11.3)%



	For the twelve months ended December 31, 2009						
		ALIC		Allstate Benefits and Other		Allstate Financial Segment	
perating Income Return on Shareholder's Equity							
Numerator:							
Operating income	\$	268	\$	72	s	340	
Denominator:							
Beginning shareholder's equity	`s`	2,209	\$	899	s	3,108	
Unrealized net capital gains and losses		(2,337)		(62)		(2,399)	
Adjusted beginning shareholder's equity		4,546		961		5,507	
Ending shareholder's equity		4,386		1,027		5,413	
Unrealized net capital gains and losses		(777)		(17)		(794	
Adjusted ending shareholder's equity		5,163		1,044		6,207	
Average adjusted shareholder's equity	s	4,855	\$	1,003	\$	5,857	
Operating income return on shareholder's equity		5.5%		7.2%		5.8	

#### Non-GAAP Measures (continued)





(\$ in millions) Property Liability		For the twelve months ended December 31,							
	2003	2004	2005	2006	2007	2008	2009	2010	2011
Combined ratio excluding the effect of catastrophes	88.6	83.5	81.4	80.6	84.6	87.0	88.3	89.6	89.7
Effect of catastrophe losses	6.0	9.5	21.0	3.0	5.2	12.4	7.9	8.5	5.2
Combined ratio	94.6	93.0	102.4	83.6	89.8	99.4	96.2	98.1	94.9

Non-GAAP Measures (continued)

(\$ in millions) Homeowners – Allstate Brand		For the three months ended March 31,							
	2003	2004	2005	2006	2007	2008	2009	2010	2011
Combined ratio excluding the effect of catastrophes	64.2	61.2	63.0	64.8	72.0	73.2	73.6	74.3	73.7
Effect of catastrophe losses	21.8	29.2	70.5	10.9	19.5	46.5	29.0	31.3	17.7
Combined ratio	86.0	90.4	133.5	75.7	91.5	119.7	102.6	105.6	91.4

## Non-GAAP Measures (continued)



